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Date: 21st November 2018

Dear Sir/Madam,

A meeting of the **Cabinet** will be held in the **Sirhowy Room, Penallta House, Tredomen, Ystrad Mynach** on **Wednesday, 28th November, 2018** at **10.30 am** to consider the matters contained in the following agenda. Councillors and the public wishing to speak on any item can do so by making a request to the Chair. You are also welcome to use Welsh at the meeting, both these requests require a minimum notice period of 3 working days and a simultaneous translation will be provided if requested.

All Committee meetings are open to the Press and Public, observers and participants are asked to conduct themselves with respect and consideration for others. Please note that failure to do so will result in you being asked to leave the meeting and you may be escorted from the premises.

Yours faithfully,

A handwritten signature in black ink, appearing to read 'Christina Harchy'.

Christina Harchy
INTERIM CHIEF EXECUTIVE

A G E N D A

- 1 To receive apologies for absence.
- 2 Declarations of Interest.

Councillors and Officers are reminded of their personal responsibility to declare any personal and/or prejudicial interest(s) in respect of any item of business on the agenda in accordance with the Local Government Act 2000, the Council's Constitution and the Code of Conduct for both Councillors and Officers.

Pages

A greener place Man gwyrddach



To approve and sign the following minutes: -

3 Cabinet held on the 14th November 2018. 1 - 8

To receive and consider the following reports on which executive decisions are required: -

4 Future Lighting and Energy Saving Proposals. 9 - 22

5 Decriminalisation of Parking - Residents' Parking Amendment Order 2018 23 - 36

6 Draft Local Toilets Strategy. 37 - 200

Circulation:

Councillors C.J. Cuss, N. George, C.J. Gordon, Mrs B. A. Jones, P.A. Marsden, S. Morgan, L. Phipps, D.V. Poole and Mrs E. Stenner.

And Appropriate Officers.

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CABINET

MINUTES OF THE MEETING HELD AT PENALLTA HOUSE, TREDOMEN ON WEDNESDAY, 14TH NOVEMBER 2018 AT 10.30 A.M.

PRESENT:

Councillor D. Poole – Chair

Councillors:

C. Cuss (Social Care and Wellbeing), N. George (Neighbourhood Services), C.J. Gordon (Corporate Services), Mrs B.A. Jones (Finance, Performance and Governance), P. Marsden (Education and Achievement), S. Morgan (Economy, Infrastructure and Sustainability), L. Phipps (Homes and Places) and E. Stenner (Environment and Public Protection).

Together with:

C. Harry (Interim Chief Executive), M. S. Williams (Interim Corporate Director - Communities), R. Edmunds (Corporate Director – Education and Corporate Services), J. Williams (Assistant Director – Adult Services).

Also in Attendance:

R. Hartshorn (Head of Public Protection, Community and Leisure Services), R. Tranter (Head of Legal Services and Monitoring Officer), N. Scammell (Head of Corporate Finance and Section 151 Officer), J. Reynolds (Sports and Leisure Facilities Manager), J. Lougher (Sport and Leisure Development Manager) and A. Dredge (Committee Services Officer).

1. APOLOGIES FOR ABSENCE

Apologies for absence had been received from D. Street (Corporate Director - Social Services and Housing) due to a bereavement of a close family Member and the Chair requested that a letter of condolence be sent to the Director on behalf of Cabinet and Officers.

2. DECLARATIONS OF INTEREST

Councillor C. Gordon declared a personal and prejudicial interest in relation to agenda item 6 - Draft Sport and Active Recreation Strategy 2019-29 at the commencement of the meeting. Details of which are recorded with the respective item.

3. CABINET - 31ST OCTOBER 2018

RESOLVED that the minutes of the meeting held on 31st October 2018 (minute nos. 1 - 6) be approved and signed as a correct record.

MATTERS ON WHICH EXECUTIVE DECISIONS WERE REQUIRED

4. DRAFT BUDGET PROPOSALS FOR 2019/20

The Head of Corporate Finance and Section 151 Officer presented the report that provided Cabinet with details of the draft budget proposals for the 2019/20 financial year and to allow for a period of consultation prior to a final decision by Full Council. The proposals are based on the Welsh Government (WG) Provisional 2019/20 Local Government Financial Settlement and a higher than forecast council tax rise to cover a savings target of £15.6m to enable the Authority to set a balanced budget. The timeline following this meeting was set out that includes a consultation in respect of the proposals running from the 19th November 2018 to the 11th January 2019. The final report will then be presented to Cabinet on the 13th February 2019 and full Council on the 21st February 2019. A Members' Seminar has also been arranged on the 15th November 2018 to consider the proposals.

Cabinet were referred to paragraph 4.2.1. in the report that sets out the proposals that will deliver a balanced budget for 2019/20, along with some savings in advance and on the basis that Council Tax is increased by 6.95%. This will increase the Caerphilly County Borough Council Band D precept from £1,057.70 to £1131.21 i.e. an annual increase of £73.51 or weekly increase of £1.41. The increase in council tax to 6.95% compared to the original anticipated increase of 4.52% will save £1 million of the savings proposed. Council Tax supports 20% of the Local Authority's spend and the further 80% is allocated by WG. It was noted that this is the highest savings target Caerphilly has ever faced and further significant savings will have to be made over the next 4 to 5 years.

The Officer emphasised that the Authority is entering unprecedented times and there will be difficult decisions to be made in moving forward. She referred to the key points of the WG Provisional 2019/20 Local Government Financial Settlement that was published on the 9th October 2018. There is an overall net cash decrease of 0.3% in the Aggregate External Finance (Revenue Support Grant (RSG) and Redistributed Non-Domestic Rates) on an all-Wales basis compared to 2018/19. This includes additional funding for Free School Meals of £7m, Social Care of £20m and Teachers Pay of £13.7m. These are all cost pressures that need to be funded. For Caerphilly there is a cash decrease of £560k which is a 0.21% reduction in the AEF compared to the 2018/19 financial year. WG have not provided an all-Wales indicative percentage reduction/increase in AEF for the 2020/21 financial year. The Capital allocations available to Caerphilly in the RSG and from the General Capital Grant have decreased by £23k from the 2018/19 financial year. As in previous years there is still uncertainty in respect of WG grant funding for 2019/20 and it is anticipated that grant funding will reduce. WG will release its final settlement on the 19th December 2018 and confirm if any further funding is available.

Cabinet noted that the draft budget proposals include growth for Schools in 2019/20 to cover all pay related, non-pay and demographic growth pressures. There is no requirement in the Provisional Settlement to protect Schools. Appendix 2 proposes a savings target for schools of £2.1m. This in effect equates to a real terms cut of circa 2%. However, this needs to be considered alongside the need to deliver savings of £15.6m for 2019/20. Schools spend is approximately 30% of net available budgetary spend. Hence the £2.1m savings proposal i.e. 13% of the total savings required does provide relative protection to schools from the full extent of savings required to deliver a balanced budget.

Members were referred to appendix 2 and 3 of the report that set out the savings proposals that are split into 2 categories, those that are permanent and those that are temporary (i.e. not sustainable in the short to medium term and will reappear in 2021). The temporary savings are not ideal, but have been unavoidable due to the uncertainties around funding particularly in respect of the Teachers and Fire service increased employer pension contributions. The Officer explained that using this approach rather than reserves is considered best practice by the Chartered Institute of Public Finance and Accountancy (CIPFA).

The Officer explained that the 2019/20 Draft Budget proposals assume no additional funding compared to the Provisional Settlement, because at this stage nothing has been confirmed. If extra funds are made available prior to the final budget decision in 2019, further reports will be updated to reflect this additional funding. Members were reminded of the significant savings that are required in the MTFP and the need to ensure a prudent approach in respect of budget setting. Cabinet were advised to make savings in advance, where possible. In looking forward proposals will be developed to address the significant financial challenges going forward and it is widely accepted that the Council cannot continue as it is. The WG settlement and the increase in Council Tax will not be sufficient to balance the budget, which is a legal requirement. There is a need to examine the way in which resources are used to deliver services required by the communities across the county borough.

All Cabinet Members expressed their frustration at the proposed reduction in funding and spoke passionately about the potential impact on the Service areas within their portfolios. The Cabinet Member for Finance, Performance and Governance thanked the Officers for the extensive report and said that the shape of the Council must change as it simply cannot continue to deliver services as it has done previously. WG have not given 'fair play' to Local Government in terms of its funding allocation. She advised that there are ongoing discussions with the Leader and Ministers at WG regarding this issue and urged Cabinet to support the recommendations in the report.

With regard to employer pension contributions for Teachers and Fire Service personnel it was noted that a significant additional growth pressure in respect of these superannuation schemes had emerged. The Chair advised that the Authority had no choice but to pay the increase in accordance with the rate determined by Central Government as these are unfunded schemes. The Officer confirmed that a 'one off' payment may be made by HM Treasury to cover these costs for 2019/20 but there is much uncertainty around this one off funding and future funding which would make this a significant on-going growth pressure. The Chair advised that as Leader he, along with other Council Leaders across Wales have written to the Treasury expressing serious concerns regarding funding.

The Chair sought clarification as to why there was no reference to the use of reserves in the report. The Officer advised that there are a number of reasons why reserves should not be used. Primarily due to the fact that reserves could only be used once against what is an annually recurring saving requirement, their use would in effect simply 'bridge' the problem until the following year. By 'earmarking' reserves for one-off capital projects additional match funding can be drawn down, vastly increasing the funding pool. For example the 21st Century Schools Band B programme would utilise those earmarked reserves to apply for WG match funding doubling the money available for the schemes proposals. The Head of Corporate Finance and Section 151 Officer referred to (CIPFA) advice in relation to this. The Officer then went on to explain that she has to give a view to the external auditors in respect of Caerphilly CBC's viability as a going concern. As of 2017, her opinion, which was based on factual evidence, was that Caerphilly is a going concern. A strong balance sheet, delivery of savings along with difficult decisions being made by members are all good indicators of an Authority's ability to demonstrate that they are a going concern. Clarification was then sought as to the legality of submitting a deficit budget. The Officer advised that it is a legal requirement to set a balanced budget and that if Members did not then in a worst case scenario Section 114 powers could be used that in effect took decision making away from Members. The Officer went on to state that she had confidence in the Members to make the difficult decisions they had to moving forward. The Head of Legal services and Monitoring officer reinforced the legal requirement of members to set a balanced budget.

Councillor P. Marsden expressed her disappointment and that proposals may also impact on Teaching staff in future. She said with great sadness that there will need to be fundamental changes in the way in which the Council delivers its services. Councillor C. Cuss stated that as Cabinet Members for Social Services the last few months have been painful in the knowledge that that these cuts will affect the most vulnerable people in society. Local Government have not been allocated fair funding, from this portfolio perspective, social care

provides the preventative interventions that help reduce NHS pressures. He added, that the NHS have been allocated a 7% increase whilst funding has been reduced in Social Care and questioned how these services can continue to be delivered. He stressed that WG should provide funding that will allow flexibility in Services. The Cabinet Member for Homes and Places commented that when Local Authorities are given the right resources they do the job well as evidenced in the WHQS programme.

The Cabinet Member for the Environment and Public Protection expressed her concerns as to loss of Community Safety Wardens and the Meals on Wheels service. The Cabinet Member for Neighbourhood Services expressed his concerns regarding the proposals, as his portfolio provides non-statutory services they have gone beyond reducing services and are now being forced to look at closures. He referenced for the closure of 2 amenity sites, 4 Community Centres and the loss of mechanical sweepers. The Cabinet Member for Corporate Services referred to the budget consultation process and urged 'everyone to get involved'. The Cabinet Member for Economy, Infrastructure and Sustainability sought clarification in relation to the Highways budget. The Officer referred to appendix 3 and confirmed that temporary proposals are not ideal or sustainable. She advised that Members need to think carefully about where the Council will be in the next 4 – 5 years and Members will need to consider what services will be provided and what services will cease. It was noted that further reports will be brought to Cabinet over the next 6 – 12 months where difficult decisions will have to be made regarding reducing expenditure that would impact on staff and services.

The Cabinet Member for Finance, Performance and Governance voiced her respect for the views of her Cabinet colleagues, none of which would choose to be in this position and once again urged Members to support the recommendations in the report. The Chair advised that the reduction in funding is a national pressure. He gave an overview of the services to be affected and stated that he felt 'repugnant' at the position that this and other authorities were being placed in and that however reluctant Cabinet have no option but to support the recommendations. He said that he feared for the future of Local Government and would continue to lobby along with all other Local Authorities across Wales for increased funding to allow Authorities to continue providing services. The Interim Chief Executive advised that the Local Authority has previously achieved £89 million with the majority through efficiency savings but this cannot be maintained. She confirmed that Officers are also lobbying with the Welsh Local Government Association (WLGA) regarding the funding position. In looking forward she advised that the Council has to make savings of £60 million in the next 4 to 5 years which is approximately 20% of the budget. The Corporate Management Team will work with Cabinet and wider Members in defining the shape of the Local Authority for the future.

Following consideration and discussion, it was moved and seconded that the recommendation in the report be approved. By a show of hands this was unanimously agreed.

RESOLVED that for the reasons contained in the Officer's report: -

- (i) the draft 2019/20 budget proposals including the proposed savings totalling £14.66m, be endorsed;
- (ii) the proposal to increase Council Tax by 6.95% for the 2019/20 financial year to ensure that a balanced budget is achieved (Council Tax Band D being set at £1131.21), be supported;
- (iii) the draft budget proposals be subject to consultation prior to final 2019/20 budget proposals being presented to Cabinet and Council in February 2019, be agreed.

5. NOTICE OF MOTION – SPORT AND ACTIVE RECREATION STRATEGY (SARS) 2019-2029

The Interim Corporate Director for Communities introduced the report that provided details of the Notice of Motion that was presented to the Regeneration and Environment Scrutiny Committee on 30th October 2018, by Councillor K. Etheridge. The Notice of Motion requested that the Scrutiny Committee make a recommendation to Cabinet which would be discussed on 14th November 2018 that the whole strategy is referred to Full Council for debate and voted on by all elected members in the interests of openness and transparency. The Scrutiny Committee unanimously agreed that the Notice of Motion be supported, and that it be recommended to Cabinet that the Draft Sport and Active Recreation Strategy 2019-29 being considered on 14th November 2018 be referred to Council for approval.

The Chair agreed for Councillor Etheridge to speak at Cabinet regarding the Notice of Motion. Councillor Etheridge thanked the Chair for the opportunity and considered the Notice of Motion to be non-political and is regarded as a 'people's' motion signed by cross party representatives. He felt that the time has come for the Council's 73 elected Members to stand up and be counted and referred to the petition submitted with over 5000 signatures from wide ranging areas across the borough. He stated the Sport and Active Recreation Strategy affects the whole county borough and expressed his concerns that if the Notice of Motion is not referred to Full Council then he would fear for the role of Scrutiny regarding openness and transparency. The Scrutiny Committee would only have between 15 – 20 Members voting. Councillor Etheridge asked Cabinet to consider the merits of the Notice of Motion and for the matter to be referred to Full Council so that all Members could have a full debate. He referenced the way in which this issue has brought communities together. In concluding, Councillor Etheridge requested Cabinet's support for the local communities and for the children who attend Cefn Fforest and Pontllanfriath Schools.

The Monitoring Officer advised that in accordance with the Local Government Act 2000, the decision in relation to the Sport and Active Recreation Strategy is an executive function. He summarised the various executive functions and confirmed that Cabinet make the vast majority of Council decisions as is the case in all Local Authorities across Wales.

Following consideration and discussion, it was moved and seconded that the Notice of Motion not be supported. By a show of hands this was unanimously agreed.

RESOLVED that for the reasons discussed at the meeting, it was unanimously agreed that the Notice of Motion not be supported.

6. DRAFT SPORT AND ACTIVE RECREATION STRATEGY 2019-29

Councillor C. Gordon declared a personal and prejudicial interest in relation to this item at the commencement of the meeting as he is a service user of Pontllanfraith Leisure Centre. He left the room when the report was presented and did not take part in the debate or vote.

The Head of Public Protection, Community and Leisure Services along with the Sports and Leisure Facilities Manager and Sport and Leisure Development Manager presented the report. The report advised Cabinet of the outcome of the public consultation exercise and provided an updated draft Caerphilly Sport and Active Recreation Strategy 2019-29 for approval. The document sets out the future purpose and direction for the provision of sport and active recreation in Caerphilly County Borough. The Head of Public Protection confirmed that the draft strategy (appended to the report) supports the Wellbeing Objectives within the Council's Corporate Plan 2018-23 and is in accordance with the sustainable development principles within the Wellbeing of Future Generations (Wales) Act 2015.

For the purposes of the draft strategy sport and active recreation is defined as the range of sport and physical activity opportunities provides by Caerphilly County Borough Councils in

conjunction with key partners. It was noted that a ten week consultation period had been undertaken to obtain the views of residents, existing users and a broad range of stakeholders. Views were sought via a questionnaire and 11 drop-in sessions that were held across the County Borough. The Officer confirmed that 711 questionnaire responses were received with a further 20 written responses also received. The profile of respondents was confirmed with 94% of those received from Local Authority residents with a 50/50 male/female split.

Officers explained that there was broad support for the strategy's vision and the proposed actions to support those visions. Similarly there was support for the 3 key outcomes supporting actions identified in the draft strategy. Members were referred to section 4.9 of the report which detailed the responses in relation to the 'What Needs To Be Done' section and were reminded of the timeframe within which the strategy would operate and the importance of remembering that any decisions arising from it would be taken over a ten year period and would therefore be subject to further and specific reports to Cabinet. Officers advised that current provision cannot continue in its present form as it not sustainable. The strategy focuses on a fair and equitable service provision. Officers then referred to paragraph 4.10 of the report which noted that 58% of responders agreed with adopting the Welsh Government and Sport Wales Facilities Blueprint for Sport and Active Recreation. 50% agreed with adopting a decision making matrix for determining the provision of strategic leisure facilities that are directly managed by the Sport and Leisure Service, 17% disagreed with this and 33% responded 'don't know'. There was strong agreement that outreach intervention programmes should continue.

Officers referred to paragraph 4.13 in the report where it was highlighted that a number of responses centred specifically on concerns relating to the potential closure of two facilities, Pontllanfraith Leisure Centre and Cefn Fforest Leisure Centre, and with 52% of the respondents stating that any closure of facilities would have a negative impact. In terms of Leisure Centre provision Officers confirmed that any proposals for the closure of facilities would be the subject of further reports which would be presented to Members for consideration. The draft strategy focuses on the potential for 4 high class strategic multi-functional facilities which would be geographically sited within the borough in order to ensure access via public transport along with purpose built disabled access. Officers also advised that the strategy also looked at broader opportunities for sport and active recreation such as the abundance of great open spaces throughout the borough and highlighted the benefits that these can have in respect of health and wellbeing.

The Cabinet Member for Neighbourhood Services thanked the Officers for developing such a comprehensive strategy. Its holistic 10 year approach will encourage the public to take advantage of all the facilities available, including outdoor play areas, cycle and walking paths and open green spaces. In the long term high level facilities will be developed with specific decisions to be taken during that 10 year period.

With the permission of the Chair Councillor Kevin Etheridge was invited to address Cabinet. Councillor Etheridge acknowledged the 10 year strategy and the benefits of focusing on health and wellbeing and referred to the 52% of the responses received that felt that the impact of rationalising leisure facilities would be negative. He agreed with these concerns and referred to leisure centres at Pontllanfraith, Cefn Fforest and New Tredegar and how essential these were to their respective communities. The Councillor would have liked to have seen draft financial implications or an estimate provided to Scrutiny or Cabinet in advance and expressed major concerns in respect of the public's health and wellbeing as a result of any leisure centre closures. Officers referred to paragraph 7 in the report that sets out an overview of net costs of each of the services identified and provides financial information commensurate with this being a 10 year strategy document. Officers reaffirmed that any individual decisions would be subject to further reports.

The Chair then read out a number of questions received from Councillor Andrew Farina-Childs that referenced figures relating to the usage at both Pontllanfraith Leisure Centre, the 3G pitch and Cefn Fforest Leisure Centre and the provision of swimming facilities. He

expressed concerns on any potential closure of these sites and considered that this would have a detrimental impact on the residents of both communities. In terms of public transport and the 'strategy facility' he questioned the safety of children catching up to two busses to access facilities in other parts of the borough. In addition he referred to shared facilities with schools and the close proximity of some leisure centres to schools. He queried if the option for schools to take on leisure provision had been explored.

Officers confirmed that no decisions had been made in respect of any particular sites at this stage and any proposals would be subject to further reports to Members. Over 40% of users of Pontllanfraith Leisure Centre are users of the 3G pitch rather than the other facilities and a combination of the additional 3G pitch infrastructure at Blackwood Comprehensive and Islwyn High Schools could accommodate this usage moving forward. Officers clarified that the figures referenced within the email related to number of visits and not people visiting. They confirmed that providing swimming lessons for children is and would continue to be a priority to achieve the WG target in the longer term. It was noted that Caerphilly has more facilities in terms of local provision than any other local authority in Wales. Officers referred to the fact that some facilities were now 30-40 years old and as of 2012 had a maintenance liability cost of £3m.

The Chair then read out a number of questions received from a local resident who asked that Cabinet take into consideration the rise in coronary heart disease in Caerphilly and the need to ensure leisure access to support not only for the rehabilitation process but also for the long term wellbeing. This included the continuing provision at Pontllanfraith and Cefn Fforest. The resident referred to the regional hubs and questioned if they would accommodate all residents and why more money hadn't been invested in existing facilities. Officers provided details on the National Exercise Referral Scheme (NERS). This is a Public Health Wales (PHW) funded scheme which had been in development since 2007. The Scheme targets clients aged 16 or over who have, or are at risk of developing a chronic disease and has secured funding until the 31st March 2019. In terms of schools and leisure provision, Officers confirmed that Caerphilly leisure centre is the largest in the borough and is not linked to a school. They also referenced the increase in private leisure provision with a growth in the number of gyms operating throughout the county borough. Reference was then made to Islwyn High School and the facilities available to the public and it was confirmed that this was match funded by Welsh Government which meant that the Council in effect paid 50% of the overall cost.

The Cabinet Member for Economy, Infrastructure and Sustainability sought clarification on how the strategy fits in with the Wellbeing of Future Generation Act. Officers explained that the strategy reflects the wider and holistic approach to an active lifestyle and confirmed that financial sustainability must be taken into account. It sets out what the local authority can do for communities and provides an inspirational environment for children as well as forming a platform that will encourage people to change and make positive lifestyle choices and to promote sustainability. Officers also confirmed that the Public Services Board (PSB) had endorsed the strategy as it complies with their own wellbeing goals. The Cabinet Member for Education and Achievement advised that the strategy would also offer technical support for partnership in schools. Officers emphasised the importance of collaboration and the coming together of resources in order to get children as physically active as possible as young as possible so that this carries on into their adult life. The Cabinet Member for the Environment and Public Protection sought clarification as to whether the strategy had taken the housing land supply into account as it must be able to support growth. The Officer confirmed that they had worked with colleagues in Regeneration and Planning and were aware of new housing development in the pipeline and had taken them into account.

Due to the extensive debate Councillor P. Marsden, the Interim Chief Executive and the Corporate Director of Education and Corporate Services left the room at this point in order to attend a further meeting and as such Councillor Marsden was not present for the vote.

The Chair expressed his disappointment that public perception had chosen to incorrectly focus on the closure of leisure centres rather than the actual content of the document. He

referred to the previous report on the draft budget proposals for 2019/20 and drew attention to the fact that not a single budgetary heading within that document referenced the closure of leisure centres.

Following consideration and discussion, it was moved and seconded that the recommendation in the report be approved. By a show of hands this was unanimously agreed.

RESOLVED that for the reasons contained in the Officer's report, the draft Sport and Active Recreation Strategy 2019-29, be approved and formally adopted.

The meeting closed at 1.20 pm.

Approved and signed as a correct record subject to any corrections made at the meeting held on the 28th November 2018.

CHAIR



CABINET – 28TH NOVEMBER 2018

SUBJECT: FUTURE LIGHTING AND ENERGY SAVING PROPOSALS

REPORT BY: CORPORATE DIRECTOR FOR EDUCATION AND CORPORATE SERVICES

- 1.1 The attached report, which was presented to the Regeneration and Environment Scrutiny Committee on 30th October 2018, provided updated future lighting and energy savings proposals and a number of revised options for consideration, in view of the energy price increases for 2018/19 being significantly higher than anticipated. The views and comments of the Scrutiny Committee were sought on the updated energy savings proposals, prior to consideration by Cabinet.
- 1.2 Members were reminded of the previous report presented to the Regeneration and Environment Scrutiny Committee on 15th May 2018 and their subsequent recommendations to Cabinet in respect of future lighting options (as set out in Section 2.2 of the report). Following presentation of the original report, the Authority received their electricity supplier invoice for 2018/19, with the unit rate having significantly increased compared to 2017/18 (a total increase of 13.4%), and which is greater than the originally anticipated cost. The increased charges will require additional funding of £165,000 from the Communities Directorate infrastructure budget, for which no allowance has been made, and therefore has necessitated revised options to achieve street lighting energy savings that could contribute to the Medium Term Financial Plan (MTFP).
- 1.3 The Scrutiny Committee were therefore asked to again review and provide comments on the revised street lighting energy savings options as set out in Section 4.5.3 to 4.5.5 and Appendix 1 of the report. Each option highlighted the number of units affected, implementation cost, CO2 and kWh energy savings, and annual financial savings (including payback periods). It was noted that in the view of Officers, the most beneficial approach would be to progress a wholesale conversion of the street lighting stock to LED lanterns and implement part-night lighting to all lighting except junctions and major town centres (Option 3).
- 1.4 In response to a Member's query, Officers confirmed that Salix funding is still available but explained that any delay in submitting a bid could place limitations on the deliverability of the proposed options. Discussion took place regarding the feasibility of using renewable energy sources, such as solar and wind energy, to power street lighting. Officers explained that they have explored alternatives to see if the Authority can generate their own power, and that solar power is not currently a viable option due to the high cost involved in changing the street lighting columns, but that alternative technologies will continue to be reviewed and monitored to identify options to further reduce energy consumption. Following suggestions from Members, it was agreed that a report on the use of Council-owned land to generate renewable energy be brought to a future meeting of the Committee for their consideration.
- 1.5 The Committee discussed a number of alternative savings options, including the use of central management system (CMS) technology, preset dimmers and motion detectors, and Officers explained that each of these avenues had been explored but that the options presented to Committee were the four most beneficial options in respect of the future street lighting approach. Clarification was provided on the part-night lighting times (12.00 midnight

to 05.30am) and during discussion on whether these times could be reduced or realigned, Members were advised that any reductions in timing would be detrimental to the level of budget savings. Officers also responded to queries on the specifics of the impact arising from each proposal and confirmed that major town centres are those aligned with the Council's Town Centre Management model (Bargoed, Blackwood, Caerphilly, Risca and Ystrad Mynach).

- 1.6 Following consideration of the report, Members unanimously supported Option 1 (convert all lanterns to LED). By the majority present (and in noting there were 2 against), the Committee also supported Option 3 (convert all lighting to LED and implement part-night lighting to all lighting except junctions and major town centres). The Committee unanimously agreed that they were unable to support Options 2 and 4 as set out in the report.
- 1.7 The Regeneration and Environment Scrutiny Committee therefore recommended Options 1 and 3 to Cabinet as the preferred approaches to the future lighting and energy savings proposals.
- 1.8 Cabinet are asked to consider the attached report and the above recommendations from the Scrutiny Committee.

Author: R. Barrett, Committee Services Officer, Ext. 4245

Appendices:-

Appendix 1 Report to Regeneration and Environment Scrutiny Committee on 30th October 2018 – Agenda Item 11

REGENERATION AND ENVIRONMENT SCRUTINY COMMITTEE – 30TH OCTOBER 2018

SUBJECT: FUTURE LIGHTING AND ENERGY SAVING PROPOSALS

REPORT BY: INTERIM CORPORATE DIRECTOR - COMMUNITIES

1. PURPOSE OF REPORT

- 1.1 To provide members with an update on future lighting and energy saving proposals. Proposals have had to be amended following notification of energy price increases for 2017/18 being significantly higher than anticipated. Updated energy savings proposals are now included within the report for members' consideration and comment prior to reporting to consideration by Cabinet.

2. SUMMARY

- 2.1 Following the report presented to the Regeneration and Environment Scrutiny Committee on 15th May 2018, the authority was notified of significant unexpected energy price increases for 2018/19. The report had outlined the options available to achieve street lighting energy savings that could contribute to the Medium Term Financial Plan (MTFP) and mitigate energy cost increases and carbon reduction savings.
- 2.2 The Regeneration and Environment Scrutiny had previously unanimously recommended that Cabinet support their comments below in relation to the report dated 15 May 2018:-
- (i) The Phase 1 approach to progress a wholesale conversion of the street lighting stock to LED lanterns be implemented;
 - (ii) The Phase 2 approach to extend part-night lighting on inter-urban routes to include connecting roads in towns and village not be supported, pending further specifics on the locations that would be affected;
 - (iii) The Phase 3 approach to part night light the whole of the stock from midnight to 05.30am, with the exclusion of junctions, conflict areas, and major town centres, not be supported.
- 2.3 Following the presentation of the report, the Authority has now received their electricity supplier invoice for 2018/19, with the unit rate having significantly increased compared to 2017/18 (a total increase of 13.4%) which is greater than the cost originally anticipated. These increased charges will require additional funding of £165,000 from the Communities Directorate Infrastructure budget for which no allowance has been made.
- 2.4 This updated report outlines revised options available to achieve street lighting energy savings that could contribute to the Medium Term Financial Plan (MTFP). Information is provided on the progress made so far in achieving financial and carbon reduction savings in relation to street lighting and members are requested to again review and provide comments on future

street lighting energy savings options that can be considered prior to presentation to Cabinet.

- 2.5 Caerphilly County Borough Council (CCBC) has a current lighting stock of approximately 27,300 units some of which have already been subject to a number of energy saving measures:-
- Part night lighting, where 4844 lights are turned off between midnight and 05.30GMT on Inter Urban routes.
 - Dimming of 3974 lights by 50% reduction in power from 9pm each night.
 - LED bulbs retro fitted to 11521 units (including signs).
- 2.6 These energy saving measures account for annual savings in excess of £500k and carbon footprint reductions of 1950 tonnes of CO2.
- 2.7 The report outlines further energy saving options to meet the requirements for the 2018-22 MTFP. These will in turn provide carbon reduction savings that will contribute to the authority's carbon reduction commitment.
- 2.8 The report also outlines the discontinuation of the manufacture of low pressure sodium (SOX) lanterns and the implications for the authority.
- 2.9 Due to the continued energy cost increases and the discontinuation with the manufacture of SOX lanterns "do nothing" is not an option that can be considered.

3. LINKS TO STRATEGY

- 3.1 This report links directly to the Well-being Goals within the Well-being of Future Generations Act (Wales) 2015:
- A prosperous Wales
 - A resilient Wales
 - A healthier Wales
 - A more equal Wales
 - A Wales of cohesive communities, and
 - A globally responsible Wales
- 3.2 The street lighting energy savings will contribute to the authority's Well Being Objective 4: Promote a modern, integrated and sustainable transport system that increases opportunity, promotes prosperity and minimises the adverse impacts on the environment.
- 3.3 There are further links to the Engineering Objectives:
- 3.3.1 To provide safe and efficient transport and land drainage infrastructure through quality service delivered by means of cost effective management, maintenance and improvement of the networks.
- 3.3.2 To develop engineering solutions and methods which have regard to the value of the natural and built environment and to the principle of sustainable development.
- 3.4 The report supports the Safer and Greener themes of the "Caerphilly Delivers" in the Single Integrated Plan.

4. THE REPORT

4.1 Background to Street Lighting

- 4.1.1 There is no statutory requirement on local authorities in the United Kingdom to provide public

lighting. The Highways Act 1980 (Sections 97 & 98) empowers local authorities to light roads, it does not place a duty to do so. Although Highway Authorities do have a duty of care to the road user, and an obligation to light obstructions on the highway, this does not imply a duty on the Highway Authority to keep all lighting operational. The Council has a statutory duty under the Highways Act to ensure the safe passage of the highway (as far as reasonably practicable) and this includes any lighting equipment placed on the highway.

- 4.1.2 While the profile of street lighting has changed in recent years, the stock has continually increased at an average of 110 units per annum which in turn reduces the impact of savings made. This increase is predominantly a result of adoption of new development sites.
- 4.1.3 Part of the Asset Management function of Highways Operations includes a maintenance role for all highway assets. The street lighting assets are recorded, monitored and maintained with a dedicated Street Lighting budget.
- 4.1.4 The street lighting budget allocation for 2017/18 was £1,704,000, which was inclusive of £1,228,000 energy costs. This has already seen a saving of £350,000 from 2016/17 budget to attain the MTFP target. This reduction in budget consists of £190,000 of energy savings and £160,000 from lighting maintenance.
- 4.1.5 A number of energy efficiency options have previously been implemented. During 2017/18 energy efficient lamps, dimming and part night lighting alterations achieved a 4.5% decrease in energy usage. The savings realised from these options were reversed due to a 12.4% rise in energy costs in 2017/18 resulting in a £40k increase in energy costs overall. . The 2018/19 energy unit rate rose to 13.6516 pence per kWh, a 13.4% increase over the 2017/18 rate. It appears that the overriding impact in terms of the increase is in relation to the non-energy costs set by government increasing, particularly Renewable Obligation / Contracts for Difference, Feed in Tariff and TNUoS charges. These charges are out of EDF's control, they merely collect the levies and pass them through to the customer. According to the information received, the energy proportion had decreased from 40.28% to 36.14%. This scenario is likely to continue and while the outlined proposals show projected savings, it should be noted the proposals should be viewed as a way of cost avoidance (against kWh consumption) as energy costs are likely to continue to rise which will have negative impacts on any proposed future saving options.

4.2 Energy costs

- 4.2.1 Energy costs are calculated by the energy provider using the updated asset register (provided on a monthly basis by CCBC Highways Operations). The register will give the quantum and type of lighting assets CCBC currently hold and the estimated burn hours per night.
- 4.2.2 Caerphilly's energy is sourced via Crown Commercial Services (CCS) and National Procurement Service (NPS) and street lighting energy consumption, which is in the region of 10million Kwh equating to 5525 tonnes of CO2 annually, this is only around a third of the energy that is used by the authority. This procurement arrangement covers all the energy required by Welsh local authorities.
- 4.2.3 During 2017/18 the Caerphilly CBC unmetered energy consumption amounted to payments of £1,233,474. Taking this as the base figure, the 13.4% increase will require an additional £165,285 to the Highway Operations budget to stand still.
- 4.2.4 This increase in energy costs has negatively impacted on the MTFP saving options of £190k already implemented in 2016/17.

4.3 Part night lighting

- 4.3.1 The existing street lighting stock in CCBC has already been subject to a part night lighting exercise with the majority of the inter-urban routes (connecting roads between towns and villages) now being switched to part night lighting (4844 units between midnight and 0530hrs).

4.3.2 Option 3 within Appendix 1 includes the wide spread introduction of part night lighting following LED conversion within all residential areas. While this may seem like a less attractive option, it would reflect a consistent approach to street lighting across the Authority while delivering annual savings of £939,840 and carbon reduction savings of 2836 tonnes. Part night lighting would operate between midnight and 0530 hours.

4.4 Alternatives to Part night Lighting

4.4.1 The switch off option is always an alternative although this has its own significant costs and consequences. It is assumed some 25% of street lights would need to be left operational (junctions, conflict areas and major town centres). Wholescale switch off for all lighting is included as Option 4 within Appendix 1.

4.4.2 Officers are of the view that the best option in relation to switching off lights would be to permanently switch off the existing Part night lighting on the authority's inter urban routes (Option 2) subject to the exemption of Safe Walking routes to school. This option could save £227k annually and can be implemented within 6 months with a payback in less than a year. In addition this will result in less LED replacement lanterns being purchased. Future removal of equipment and WPD energy service connections could cost some £2m to implement, with a payback period of approximately 8 years. Legal advice regarding removal of this equipment has been sought and whilst not necessarily requiring the wholesale removal of redundant equipment each site should be reviewed on an individual risk management basis.

4.4.3 Alternatively reductions in maintenance and energy can be achieved by converting all street lamps to LED (Option 1). At current energy prices savings of £693k can be achieved, however, the implementation costs are estimated to be in the order of £4.25m giving a payback period of approximately 7 years. This option could be reviewed as part of a possible Salix funding bid proposal. Salix provides interest-free Government funding to the public sector to improve their energy efficiency, reduce carbon emissions and lower energy bills. This option would also reduce the authority's carbon reduction commitment payment by approximately £40k.

4.4.4 There are also options to mix and match proposals if there was a desire to pursue this approach. Identified in the appendices are the most common and cost effective proposals to allow members to consider each option and its relative merits. These options are considered by officers to be the most viable for consideration.

4.4.5 Further research and monitoring work is being undertaken to review what future options are available in regard to greener alternatives such as solar power. Currently the costs are not viable. A typical solar powered lamp and column (all columns would need to be changed as they need to be able to accommodate battery storage) would cost approximately £3,500 to install and run against a traditional LED and column installation option which is £1,022. Alternative technologies will continue to be reviewed and monitored to identify at the earliest opportunity options to reduce energy consumption further.

4.4.6 The contract with the current street lighting maintenance contractor has been reviewed and all options identified can be progressed in accordance with our existing contractual relationship. Whichever option is eventually decided upon, officers will seek to confirm with the contractor the resource requirements in order to achieve the proposed delivery and payback requirements and wherever possible, seek to accelerate them.

4.4.7 Alternative partnership approaches with lamp manufacturers have been explored regarding installing and maintaining lamps based on life expectancy but those suppliers have indicated that they manufacture and supply only and do not undertake any form of maintenance, installation works or contract rental. However, these alternative partnership opportunities will actively be explored through our existing contractual framework.

4.5 Summary of Options

4.5.1 It should be noted that Philips Lighting have recently announced that due to falling demand they are to reduce production of Low Pressure Sodium (SOX) lamps from July 2019 with all

production to cease in July 2020. Sources within the lighting industry advise that stocks of these lamps are rapidly diminishing and future deliveries are not guaranteed. Based on previous CCBC use, our contractor holds approximately 12 months' supply of these lamps. Currently CCBC has 1779 SOX lanterns on main roads and 348 within residential areas, these lanterns are currently being replaced with LED alternatives as and when they become life expired.

4.5.2 If the proposal is supported to convert all street lighting to LED this would resolve the issue of having to consider prioritising replacement of the SOX lanterns when stocks become unavailable.

4.5.3 Highlighted below is Option 1 (as indicated in Appendix 1) which Members recommended as their preferred option at the Scrutiny meeting on 15th May 2018:

Options	Cost to Implement in £	Co2 Savings in Tonnes	Annual Financial and Energy Savings in KWh	Payback Period
Option 1 Convert all lanterns to LED	£4,250,000	2,094	5,082,727KWh and £693,873	84 Months

4.5.4 Given the 2018/19 energy price increase of 13.4% (equating to £165,000) and the likelihood of further significant increases in future years, coupled with the budget settlement pressures on the authority, it is recommended that Members further consider additional options in addition to Option 1 to contribute to the MTFP targets and cost avoidance measures that are necessary.

4.5.5 Highlighted below are Options 2, 3 and 4 from Appendix 1 for Members to consider:

Options	Cost to Implement in £	Co2 Savings in Tonnes	Annual Financial and Energy Savings in KWh	Payback Period
Option 2 Permanently switch of the existing part night lighting	£35,073	688	1,670,800kKWh and £227,300	8 Months
Option 3 Convert all lighting to LED and implement part-night lighting to all lighting except junctions and major town centres	£4,546,208	2,836	6,884,477KWh and £939,840	84 Months
Option 4 All lighting to be permanently switched off except junctions and major town centres	£163,184	3,166	7,684,498KWh and £1,049,756	12 Months

Although the full payback periods are quoted as 8, 12 or 84 months, the implementation would start realising a smaller level of savings earlier than this as a result of the phased introduction of part night lighting combined with LED installation and/or switch off.

5. WELL-BEING OF FUTURE GENERATIONS

5.1 This report contributes to the Well-being Goals as set out in paragraph 3.1. It is consistent in all of the five ways of working as defined within the sustainable development principle in the Act that it supports:

5.2 The options provide **long term** resourcing and asset management solutions of this specialised service and allows for more effective and predictable resource/ financial/carbon reduction commitments going forward.

- 5.3 The reduction in carbon emissions is a commitment to the **prevention** of the long term threat of climate change to which energy reduction plays a key role. Routine maintenance of the highway assets is also a central part of the CCBC **prevention** strategy, thus reducing the need for larger scale repair operations (with the associated safety risks) required for poorly maintained/ inspected assets.
- 5.4 A well maintained highway forms part of an overall strategy providing efficient **integration** of local roads to regional transport systems on which public transport, private users, cyclists and walking networks can operate.
- 5.5 **Collaboration** with the Energy team within Caerphilly ensures that the reductions achieved in carbon emissions through efficient street lighting strategies positively contributes to the authority's sustainability targets for carbon reduction.
- 5.6 Proposed options for energy and carbon savings may require an effective consultation exercise that would require the **involvement** of all relevant stakeholders within the authority depending on the preferred proposal.

6. EQUALITIES IMPLICATIONS

- 6.1 An Eqla screening has been completed in accordance with the Council's Equalities, Consultation and Monitoring Guidance and some potential for unlawful discrimination and/or low level or minor negative impact affecting one or more of the target equality groups have been identified. A full Eqla has been carried out and the summary and recommendations are included in the Equalities section of this report.
- 6.2 Dimming or switching off of street lights could have a significantly greater negative impact on people with certain types of visual impairment compared with the majority of the population. It may also affect people whose eyesight is diminishing along with other vulnerable groups such as the elderly and lone persons in terms of feelings of vulnerability and an increased fear of crime.
- 6.3 Lower energy alternatives to conventional lighting can also have a greater luminance and as a result could have a significantly greater positive impact on those groups mentioned above.

7. FINANCIAL IMPLICATIONS

- 7.1 Proposed financial savings options are detailed in Appendix 1, which deliver reductions in street lighting energy and street lighting maintenance expenditure to assist with the Council's Medium Term Financial Plan (MTFP) and provide cost avoidance.
- 7.2 Each option will require investment in order to release the savings towards the MTFP. The preferred financing option would be to progress a Salix funding bid for the preferred energy efficiency proposal. Salix is an interest free Government funding loan to the public sector to improve their energy efficiency, reduce carbon emissions and lower energy bills. To be eligible to be considered proposals need to demonstrate the ability to achieve pay back within 8 years. All options meet the required Salix criteria.
- 7.3 The current street lighting contract has provisions within it that allow innovation and changes to the street lighting stock to be made. Appropriate rates are also included within the contract that would allow the works to be efficiently procured.
- 7.4 The scenario outlined within the report is likely to continue and while the detailed proposals show projected savings, it should be noted the proposals should be viewed as a way of cost avoidance as energy costs are likely to continue to rise which will have negative impacts on any proposed future saving options.

7.5 Salix funding would be ring fenced and released to the authority in payment tranches as work progresses. Salix advise that the application is submitted as soon as possible to guarantee the funding.

8. PERSONNEL IMPLICATIONS

8.1 The proposals will not have any direct impact on CCBC personnel.

9. CONCLUSIONS

9.1 Officers views are that the most beneficial approach would be to progress a wholesale conversion of the street lighting stock to LED lanterns. This would meet the Salix funding requirements to achieve a pay back within 8 years and would be implemented over a time period of approximately 45 months and convert all residential lighting to part-night lighting as identified in Option 3.

9.2 The LED conversion would meet the Salix funding requirements. If part night lighting of all residential areas was also considered this could be funded by an 'invest to save' business case which, would have a pay back period of approximately 1 year.

10. CONSULTATIONS

10.1 All comments received from consultees have been taken into consideration and are included in the report.

10.2 A wider consultation process may need to be considered before the implementation of any of the listed street lighting proposals is progressed.

11. RECOMMENDATIONS

11.1 Members are requested to review the options identified within the report and appendices along with the conclusions highlighted in paragraphs 9.1 and 9.2 and provide comments on the proposals for Cabinet to consider.

12. REASONS FOR THE RECOMMENDATIONS

12.1 To allow Cabinet to understand Scrutiny committee views whilst considering their preferred option to achieve street lighting energy and carbon savings to assist in meeting the required MTFP savings and carbon reduction commitment targets.

13. STATUTORY POWER

13.1 Highways Act 1980.

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Consultees: Cllr. Sean Morgan – Cabinet Member for Economy, Infrastructure, Sustainability and Wellbeing of Future Generations Champion
Cllr. Tudor Davies – Chair of Regeneration and Environment Scrutiny Committee
Cllr. Christine Forehead – Vice Chair of Regeneration and Environment Scrutiny Committee
Christina HARRY – Interim Chief Executive

Mark S. Williams – Acting Corporate Director of Communities
Liz Lucas – Head of Customer and Digital Services
Stephen Harris – Interim Head of Business Improvement
Nicole Scammell - Head of Corporate Finance and S151 Officer
Robert Tranter – Head of Legal Services and Monitoring Officer
Lisa Lane – Interim Monitoring Officer
Richard Crane - Principal Solicitor
Marcus Lloyd - Head of Infrastructure
Mike Eedy – Finance Manager
Shaun Watkins – Principal Personnel Manager
Anwen Cullinane – Senior Policy Officer – Equalities and Welsh Language
Tom Llewelyn - Senior Engineer
Paul Rossiter – Energy and Water Officer
Sue Ruddock – Insurance and Risk Manager
Tracey Minett – Senior Insurance & Risk Manager

Background Papers:

Highways Act 1980

Part Night Lighting and Future Energy Saving Proposals – Regeneration and Environment Scrutiny Committee – 8th December 2015

Future Lighting and Energy Saving Proposals – Regeneration and Environment Scrutiny Committee – 15th May 2018

Appendices:

Appendix 1 Street lighting options 2018/19

Street lighting options August 2018

To meet the challenges of carbon reduction commitments and reducing budgets within Highways street lighting, the following options have been compiled for consideration. The options are not exhaustive but illustrate some of the energy saving measures available and a mix and match approach where a partial use of some or all of these measures may also be considered.

Despite a 4.5% reduction in kWh through the use of energy efficient equipment, The 2018/19 energy unit rate rose to 13.6516 pence per kWh, a 13.4% increase over the 2017/18 rate of 12.0386 which in itself was a 12.4 % rise over 2016/17. It appears that the overriding impact in terms of the increase is in relation to the 'non-energy' costs set by government being increased, particularly Renewable Obligation / Contracts for Difference, and TNUoS charges. These charges are out of EDF's control, they merely collect the levies and pass them through to the relevant government body and National Grid. According to the information received from the energy proportion had decreased from 40.28% to 36.14%.

During 2017/18 the Caerphilly CBC unmetered energy consumption amounted to payments of £1,233,474. Taking this as the base figure, the 13.4% increase will require an additional £165,285 to the Highway Operations budget to stand still.

All savings are based on the current energy rate of 13.6516 pence per kilowatt hour, the known lamp wattages and the estimated numbers of units affected. The number of street lights identified in each of the options is likely to alter following detailed surveys and risk assessments that determine the items of inventory that must remain in lighting at high risk traffic and pedestrian conflict areas.

Indicated monetary savings relate only to the reduction in kilowatt hours and not from any reduction in equipment maintenance and testing. Additional costs will be incurred when the removal of lighting equipment and Western Power Distribution service connections are required 12 months following any permanent decommissioning.

Should lighting be decommissioned on roads where a speed limit of 50 mph or above exists there will be a requirement to install cats eye type lane markers. No allowance has been made for time or resources in identifying suitable items of inventory for conversion or for mandatory illuminated traffic signs to remain lit following any permanent disconnection of street lighting.

Assumptions made:

Options 2 through 4 require lighting to be extinguished for either part of or the whole period of darkness. A working assumption has been made that in areas affected by these proposals 25% of the inventory will need to remain switched on to maintain Highway safety at high risk traffic and pedestrian conflict areas.

A 12 week delivery of equipment required for any works.

100 lanterns or 200 photocells/disconnections to be carried out per week.

40 units per Western Power disconnection on inter urban routes to be carried out per week.

The column removal costs are £400.00 per column.

WPD disconnection charges are £160.00 per column. Wood pole equipment removal costs are £125.00 per pole.

OPTIONS

1: Convert all lanterns to LED

Number of units affected	17,011	
Cost to implement	£4,250,000	
Co2 savings in Tonnes	2,094	
Energy savings in kWh	5,082,727	
Annual savings in £	£693,873	Allowing for the procurement and installation, the total energy savings per annum will not be realised until after 45 months have elapsed. Payback period will therefore be 84 months.

Note: Should Option 2 be supported, followed by Option 1, the figures in Option 1 would need to be pro rata.

2: Switch off the existing part night lighting with the exception of 370 units on known safe walking routes to schools

Number of units affected	4474	
Cost to implement	£35,073	
Co2 savings in Tonnes	688	
Energy savings in kWh	1,670,800	
Annual savings in £	£227,930	Allowing for decommissioning, the energy savings per annum will not be fully realised until after 6 months have elapsed. Payback period will therefore be 8 months.

Future removal costs for these items of equipment circa £1,782,600 with potential WPD disconnection costs circa £23,000

3: Convert all lighting to LED and implement part-night lighting to all lighting except junctions and major town centres

Number of units affected	15891	
Cost to implement	£4,546,208	
Co2 savings in Tonnes	742	
Energy savings in kWh	6,884,477	
Annual savings in £	£939,840	Allowing for the procurement and installation, the total energy savings per annum will not be realised until after 45 months have elapsed. Full payback period will therefore be 84 months.

4: All lighting to be permanently switched off except junctions and major town centres

Number of units affected	20735	
Cost to implement	£163,184	
Co2 savings in Tonnes	3166	
Energy savings in kWh	7,684,498	
Annual savings in £	£1,049,056	Allowing for the decommissioning, the total energy savings per annum will not be realised until after 26 months have elapsed. Payback period will therefore be 12 months.
		Potential future column removal costs circa £2,520,000
		Potential future WPD disconnection costs circa £1,250,000
		Potential future wood pole bracket removal costs circa £787,500

Although the full payback periods are quoted as 8, 12 or 84 months, the implementation would start realising a smaller level of savings earlier than this as a result of the phased introduction of part night lighting combined with LED installation and/or switch off.

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CABINET - 28TH NOVEMBER 2018

**SUBJECT: DECRIMINALISATION OF PARKING - RESIDENTS' PARKING
 AMENDMENT ORDER 2018**

REPORT BY: INTERIM CORPORATE DIRECTOR OF COMMUNITIES

1. PURPOSE OF REPORT

1.1 Cabinet agreed as part of the Decriminalisation of Parking Stage 2 report on 25 July 2018 that all parking permits should be brought in line in accordance with the policy previously agreed by Cabinet on 31 July 2012. Following advertisement of the proposed changes to the residents' parking schemes across the Borough there have been a significant number of comments received. The report outlines the comments received and the options available for Cabinets further consideration.

2. SUMMARY

2.1 The proposals are to amend the existing residents' permit parking schemes across the Borough by the implementation of the following changes:

- a) A charge of £30 per permit per annum.
- b) A maximum of two permits per qualifying property can be issued, of which one permit can be designated as a visitor permit.
- c) To allow the issue of business permits where considered appropriate and supported by ward members (at a charge of £75 per permit per annum).

2.2 These proposals would bring the existing resident permit parking schemes in line with the Councils policy that was adopted in 2012. The proposals would be consolidated under a Traffic Regulation Order in preparation for the introduction of Civil Parking Enforcement in April 2019.

3. LINKS TO STRATEGY

3.1 The proposals contribute to the following Well-being Goals within the Well-being of Future Generations Act (Wales) 2015:

- A prosperous Wales
- A resilient Wales
- A healthier Wales
- A more equal Wales
- A Wales of cohesive communities

3.2 Engineering Services Division Objective: To work towards a safer environment through positive measures to reduce road accidents and particularly by protecting and providing for vulnerable road users.

3.3 The proposals will contribute to the Authority's Well Being Objective 4: Promote a modern, integrated and sustainable transport system that increases opportunity, promotes prosperity and minimises the adverse impacts on the environment.

4. THE REPORT

4.1 The Council has recently commenced the process to obtain Civil Parking Enforcement (CPE) powers to enable the enforcement of on-street parking restrictions within the Borough to be carried out by the local Authority. It is proposed that this enforcement function will transfer from Gwent Police to the Council on the 8th April 2019. Details of the proposal are detailed in the Minutes of the Cabinet Meeting on 25th July 2018.

4.2 As part of this process, a consolidation exercise is currently being undertaken to ensure all parking restrictions within the Borough are enforceable and supported by the required legal Traffic Regulation Order (TRO).

4.3 Consideration has been given to the existing residents' only permit parking schemes in Abercarn, Bargoed, Blackwood, Caerphilly, Risca, Newbridge, Rhymney and Ystrad Mynach. Since their inception, the existing schemes have operated under differing criteria. In order to ensure consistency and equality across the County, and to ensure effective enforcement can be carried out, it is now considered necessary to bring all existing schemes in line with the Council's approved resident permit parking policy. Details of the approved policy can be reviewed in the minutes of the Cabinet meeting of 31st July 2012.

4.4 There are currently 1661 properties that are eligible for a resident parking permit across the Borough and 1384 live permits.

4.5 Within neighbouring Authorities, the following criteria / charges apply:

- Merthyr Tydfil:
Maximum of two permits per property of which one may be a visitor permit
£34 per permit per annum.
- Rhondda Cynon Taf:
One permit per property, with any additional permits being issued following consideration of the capacity of an individual zone and / or any relevant individual or local circumstances.
1st permit £10 per annum.
2nd permit £15 per annum.
Subsequent additional permits (if capacity allows) £50 per annum.
- Newport:
Maximum of two permits per property.
£17 per permit per annum.
- Cardiff:
Maximum of two resident permits and one visitor permit per property.
1st permit £7.50 per annum.
2nd permit £30 per annum.
Visitor permit (in addition to residents permit) £30 per annum.
Visitor permit only £7.50 annum.
- Blaenau Gwent and Torfaen:
No resident permit schemes in operation.

4.6 Options for Consideration

4.6.1 In view of the significant level of objection received, as detailed in Appendix A (143 formal objections and 2 petitions containing 345 signatories), Cabinet is asked to consider the possible options outlined below and detailed in Section 4.7:

1. Status Quo to remain (not progress the Order).
2. Adopt the approved policy approach (progress the Order as advertised).
3. Adopt the approved policy with a lesser charge (amend the advertised Order).
4. Amend the proposal to change the number of permits per property with a lesser charge (not progress the Order and re-advertise new Order).

4.6.2 Cabinet is asked to consider the following issues and implications of each of these options.

4.7 Implications of the options

4.7.1 **Option 1: Status Quo to remain (not progress the Order)**

- A number of residents are satisfied with the current arrangements which have been in place for many years.
- There is a lack of consistency/equality across the Borough in terms of the number of permits issued and this option would not address this situation.
- This option would generate no income to contribute towards the administration and management of the scheme.
- There would be no requirement to re-advertise the proposals or amend the policy.

4.7.2 **Option 2: Adopt the approved policy approach (progress the Order as advertised)**

- This would generate an income stream to cover administration and management of the scheme.
- This option would ensure consistency and equality of provision across the Borough in terms of the number of permits issued.
- A significant number of residents have objected to the level of charge.
- There would be no requirement to re-advertise the proposals or amend the policy.

4.7.3 **Option 3: Adopt the approved policy with a lesser charge (amend the advertised Order)**

- This option would ensure consistency and equality of provision across the Borough in terms of the number of permits issued.
- A significant number of residents have objected to the charge, though a lesser charge could address a proportion of these complaints.
- This would generate a reduced income stream, compared to Option 2, to contribute towards administration and management of the scheme.
- There would be no requirement to re-advertise the proposals or amend the policy.

4.7.4 **Option 4: Amend the proposal to change the number of permits per property with a lesser charge (not progress the Order and re-advertise new Order)**

- This option would generate a reduced income stream, compared to Option 2, to contribute towards administration and management of the scheme.
- It would require the approved policy to be reviewed and amended (in accordance with the Councils procedures and constitution) and re-advertisement of the amended proposals. It would not be possible to implement the proposals within the required timescales i.e. prior to CPE coming into force. If the decision is taken to proceed with this option, then the proposals and policy review would need to be deferred until after April 2019.

5. WELL-BEING OF FUTURE GENERATIONS

5.1 This proposal contributes to the Well-being Goals as set out in Links to Strategy above. It is consistent with the five ways of working as defined within the sustainable development principle in the Act in that:

- **Long Term** – The proposed charge will contribute towards the funding of the scheme ensuring it is financially viable in the long term, thereby providing a link to a more resilient Wales.
- **Prevention** – A consistent approach across the borough will help the Council carry out effective and efficient enforcement, thereby providing a link to a more resilient Wales.
- **Integration** – The consolidation of existing residents' parking schemes is an integral part of CPE, thereby providing a link to a more equal and prosperous Wales.
- **Collaboration / Involvement** – The process seeks to involve residents in order to implement a pragmatic parking scheme and contribute towards a cohesive community.

6. EQUALITIES IMPLICATIONS

6.1 An EIA screening has been completed in accordance with the Council's Strategic Equality Plan and supplementary guidance. No potential for unlawful discrimination and/or low level or minor negative impact has been identified therefore a full EIA has not been carried out.

6.2 All operational work concerning parking restrictions are undertaken following the publication of the proper orders, allowing for objections to be made by local residents. Any negative impact on individuals or groups raised at that point would be considered in the final decision.

7. FINANCIAL IMPLICATIONS

7.1 No changes are required on the ground. However, remedial works to lines and signs is being funded from the CPE implementation budget. The costs of processing the TRO are being met from the existing Traffic Management budget.

8. PERSONNEL IMPLICATIONS

8.1 Additional resources will be required in order to administer the new residents' parking scheme, however this will be incorporated within the new structure of the Traffic Management and Parking Services team.

9. CONSULTATIONS

9.1 The proposals were consulted upon in accordance with the Councils approved procedure:

- The following ward members were consulted:
 - Cllr Carol Andrews, Cllr Tudor Davies, Cllr Dianne Price, Cllr Kevin Etheridge, Cllr Nigel Dix, Cllr Andrew Farina-Childs, Cllr Phil Bevan, Cllr Shayne Cook, Cllr James Pritchard, Cllr Adrian Hussey, Cllr Leeroy Jeremiah, Cllr Gary Johnston, Cllr James Fussell, Cllr Colin Elsbury, Cllr Stephen Kent, Cllr Carl Cuss, Cllr Alan Angel, Cllr Martyn James, Cllr Bob Owen, Cllr Ross Whiting, Cllr John Bevan and Cllr David Harse the local ward Members for Bargoed, Blackwood, Morgan Jones, Newbridge, St Martins, Twyn Carno, Ystrad Mynach, Risca West and Moriah and Cllr Sean Morgan Deputy Leader and Cabinet Member for Economy, Infrastructure, Sustainability and Wellbeing of Future Generations Champion were contacted by e-mail on the 26 July 2018. An objection was received from Cllr Kevin Etheridge.

- Statutory Consultees including the Chief Constable of Gwent Police, South Wales Fire and Rescue Service, Welsh Ambulance Services NHS Trust, the Road Haulage Association and the Freight Transport Association were contacted by e-mail on the 27 July 2018. No objections were received.
- Caerphilly Town Council, Bargoed Town Council and Blackwood Town Council were consulted on the 27 July 2018. No objections were received at that time. Bargoed Town Council later advised that they did not recall receiving the original consultation email, were re-consulted and an objection was received.
- Ystrad Mynach and Newbridge Community Partnerships were consulted on the 18 September 2018. No objections were received.

9.2 The Notice detailing the above proposals was advertised for Public consultation on the 30 August 2018. The proposed Traffic Regulation Order was placed on deposit with CCBC legal section for public scrutiny following advertisement of the Notice.

9.3 A copy of the advertised Notice and a letter detailing the proposals were sent to the 1661 properties currently eligible to apply for a residents' permit and notices were erected on the affected streets.

9.4 As a result of public advertisement, a total of 143 letters and emails, and two petitions were received (10 of the letters/emails received were from objectors residing outside the residents parking areas). This includes objections received from Cllr James Pritchard, Cllr Shayne Cook, Cllr Martyn James and Caerphilly Town Council. A summary of the main grounds and reasons for objection, the number of objectors to each point and the Council's response are summarised in Appendix A. The petitions contained 345 signatories objecting to charging for permits (of which 87 gave their location as outside CCBCs resident parking areas). Formal letters of objection were received from less than 10% of eligible properties.

10. CONCLUSIONS

10.1 As a result of the objections/comments received it is important that Cabinet considers the options detailed in section 4.6 and 4.7 above.

10.2 It is also important to note that there are implications for the Traffic Regulation Order (TRO) process and timetable which vary for each option.

10.3 Having considered the number and nature of the objections received combined with the legalities and practicalities associated with the TRO process, it is the view of officers that Option 2 (adopt the approved policy approach) with a lesser charge of £15 per permit per annum should be introduced. This will not then require re-advertisement of the proposals or amendment to the Council policy that was adopted in 2012.

11. RECOMMENDATIONS

11.1 Cabinet is asked to consider the content of the report, the objection details and data in Appendix A and the recommendation of officers set out in 10.3 above and to agree which option should be implemented.

12. REASONS FOR THE RECOMMENDATIONS

12.1 To ensure consistency and equality of provision across the Borough in terms of the application of the adopted resident permit parking policy and the number of permits issued.

13. STATUTORY POWER

13.1 Road Traffic Regulation Act 1984.

Authors: Rachel Hurn, Assistant Engineer, Traffic Management
Clive Campbell – Transportation Engineering Manager

Consultees: Cllr Sean Morgan - Cabinet Member for Economy, Infrastructure, Sustainability and Wellbeing of Future Generations Champion
Mark S Williams – Interim Director of Communities
Marcus Lloyd – Head of Infrastructure
Robert Tranter – Head of Legal Services and Monitoring Officer
Nicole Scammell - Head of Corporate Finance and S151 Officer
Dean Smith – Principal Engineer (Traffic Management)
Anwen Cullinane – Senior Policy Officer (Equalities and Welsh Language)
Shaun Watkins – Principal Personnel Officer
Mike Eedy – Finance Manager

Appendices:
Appendix A Summary of objections received following Public Notice

On 24th August 2018, a total of 1661 letters were sent to all eligible properties detailing the proposed amendments to the residents permit parking scheme across the Borough. The proposals were also advertised in the press and notices were erected on site in all affected streets. As a result, a total of 143 letters and emails, and two petitions were received (10 of the letters/emails received were from objectors residing outside the residents parking areas). Formal letters of objection were received from less than 10% of eligible properties.

It should be noted that objections were received from Caerphilly Town Council, Bargoed Town Council, Cllr James Pritchard, Cllr Shayne Cook, Cllr Kevin Etheridge and Cllr Martyn James.

A summary of the main grounds and reasons for objection, and the numbers of objections to each point are summarised below:

In addition to the objections detailed below, 345 petition signatories objected to charging for permits (of which 87 gave their location as outside CCBCs resident parking areas)

SUMMARY OF COMMENTS	NO OF OBJECTORS	NATURE OF OBJECTION	RESPONSE
Request designated / guaranteed parking space for property 2009 29	42	<ul style="list-style-type: none"> • Each property should have a space marked outside for their sole use so that the elderly or parents weighed down with shopping and young children would be guaranteed a space outside their own home • Individual bays should be marked out to prevent vehicles taking more than one space • Elderly people will be forced to park further from their properties 	<ul style="list-style-type: none"> • This would be an impractical and inefficient use of the highway as not all residents own a car and it is not possible to provide a space outside all eligible properties. • As vehicles vary in length, this would be an inefficient use of the available space. • It is the norm for residents parking schemes to operate on a first come, first served basis as there can be no guarantee of a parking space.
Increased enforcement needed	57	<ul style="list-style-type: none"> • Non-residents currently park illegally in the residents' bays all day. If residents have to pay to park, this must be stopped • Increased enforcement is required to ensure parking is available for residents • Current enforcement is 'willy nilly' – bays will need to be policed regularly • Would be happy to pay for a permit if restrictions were enforced 	<ul style="list-style-type: none"> • Gwent Police are currently responsible for the enforcement of all parking restrictions on the public highway. However, the Council intends to take on Civil Parking Enforcement in April 2018 which will enable more focused allocation of resources to the enforcement of parking restrictions as and when necessary.

SUMMARY OF COMMENTS	NO OF OBJECTORS	NATURE OF OBJECTION	RESPONSE
		<ul style="list-style-type: none"> • Parents from the local school park illegally in the street which needs enforcement action to be carried out • Increased enforcement will generate more money • Additional enforcement will allow use of garage as currently resident cannot use due to obstructive parking • Additional enforcement unlikely to be enough to prevent illegal parking. Numbers of staff should be increased beyond that proposed in the Cabinet report 	<ul style="list-style-type: none"> • The level of resources and their effectiveness will be monitored following the introduction of Civil Parking Enforcement.
<p>Object to any charge</p> <p style="writing-mode: vertical-rl; transform: rotate(180deg);">Page 30</p>	41	<ul style="list-style-type: none"> • Additional financial burden being placed on motorists • Resident lives in a deprived area, but the Council is looking to make more money from those who can ill afford it • Unhappy with proposed 'tax' on resident • Elderly residents unable to afford charge • Charging for permits will not impact road safety, traffic flow or result in a reduction in obstructions for road users • Will put people further into poverty and distress – many members of the community are unable to utilise public transport due to poor physical and mental health • Should continue as a free benefit to residents as has been custom and practice since the inception of the scheme • Residents will look for unrestricted parking rather than pay the charge 	<ul style="list-style-type: none"> • Residents parking schemes are provided to assist residents of a particular area where specific problems exist, but are costly to install, maintain and administer. Therefore, the charges are necessary in order to contribute towards these costs. • Residents parking schemes are implemented to assist residents to park in close proximity to their homes which should benefit those with poor mental and physical health. • Due to the financial saving the Council needs to meet, it is no longer possible to provide such schemes for no charge as there is a cost to manage and administer the scheme. • Noted. It is also acknowledged that those residents with more than two vehicles will need to find alternative parking, as is the case now.

SUMMARY OF COMMENTS	NO OF OBJECTORS	NATURE OF OBJECTION	RESPONSE
		<ul style="list-style-type: none"> • Not enough spaces available, so residents will have to pay, but still not be able to park • Charging for residents permits is not a fair way to increase Council revenue • Elderly may become isolated if they are unable to afford the cost of a visitors permit • Properties with no rear lane or possibility of providing off-street parking will be forced to pay the charge as they will have no alternative • Charges should be made to the non-residents who use the 1 hour limited waiting bays, not the residents 	<ul style="list-style-type: none"> • It is the norm for residents parking schemes to operate on a first come, first served basis. It is acknowledged that it is not possible to park two cars within the frontage of most terraced properties. However, not all residents own a vehicle, and not all permit holders will be parked at the same time. Therefore, two permits per property would maximise the use of the available space. With increased enforcement, residents should have a greater opportunity to find an available space. • The charge would not increase Council revenue, but contribute towards the running costs of the scheme. • As with the current scheme visitors would have the option of using alternative parking or means of transport. • Residents would have the option of finding alternative parking. • There are currently no proposals to introduce pay and display for on-street parking at the present time.
Request for reduced cost	48	<ul style="list-style-type: none"> • Cost is for administration and maintenance and is disproportionate to infrastructure that is currently in place • Cost is too high compared to neighbouring authorities • Excessive cost will adversely impact the elderly and low-income families • Elderly may become isolated if they are unable to afford the cost of a visitors permit 	<ul style="list-style-type: none"> • In view of the concerns raised, members are asked to consider the options detailed in paragraph 7 of the report.
Only second permit should be chargeable	2	<ul style="list-style-type: none"> • First permit should be free. Residents would then have the option of paying for a second permit 	<ul style="list-style-type: none"> • The Council has determined that a charge will need to be made for both permits. However, in view of the concerns raised members are asked to consider the options detailed in paragraph 7 of the report

SUMMARY OF COMMENTS	NO OF OBJECTORS	NATURE OF OBJECTION	RESPONSE
Increase in number of dedicated bays required	52	<ul style="list-style-type: none"> • Bays allow free non-resident parking for 1 hour, if residents have to pay for permits, this option should be removed • Unrestricted parking within affected streets should be made residents only • Additional car park areas should be created for residents where land is available • Many spaces are taken up by disabled badge holders • All bays within the town centre should allow residents to park (including those that are currently limited waiting only) 	<ul style="list-style-type: none"> • The shared resident parking and limited waiting arrangements maximises the use of the available space of the highway during the daytime when there is most likely to be availability. • Any requests for changes to be made to the existing on-street parking bays can be considered following the implementation of Civil Parking Enforcement. • The Council endeavours to maximise the parking opportunity for local residents and shoppers etc. on the public highway and also supports the provision of off-street parking facilities where this would alleviate congestion problems or provide a social/economic benefit to the local community. The merits of any new car park facility has to be balanced against the available budgets at the time and, unfortunately, in the current financial climate the Council does not have monies available to create a new car park facility. • The Council acknowledges this, however, disabled badge holders are exempt from the restriction. • Any requests for changes to be made to the existing on-street parking bays can be considered following the implementation of Civil Parking Enforcement.
Permits should only be valid in one street	1	<ul style="list-style-type: none"> • Residents from individual streets should only be able to park in that street, not other streets within the zone 	<ul style="list-style-type: none"> • In order to maximise the opportunity for residents to be able to park near their homes, schemes operate on a zonal basis.
Consider strategy to encourage more drivers to utilise public car parks	26	<ul style="list-style-type: none"> • Workers should be offered incentives to utilise the car parks • Parents should be given free parking at school times within the pay and display car park near the schools • Parking should be free within Blackwood Town to discourage drivers from using residential streets to park 	<ul style="list-style-type: none"> • This will be considered as part of a future review of parking facilities within the Borough.

SUMMARY OF COMMENTS	NO OF OBJECTORS	NATURE OF OBJECTION	RESPONSE
		<ul style="list-style-type: none"> Parents should be given the opportunity to purchase a reduced rate car park season ticket which is valid for school times only Fees should be used to provide extra parking facilities for local schools 	<ul style="list-style-type: none"> The charge would not increase Council revenue, but contribute towards the running costs of the scheme.
Business permits should not be issued	49	<ul style="list-style-type: none"> No requirement for businesses to park all day in residents bays as there is sufficient space for loading and unloading Further clarification is required as to the issue of business permits There is sufficient space within the town centre car parks for business owners Concerns over commercial vehicles and large vans parking in the residential streets Increased on-street parking by business owners would be detrimental to footfall in the town centre 	<ul style="list-style-type: none"> The majority of businesses are expected to park their vehicles elsewhere. Business permits will only be considered when there is an evidenced need for a business to park its delivery vehicle in close proximity to their premises (e.g. a florist or butcher). A business permit would not be issued for general staff parking. Each application would be considered on its merits in consultation with the local Councillors and is not an automatic entitlement. It is anticipated that a very small number of business permits would be issued.
Business permits should be higher cost	1	<ul style="list-style-type: none"> At £75pa, business owners are being encouraged to park on-street rather than in the car parks 	<ul style="list-style-type: none"> See above.
Opposition to anything the Council wishes to implement following the colossal mismanagement of the Cedar Tree Roundabout	1		<ul style="list-style-type: none"> Noted. Objections to future schemes will be considered on their merits.
Third permit should be made available (where there is a disability need)	1		<ul style="list-style-type: none"> Blue badge holders are exempt from the residents parking restrictions.
Carers should have free permits	40	<ul style="list-style-type: none"> No provision for carers of the elderly or infirm (including family carers) 	<ul style="list-style-type: none"> Consideration will be given to issuing permits for paid carers only, family carers can be covered by a visitor permit.
Request for complete removal of scheme (St Martins Road, Caerphilly)	1	<ul style="list-style-type: none"> Residents' parking no longer required following closure of the Miner's Hospital 	<ul style="list-style-type: none"> Any requests for changes to be made to the existing on-street parking bays can be considered following the implementation of Civil Parking Enforcement.

SUMMARY OF COMMENTS	NO OF OBJECTORS	NATURE OF OBJECTION	RESPONSE
Request for complete removal of scheme (Bristol Terrace, Bargoed)	1	<ul style="list-style-type: none"> Residents parking not required in Bristol Terrace as too far from town 	<ul style="list-style-type: none"> Any requests for changes to be made to the existing on-street parking bays can be considered following the implementation of Civil Parking Enforcement.
Request for complete removal of scheme (Central Street, Ystrad Mynach)	1		<ul style="list-style-type: none"> Any requests for changes to be made to the existing on-street parking bays can be considered following the implementation of Civil Parking Enforcement.
Number of permits should be limited to one per property	Caerphilly – 1 Blackwood – 34 Bargoed - 2	<ul style="list-style-type: none"> Terraced streets can only accommodate one vehicle per property Residents will be forced to pay for something that cannot be delivered and will be a ‘parking lottery’ and number of permits will grossly outnumber available space Even with the restriction of one permit per property, it is sometimes impossible to park in the street Elderly people would be forced to park further from their properties if the number of permits issued increases 	<ul style="list-style-type: none"> It is the norm for residents parking schemes to operate on a first come, first served basis. It is acknowledged that it is not possible to park two cars within the frontage of most terraced properties. However, not all residents own a vehicle, and not all permit holders will be parked at the same time. Therefore, two permits per property would maximise the use of the available space thereby balancing provision between number of permits issued, demand and available road space. With increased enforcement, residents should have a greater opportunity to find an available space.
Number of permits should be unlimited	Caerphilly – 5 Ystrad Mynach – 2 Bargoed - 2	<ul style="list-style-type: none"> A limit on the number of permits will create unnecessary animosity between residents Children are living with their parents longer due to house prices and will be prevented from having a car if both parents have a permit Would be happy to pay a higher fee for a third permit Limiting to a maximum of two permits per property may put off potential buyers - families with older children would not consider buying a property with such restrictions 	<ul style="list-style-type: none"> As above.
Resident parking should be 24 hours per day	Caerphilly – 1 Ystrad Mynach – 3 Blackwood – 2 Bargoed - 7	<ul style="list-style-type: none"> If residents have to pay for a permit, the scheme should be in operation 24 hours per day, so non-residents cannot park there at any time There are no parking issues in the daytime – issues occur in the evening when residents come home from work 	<ul style="list-style-type: none"> Residents parking schemes should only apply for the periods when the problems of non-resident parking exists. Any requests for changes to be made to the existing on-street parking bays can be considered following the implementation of Civil Parking Enforcement.

SUMMARY OF COMMENTS	NO OF OBJECTORS	NATURE OF OBJECTION	RESPONSE
		<ul style="list-style-type: none"> • Would be happy to pay for a permit if it covered the evenings • Nowhere to park if returning home from work late • Local scout hall causes parking problems in the evenings 	
Reduce Council tax to compensate for the permit fee	2	<ul style="list-style-type: none"> • Council tax is already too high for the few services received 	<ul style="list-style-type: none"> • The charge would not increase Council revenue, but contribute towards the running costs of the scheme. Any resident who feels that the rateable value of their property has changed is entitled to request a revaluation.
Excessive parking will be displaced into other areas	15	<ul style="list-style-type: none"> • Enforcement of the bays will result in those vehicles currently parked illegally being moved into areas with no parking restrictions at present • Residents will look for unrestricted parking rather than pay the charge causing issues in neighbouring streets 	<ul style="list-style-type: none"> • Noted. The situation will be monitored and any appropriate changes will be considered.
Will cause increase in disputes / animosity between residents	76	<ul style="list-style-type: none"> • If residents have paid for a permit, they will expect a parking space to be guaranteed. Arguments between residents over parking will increase • Residents will be reluctant to move their cars for fear of not being able to park on their return 	<ul style="list-style-type: none"> • It is the norm for residents parking schemes to operate on a first come, first served basis. It is acknowledged that it is not possible to park two cars within the frontage of most terraced properties. However, not all residents own a vehicle, and not all permit holders will be parked at the same time. Therefore, two permits per property would maximise the use of the available space thereby balancing provision between number of permits issued, demand and available road space. With increased enforcement, residents should have a greater opportunity to find an available space.
Will a refund be available if unable to find a parking space	1	<ul style="list-style-type: none"> • If a resident pays for a permit, and is continually unable to find a space, will they be entitled to surrender their permit and receive a refund 	<ul style="list-style-type: none"> • All permits will be valid for a period of 12 months and no refunds will be issued.
May invalidate motor insurance if the issue of additional permits resulted in the vehicle being parked away from the property	1		<ul style="list-style-type: none"> • It is the responsibility of the vehicle owner to source the appropriate level of insurance cover.

SUMMARY OF COMMENTS	NO OF OBJECTORS	NATURE OF OBJECTION	RESPONSE
Scheme not sanctioned with the full backing of the Council	3	<ul style="list-style-type: none"> County Councillors were unaware of the proposals 	<ul style="list-style-type: none"> The current scheme was originally approved by Cabinet on 31 July 2012, and details of the proposal were supported by Cabinet on 25 July 2018. All affected ward Councillors were consulted by email on 26 July 2018.
Discrimination as not all streets have residents parking and will therefore not be required to pay	6	<ul style="list-style-type: none"> Only properties within the town centre will have to pay the charge 	<ul style="list-style-type: none"> Residents parking schemes have generally only been introduced where specific problems exist. Any requests to provide new, or to remove existing schemes can be considered following the implementation of Civil Parking Enforcement.
Decrease in property value	2	<ul style="list-style-type: none"> Property value will decrease as there will be extra expense for prospective purchasers Limiting to a maximum of two permits per property may put off potential buyers - families with older children would not consider buying a property with such restrictions 	<ul style="list-style-type: none"> It should be noted that it is difficult to determine / predict what effect the proposals will have on property values, however, the highway is provided for the passage of vehicles and there is no definitive right to park on it. Any resident who feels that the rateable value of their property has changed is entitled to request a revaluation.
Every residential street in the borough should be residents parking with a £1 charge	1	<ul style="list-style-type: none"> Adjoining streets do not have residents parking and do not have any ill effects such as inconvenience and do not have to pay. If every property in the Borough paid £1 the Council will have achieved its objective of extracting money from residents 	<ul style="list-style-type: none"> Residents parking schemes are only provided to assist residents of a particular area where specific problems exist, but are costly to install, maintain and administer. Therefore, the charges are necessary in order to contribute towards these costs
Support for business permits	1		<ul style="list-style-type: none"> Noted.



CABINET - 28TH NOVEMBER 2018

SUBJECT: DRAFT LOCAL TOILETS STRATEGY

REPORT BY: INTERIM CORPORATE DIRECTOR (COMMUNITIES)

1. PURPOSE OF REPORT

- 1.1 To seek approval to undertake a public consultation on the draft Caerphilly county borough Local Toilets Strategy.

2. SUMMARY

- 2.1 Part 8 of the Public Health (Wales) Act 2017: Provision of Toilets came into force on 31 May 2018 and places a duty on each local authority in Wales to prepare and publish a local toilets strategy for its area.
- 2.2 Local authorities in Wales now have the responsibility to:
- assess the need for toilet provision for their communities;
 - plan to meet those needs;
 - produce a local toilets strategy; and
 - review the strategy, update and publicise revisions.
- 2.3 Local authorities must prepare and publish their strategies within one year from 31 May 2018. The duty to prepare a local toilets strategy does not require local authorities to provide and maintain public toilets directly. The Local Authority must take a strategic view on how facilities can be provided and accessed by their local population. Upon review of this strategy, Caerphilly County Borough Council is required to publish a statement of progress. The strategy should contribute toward achieving accessible and clean toilets wherever people live, work or visit.
- 2.4 A draft strategy (Appendix 2) has been prepared that incorporates feedback following a public consultation as part of the Needs Assessment that was undertaken throughout September 2018. A summary document has been prepared for public consultation, included at appendix 1.
- 2.5 Cabinet are therefore asked to consider a recommendation that the Council undertakes a formal consultation exercise regarding the strategy.

3. LINKS TO STRATEGY

- 3.1 The Wellbeing of Future Generation (Wales) Act 2015 is about improving the social, economic, environmental and cultural wellbeing of Wales. It requires public bodies to think more about the long-term, working with people and communities, looking to prevent problems and take a more joined up approach. This will create a Wales that we all want to live in, now and in the future. The Act puts in place seven well-being goals:

- A prosperous Wales
- A resilient Wales
- A healthier Wales
- A more equal Wales
- A Wales of cohesive communities
- A Wales of vibrant culture and thriving Welsh language
- A globally responsible Wales

The draft Local Toilets Strategy supports all seven of the above goals.

4. THE REPORT

4.1 Toilets for public use matter to everybody who goes “away from home” for some reason and remain a high-profile issue. They are, however, even more important to certain groups within society, including older people, people with disabilities, people with particular needs (including certain medical problems), women, children and young people and their families. These groups can be disproportionately affected by poor provision; for example, poor provision is understood to have particular negative impacts on older people, as some may be less likely to leave their homes without having confidence that adequate facilities will be available to them. This can contribute to increased social isolation and inactivity, as well as affecting people’s ability to maintain independence and dignity in later life.

4.2 A draft strategy has been prepared that incorporates feedback following a consultation undertaken as part of a Needs Assessment exercise during September 2018. The consultation was designed to assess the needs of residents, and people visiting or working within the county borough. Key engagement mechanisms included:

- Online - via the CCBC Website, social media (including Facebook and Twitter) and on partner organisations’ websites.
- E-mail alerts and correspondence.
- The September 2018 edition of the Council’s newsletter “Newsliner” delivered to every household within the borough).
- Face to face – discussions at Voluntary Sector Liaison Committee, Voluntary Sector Forum, Caerphilly Youth Forum and Caerphilly Access Forum.
- Paper Questionnaires – requested by groups and residents.

A total of 357 responses were received. The analysis of those responses is detailed in the *Caerphilly County Borough Council Local Toilets Strategy Needs Assessment Consultation Report* (attached at Appendix 3) and used to inform the content of the draft strategy. A list of organisations separately consulted is detailed in the report.

4.3 Locations of toilets will be promoted via a mapping app specifically designed for mobile technology and smart phones. Participating premises will also display a sticker in a prominent place, indicating that toilets are available for the public. The sticker will display the logo stipulated by Welsh Government. Mapping is an important part of our strategy so that people who need to visit a toilet can easily access information about the location, opening times, accessibility and type of facilities available.



4.4 The draft strategy sets out options that may be considered over the next two years in order to increase the provision of local toilets. The draft strategy also highlights no Planning Policy support at a national level in relation to toilet provision and access.

4.5 The Council is required to undertake a consultation on the draft Local Toilet Strategy and it is proposed to report the outcome of the consultation to Cabinet together with a final draft Strategy for a decision. Local authorities must publish their final Local Toilets Strategy by 31 May 2019.

5. WELL-BEING OF FUTURE GENERATIONS

- 5.1 The Well-being of Future Generations (Wales) Act 2015 sets out the sustainable development principle against which all public bodies in Wales should assess their decision-making. The aim of the legislation is to ensure the well-being of future generations through maximising the contribution public bodies make towards the well-being goals. In using the sustainable development principle it is incumbent that the authority considers the whole of the population it serves and considers the effect of its actions on future generations. The principle, also known as the five ways of working is assessed as below:

LONG TERM - Securing the provision of toilet facilities into the future requires a strategic approach that maximises available provision across the public, private, and voluntary sector. The council portfolio of public toilet blocks across the whole of the authority is not likely to be sustainable in the long term due to cuts in the revenue available to the local authority. The financial climate means that it is important to consider now how local toilet provision can be maximised for existing and future generations.

INVOLVEMENT - An extensive consultation on needs has taken place with the community. Understandably residents wish to see as many toilet facilities as possible and in locations where they are most needed.

PREVENTION - The promotion of well-being now prevents health related problems in the future and reduces demand on public services. The council has made toilets available to the public from many of its buildings.

COLLABORATION - We have encouraged and collaborated with certain private businesses across the county. Such business owners have been invited to volunteer their facilities for use to non-paying customers.

INTEGRATION - We have considered how the proposed strategy contributes to well-being objectives by promoting clean safe facilities in the locations they are required.

6. EQUALITIES IMPLICATIONS

- 6.1 An equalities impact assessment has been completed and is attached as Appendix 2 to this report.

7. FINANCIAL IMPLICATIONS

- 7.1 There are no financial implications associated with this report, although Members should note the significant pressure on the Authority's finances which may have an impact on its ability to provide public toilets in the future.

8. PERSONNEL IMPLICATIONS

- 8.1 There are no personnel implications associated with this report.

9. CONSULTATIONS

- 9.1 The consultation undertaken is outlined in the main body of the report above.
- 9.2 The consultees listed below have been consulted on this report and their views have been incorporated accordingly.

10. RECOMMENDATIONS

- 10.1 That Cabinet approve the draft Local Toilet Strategy for public consultation.
- 10.2 That officers raise the need for changes to Planning Policy and legislation in relation to toilet provision and access.

11. REASONS FOR THE RECOMMENDATIONS

- 11.1 To comply with the statutory requirement to develop and publish a Local Toilets Strategy.

12. STATUTORY POWER

- 12.1 Part 8 of the Public Health (Wales) Act 2017.

Author: Ceri Edwards, Environmental Health Manager (edwarc@caerphilly.gov.uk)
Consultees: Councillor Eluned Stenner, Cabinet Member for Environment & Public Protection
Councillor Nigel George, Cabinet Member for Neighbourhood Services
Mark S. Williams, Interim Corporate Director, Communities
Rob Hartshorn, Head of Public Protection, Community & Leisure Services
Rob Tranter, Head of Legal Services and Monitoring Officer
Anwen Cullinane, Senior Policy Officer (Equalities & Welsh Language)
Mike Eedy, Finance Manager
Shaun Watkins, Human Resources Manager
Stephen Harris, Head of Business Improvement

Appendices:
Appendix 1 Draft Local Toilets Strategy Summary Document
Appendix 2 The Caerphilly CBC Draft Local Toilets Strategy
Appendix 3 Equalities Impact Assessment
Appendix 4 Caerphilly County Borough Council Local Toilets Strategy Needs Assessment Consultation Report



Caerphilly County Borough Council

Draft Local Toilets Strategy Summary Document

May 2019

Draft Local Toilets Strategy Summary Document

Toilets for public use matter to everybody who goes “away from home” for some reason and remain a high-profile issue. They are, however, even more important to certain groups within society, including older people, people with disabilities, people with particular needs (including certain medical problems), women, children and young people and their families. These groups can be disproportionately affected by poor provision; for example, poor provision is understood to have particular negative impacts on older people, as some may be less likely to leave their homes without having confidence that adequate facilities will be available to them. This can contribute to increased social isolation and inactivity, as well as affecting people’s ability to maintain independence and dignity in later life.

Part 8 of the Public Health (Wales) Act 2017: Provision of Toilets came into force on 31 May 2018 and places a duty on each local authority in Wales to prepare and publish a local toilets strategy for its area.

Local authorities in Wales now have the responsibility to:

- assess the need for toilet provision for their communities;
- plan to meet those needs;
- produce a local toilets strategy; and
- review the strategy, update and publicise revisions.

As such, Caerphilly County Borough Council must prepare and publish its strategy within one year from 31 May 2018. The duty to prepare a local toilets strategy does not require local authorities to provide and maintain public toilets directly. The Local Authority must take a strategic view on how facilities can be provided and accessed by their local population. Upon review of this strategy, Caerphilly County Borough Council is required to publish a statement of progress. This strategy contributes toward achieving accessible and clean toilets wherever people live, work or visit.

The provision of local toilets for public use is not a statutory requirement of local authorities in Wales. Therefore, due to unprecedented financial cutbacks within local government, Caerphilly County Borough Council, like many other local authorities, may need to close down its traditional public toilet blocks. This strategy aims to mitigate potential impacts by making toilets in more council facilities available for public use and to work with the private sector to help promote their facilities.

Locations of toilets will be promoted via a mapping app specifically designed for mobile technology and smart phones. Participating premises will also display a

sticker in a prominent place, indicating that toilets are available for the public. The sticker will display the logo stipulated by Welsh Government. Mapping is an important part of our strategy so that people who need to visit a toilet can easily access information about the location, opening times, accessibility and type of facilities available.

The strategy incorporates feedback following a public consultation exercise undertaken during September 2018. The consultation was designed to assess the needs of residents, and people visiting or working within the county borough. A total of 357 responses were received. The analysis of the feedback is detailed in the Caerphilly County Borough Council Local Toilets Strategy Needs Assessment Consultation Report¹ and used to inform the content of the draft strategy.

This is a summary document to assist consultation; the full version of the draft strategy is available via the Caerphilly County Borough Council website.

The strategy sets out options that may be considered over the next two years in order to increase the provision of local toilets. To do so Caerphilly CBC will:

1. Explore all options available including working with the private sector, voluntary services and Community Councils to make more local toilets available in places where they are most needed.
2. Promote equal opportunities to provide appropriate, accessible and effective services and facilities to all sections of the community without prejudice or bias.
3. Ensure that the toilet logo sticker will be displayed at entrances at all appropriate Council buildings and private businesses that have agreed to being mapped.
4. Work with Aneurin Bevan University Health Board and health care providers; to encourage them to make the facilities available to the public, participate in the mapping scheme and to display the toilet logo sticker, in appropriate premises.
5. Improve awareness and information available on toilet provision in the Borough by updating information on the Caerphilly CBC website and will regularly update the Lle open access data repository with WG.
6. Provide online information maps, physical maps and information sheets, and downloadable information accessed via mobile phone technology.
7. Work with partners to improve provision in close proximity to key night-time gathering points such as taxi ranks, car parks, railway/bus stations and stops.
8. Review cleansing operations and standards on a periodic basis to ensure the most efficient and effective provision within allocated resources.

9. Continue to work with the Police and residents, community groups and others to ensure that facilities are as safe as possible.
10. Not charge residents to use toilet facilities in council buildings where there is provision.
11. Explore options for providing facilities for the homeless/rough sleepers.
12. Ensure that the Events Safety Advisory Group continues to provide advice and guidance on temporary toilet facilities to be provided at organised events.
13. Ensure that sustainable development and energy is taken into consideration facilitating the provision of local toilets.
14. Ensure that officers raise the need for changes to Planning Policy and legislation in relation to toilet provision and access.



Caerphilly County Borough Council

Draft Local Toilets Strategy

May 2019

Executive Summary

Toilets for public use matter to everybody who goes “away from home” for some reason and remain a high-profile issue. They are, however, even more important to certain groups within society, including older people, people with disabilities, people with particular needs (including certain medical problems), women, children and young people and their families. These groups can be disproportionately affected by poor provision; for example, poor provision is understood to have particular negative impacts on older people, as some may be less likely to leave their homes without having confidence that adequate facilities will be available to them. This can contribute to increased social isolation and inactivity, as well as affecting people’s ability to maintain independence and dignity in later life.

Part 8 of the Public Health (Wales) Act 2017: Provision of Toilets came into force on 31 May 2018 and places a duty on each local authority in Wales to prepare and publish a local toilets strategy for its area.

Local authorities in Wales now have the responsibility to:

- assess the need for toilet provision for their communities;
- plan to meet those needs;
- produce a local toilets strategy; and
- review the strategy, update and publicise revisions.

As such, Caerphilly County Borough Council must prepare and publish its strategy within one year from 31 May 2018. The duty to prepare a local toilets strategy does not require local authorities to provide and maintain public toilets directly. The Local Authority must take a strategic view on how facilities can be provided and accessed by their local population. Upon review of this strategy, Caerphilly County Borough Council is required to publish a statement of progress. This strategy contributes toward achieving accessible and clean toilets wherever people live, work or visit.

The provision of local toilets for public use is not a statutory requirement of local authorities in Wales. Therefore, due to unprecedented financial cutbacks within local government, Caerphilly County Borough Council, like many other local authorities, may need to close down its traditional public toilet blocks. This strategy aims to mitigate potential impacts by making toilets in more council facilities available for public use and to work with the private sector to help promote their facilities.

Locations of toilets will be promoted via a mapping app specifically designed for mobile technology and smart phones. Participating premises will also display a sticker in a prominent place, indicating that toilets are available for the public. The sticker will display the logo stipulated by Welsh Government. Mapping is an important part of our strategy so that people who need to visit a toilet can easily access information about the location, opening times, accessibility and type of facilities available.

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Introduction

Wherever people go, outside of their own homes, they depend on toilet facilities for the enjoyment of their visit. Visitors to the county, who may be some distance from their homes, also depend on provision to accessible toilets. Toilets can make a significant impact upon the comfort of individuals and families who visit public spaces and their perception of the area as a desirable place to visit.

Provision of, and access to toilets is an issue that affects public health. Accessible, clean toilets that are well located in places such as town centres, parks, cycle trails and walking routes can help encourage people to socialise take exercise and stay more physically active. This has clear health and economic benefits. Conversely, a lack of adequate toilet facilities can impact on a person's physical and mental health, as well as affecting the wider environmental health of the population.

Therefore the provision of toilets has implications for public and individual health, transportation, crime prevention, urban design, economic and cultural development and social equity and accessibility. It is an important factor in delivering a 'people friendly' environment for everyone who goes to shopping centres, leisure and entertainment venues, sports facilities, parks and green spaces, everyone who moves about on foot, or bicycle, private or public transport, whether for work or pleasure.

Toilets for public use matter to everybody who goes "away from home" for some reason and remain a high-profile issue. They are, however, even more important to certain groups within society, including older people, people with disabilities, people with particular needs (including certain medical problems), women, children and young people and their families. These groups can be disproportionately affected by poor provision; for example, poor provision is understood to have particular negative impacts on older people, as some may be less likely to leave their homes without having confidence that adequate facilities will be available to them. This can contribute to increased social isolation and inactivity, as well as affecting people's ability to maintain independence and dignity in later life.

Why do we need a strategy for providing toilet facilities?

This strategy contributes toward achieving accessible and clean toilets wherever people live, work or visit. Need is likely to grow through new housing developments and through tourism. This is an opportune time to set a strategy for promoting access to toilet facilities where they are needed.

Part 8 of the Public Health (Wales) Act 2017: Provision of Toilets came into force on 31 May 2018 and places a duty on each local authority in Wales to prepare and publish a local toilets strategy for its area. The strategy is built around the principles of co-production, through local authority engagement with a broad range of potential providers and users.

Local authorities in Wales now have the responsibility to:

- assess the need for toilet provision for their communities;
- plan to meet those needs;
- produce a local toilets strategy; and
- review the strategy, update and publicise revisions.

Local authorities must prepare and publish their strategies within one year from 31 May 2018. **The duty to prepare a local toilets strategy does not require local authorities to provide and maintain public toilets directly.** The Local Authority must take a strategic view on how facilities can be provided and accessed by their local population. Upon review of this strategy, Caerphilly County Borough Council is required to publish a statement of progress.

The Well-being of Future Generations (Wales) Act 2015 puts in place a ‘sustainable development principle’ which tells public bodies how to go about meeting their duty under that Act. The principle is made up of five ways of working that public bodies should follow when carrying out sustainable development. These are:

- looking to the long term so we do not compromise the ability of future generations to meet their own needs;
- taking an integrated approach;
- working with others in a collaborative way to find shared sustainable solutions;
- involving a diversity of the population in the decisions affecting them; and
- acting to prevent problems from occurring or getting worse.

Due regard has been made to the above five ways of working when preparing, reviewing, consulting on and publishing this strategy.

The key prevention aims of this local toilets strategy are to:

- identify key toilet facilities in a location;
- identify facilities at risk of being lost to a location, and ways to preserve their use;

- identify alternative provisions if facilities must close;
- identify additional facilities that can be brought into wider use to supplement existing facilities or as a replacement for those that have been lost; and
- identify opportunities for creating new facilities to modern, inclusive specifications.

The Aims of this strategy:

The aim of this strategy is to review the quality and quantity of local toilets throughout the county borough and to provide or facilitate the provision of clean, safe, accessible and sustainable toilets for residents and visitors to the Borough at locations where the need for such facilities has been identified.

To achieve this strategy, we will:

- Identify the current level of provision of public toilets
- Analyse the findings of the completed assessment of need activities for toilets available for use by the public in their area;
- Consider the requirements of the general population;
- Identify the needs for particular user groups;
- Survey the condition and usage of existing facilities;
- Identify any gaps in current provision;
- Adopt the use of new technologies and communications that it is envisaged will lead to an increased awareness of the locations of local toilets;
- Advise on the provision of adequate temporary toilets by the promoters or organisers of one off events; and
- Provide a statement setting out the steps which the Local Authority proposes to take to meet this need; and any other information which the council considers appropriate.

Reviewing the Strategy

Caerphilly CBC will prepare an interim progress report setting out the steps taken in line with their strategy every two years commencing from the date of the last published strategy. The interim progress report will be published within six months of the end date of the two year period. Therefore, following publication in May 2019, the review will take place before the end of May 2021 and be published before the end of November 2021.

Caerphilly CBC will also review the local toilet strategy within a year of each ordinary election for its area. The next election date in Wales is Thursday 5 May 2022 so the latest date for review is 4 May 2023. If no changes are made to the strategy following the post-election review then Caerphilly CBC will publish an interim progress statement covering a two year period commencing from the date of the last election.

Caerphilly CBC may review its strategy at any time following which it must publish a statement of the steps which it has taken in accordance with the strategy. If following a review, Caerphilly CBC decides to revise the strategy it will publish the revised strategy and then prepare an interim progress report covering the two year period commencing from the date of publication.

How has this strategy been developed?

A multi-disciplinary group was established so that the strategy could be developed with input from a cross section of Local Authority services. This approach was considered vital in order to capture all available baseline line data and to maximise opportunities to improve toilet provision in the County Borough. Due regard was made to demographic and health data detailed in a separate report '*Overview of the Caerphilly County Borough area Demographic and Health Data*¹.

Engagement with other public bodies, community groups, private enterprise and the public was undertaken to understand what is currently on offer and how any gaps in this contribution can be mitigated.

A public consultation was undertaken throughout September 2018 to assess the needs of residents, and people visiting or working within the county borough. Key engagement mechanisms included:

- Online - via the CCBC Website, social media (including Facebook and Twitter) and on partner organisations' websites
- E-mail alerts and correspondence
- The September 2018 edition of the Council's newsletter "Newline" delivered to every household within the borough)
- Face to face – discussions at Voluntary Sector Liaison Committee, Voluntary Sector Forum, Caerphilly Youth Forum and Caerphilly Access Forum.
- Paper Questionnaires – requested by groups and residents.

A total of 357 responses were received and have been included in this analysis; the results of which are detailed in the *Caerphilly County Borough Council Local Toilets Strategy Needs Assessment Consultation Report*² and have been used to influence the content of this strategy. A list of organisations separately consulted is detailed in the report.

At the same time the Council contacted all of the national retailers who operate within the Borough as part of a collaborative exercise across Wales to establish whether these businesses would be prepared to be part of the strategy by allowing their toilet facilities to be used by non-customers, signposted via national websites and phone apps and agreeing to display a sticker showing the national toilet logo. The results were extremely disappointing; no businesses located within the Borough volunteered to offer their toilet facilities to the public and to be mapped.

A similar exercise was also conducted whereby the Council contacted 97 local businesses to ascertain whether they would be prepared to participate. Just 7 of these agreed to allow their facilities to be mapped and formally included in this strategy; however a few did comment that they would allow non-paying customers to use their toilets on request.

In addition the Aneurin Bevan University Health Board and healthcare premises including doctors, dentists and opticians etc. are being encouraged to make their toilets available and to be mapped and sign posted for public use.

How does it fit with other Council priorities and services?

The Council is committed to a clear vision in which Caerphilly County Borough is a distinctive place with vibrant communities and equal opportunity for everyone to fulfil their potential. This public toilet provision strategy can contribute to that, supporting a number of the Well-being Objectives within the Council's Corporate Plan 2018-23 to make the vision a reality:

- Promote a modern, integrated and sustainable transport system that increases opportunity,
- promotes prosperity and minimises the adverse impacts on the environment;
- Creating a county borough that supports a healthy lifestyle in accordance with the sustainable development principle within the Wellbeing of Future Generations (Wales) Act 2015;
- Support citizens to remain independent and improve their well-being.

More than that, as described earlier, publicly accessible toilets are needed by every one of us at some point when we are “away from home” and so provision touches on every area of the Council in some way and to some degree.

Looking back at historic provision of public toilet facilities in Caerphilly County to where are we now

Increasingly the Council has and continues to face challenges to maintain standards of toilet provision, maintenance and cleaning due to limited funding and pressure on resources. Caerphilly CBC has a diminishing portfolio of public toilets blocks which are located across the county. At the time of preparing this strategy, the portfolio has reduced to five blocks located near the main public transport hubs at Caerphilly Bus Station, Blackwood Bus Station, Bargoed Bus Station, Ystrad Mynach bus stop and Risca. These blocks are however being considered as part of the Council's Medium Term Financial Plan, to address a savings requirement of £15.5m faced by the Council for the 2019/20 financial year. Therefore there is a possibility that they may be closed in the foreseeable future. The difficult decision to close all the remaining public toilet blocks to facilitate savings will be considered by Council in February 2019. With this backdrop, the toilet blocks have therefore been omitted from the provision within this strategy. However, if the Council decides to maintain these blocks; they will of course add to the total facilities outlined in appendix 1.

Historically in order to encourage local businesses to open up their toilets and increase the number of toilets available for public use Welsh Government (WG) offered a Community Toilet Scheme Grant that was administered by local government. Businesses were offered an annual recompense payment of up to £500. In 2014/15 this funding was transferred to WG Revenue Support Grant and the Council ceased to support a Community Toilet Scheme.

Who provides local/public toilets?

Providing toilet facilities in separate buildings has been the model for many decades and this approach may still have a role in certain circumstances. However, there are increasing benefits from co-located provision in existing buildings wherever possible to reduce some of the negative aspects such as anti-social behaviour and vandalism and the associated costs.

Commercial providers in retail centres with extended opening hours and in entertainment venues and visitor attractions have an important role to play in satisfying the needs of their customers and the public as a whole. The case for publicly accessible toilets in a wider variety of community buildings will become stronger. This draws in a wider range of potential partners to fund and manage them.

The provision of local toilets for public use is not a statutory requirement of local authorities in Wales. Therefore, due to unprecedented financial cutbacks within local government, Caerphilly County Borough Council, like many other local authorities, may

need to close down its traditional public toilet blocks. This strategy aims to mitigate potential impacts by making toilets in more council facilities available for public use and to work with the private sector to help promote their facilities.

Local councils are no longer the only providers of toilet facilities; the section below describes other providers and options. A combination of these forms part of this strategy to help achieve the aims and objectives outlined later.

A - Council-owned

a) Stand-alone – council managed

These are what many people would consider traditional public toilets. They have usually been stand-alone, purpose-built buildings providing separate areas for Ladies, Gents and more recently an accessible unit for disabled people and baby changing facilities. The council has been responsible for the maintenance, management and cleaning, by in-house staff. However, as noted above austerity measures may result in closure of such facilities, with more emphasis being placed on facilities described below. Please refer to the current position outlined in page 9.

b) Within council facilities, offices and green spaces

Toilet facilities may be made available to the general public where the individual location, access and circumstances allow, such as the Caerphilly Tourist Information Centre, libraries, sports centres and some council offices. There are also toilets located at some parks and countryside settings. This is part of a wider need to ensure that all services offered are accessible by all members of the community. A list of council premises with toilets available for public use is detailed in Appendix 1.

B - Commercial / Retail sector provision

Many toilet facilities provided by commercial and retail businesses have been primarily or solely for use by customers. Some shop managers in town centres understand that people come in to use the toilets and recognise that this may lead to people buying goods whilst inside. Most visitor and tourist attractions and entertainment venues such as cinemas provide toilet facilities. It is accepted that the public depend on such facilities.

C – Voluntary schemes via private providers

Some local retailers have volunteered to make toilets accessible to both customers and other members of the public. These are available in addition to existing council-run or other public toilet facilities. They are county wide but based particularly in town centres and other areas where people stay for 2 or more hours. They have the benefit of providing safe, clean and accessible toilets, available during the partners' opening hours. Toilets can be used without having to make a purchase. They are regularly inspected by council officers to ensure they meet appropriate standards. However, proprietors reserve the right of admission in exceptional circumstances.

Local cafes etc. were surveyed to establish whether they wished to participate in a voluntary scheme that would allow members of the public to access their customer toilets. A limited number of the food business operators responded to the survey. At the time of preparing this strategy, a total of seven premises located across the county borough indicated that they are prepared to participate in a formal scheme in which they would be required to display a sticker in their window and did not want to be identified via a mapping system or app. In addition, several business operators recognised that non-paying customers do actually use their facilities and such practice would be allowed to continue, however they declined to be added to the mapping data and to participate in a formal scheme.

Larger national retailers were also surveyed to seek an agreement in principle that their toilet facilities could be used by the general public. Those that responded declined such an agreement. However, feedback obtained from the needs assessment survey, indicates that the public do in fact use and rely on facilities provided by the larger stores such as the supermarkets. Furthermore, respondents indicated that such facilities are of a good quality and are hygienic.

Mapping locations

This is an important part of our strategy so that people who need to visit a toilet can easily access information about the location, opening times, accessibility and type of facilities available.



Locations of toilets will be promoted via a mapping app specifically designed for mobile technology and smart phones. Participating premises will also display a sticker in a prominent place, indicating that toilets are available for the public. The sticker will display the logo

stipulated by Welsh Government.

The British Toilet Association also recommends that signs be fitted on the outside with information like opening hours, contact information for reporting problems and the specific facilities provided inside, such as whether there is a baby-changing room.

The Council will periodically review and update the Welsh Government “Lle” data repository to allow access to accurate information by guide and map publishers, residents and visitors.

Once we have identified the toilets that will be publicised as available for use by the general public, Caerphilly CBC will prepare a dataset to a given specification, and make it available as open data on the council website. The dataset will consist of the location and specified characteristics of the identified toilets. This data will also be consumed by the Welsh Government system and joined to other LA datasets to produce the national dataset for the Lle map. Lle is a geo-portal that serves as a hub for data and information covering a wide spectrum of topics, but primarily around the environment. Lle will generate all-Wales maps based on the datasets provided by local authorities that can be configured to focus on either the national picture, or on more local areas. The data included in the Lle map will be available as an open data service accessible to everyone. The link to the Lle portal is below.

<http://lle.gov.wales/home>

The Welsh Government has not developed an app, as many people are unable to use a smartphone for a number of reasons. It is more appropriate to focus on ensuring the information is available online through a wide range of websites and via traditional offline methods.

For data to be classed as open data it must be made available under an open licence. Within the Public Sector this can be achieved by publishing data under the Open Government Licence (OGL).

As the data provided by local authorities is to be made available as open data, it will be available for reuse by third parties, either directly from the local authority’s own website, or via the joined dataset behind the Lle map. This might include other online map services, app developers or commercial interests, as well as being available for reuse by other public sector organisations.

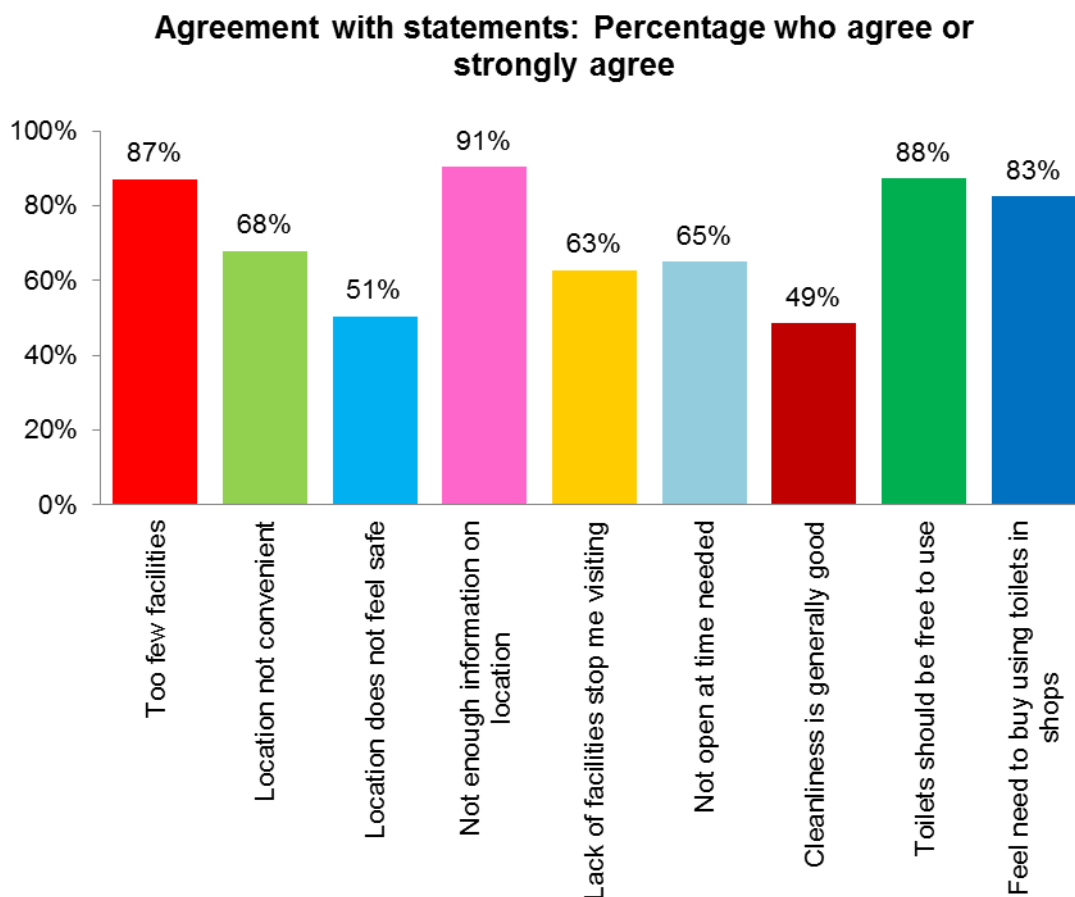
The dataset will be available in Welsh and English. The public will be able to see and search the data as it appears on the Lle website, to see the whole of Wales or to look at particular areas.

Caerphilly CBC will generate its own maps from these open data feeds, and will embed the locally configured map into its own website. Caerphilly CBC will also show a link to

the Lle map as a whole to assist people in searching the data for other areas they may be visiting.

What we learned from the public consultation about “assessment of needs”:

The full analysis of the public consultation is detailed in the **Caerphilly County Borough Council Local Toilet Strategy Needs Assessment Consultation Report**. A summary of the findings are detailed below. The following chart highlights the percentage of respondents who agreed or strongly agreed with each of the statements.



Respondents were also asked to provide details of any specific issues with the provision of toilets or changing facilities in Caerphilly county borough. A full summary of the responses is provided in Annex 7 of the above report. A summary of the main themes is given below:

- There are no changing facilities with hoists for individuals with disabilities
- There is a lack of toilet facilities in public parks and where they are available quality and opening hours is an issue
- There are too few public toilet facilities available and where there are public toilets they are generally of poor quality with few exceptions.
- More information needs to be made available about where toilets for public use are available and opening hours.
- Most respondents felt that toilets should be free to use

Respondents were asked what they would prefer as the best way to find out about where the nearest toilet and changing facilities are located when they are out and about. Just over half of respondents said that a sticker or poster displayed in the window of premises where facilities are available was their preferred option, with just over a quarter preferring the option of an app on their mobile phone.

Respondents were asked whether their response to the survey had been influenced (positively or negatively) by the range of protected characteristics as specified in the Equality Act 2010. The issues raised included the need for separate toilets for men and women due to women often having children with them, problems relating to a range of disabilities, the need to take pushchairs or prams into toilets and have appropriate changing facilities available.

Over the next two years, the Council intends to address the above feedback by facilitating the provision of local toilets as follows:

- **Enough facilities for the local population and users**

The town centres are the most popular destinations identified by the needs assessment and they are the main transport hub for people arriving by train or bus. Therefore provision should be primarily for visitors in areas of such high volume footfall.

The footfall data is collected for the Council under licence by PFM Footfall Intelligence using electronic pedestrian counting equipment known as footfall cameras. There are six such systems in place at Bargoed, Blackwood, Caerphilly, Risca, Ystrad Mynach and Newbridge.

The table below illustrates the footfall data collected in these larger towns.

Footfall per town Centre (42 weeks data captured during 2018)						
Town Centre	Bargoed	Blackwood	Caerphilly	Newbridge	Risca	Ystrad Mynach
Total visitors	434,847	1,297,445	1,052,313	311,351	334,166	576,314
Total visitors per week (/42)	10,353	30,891	25,055	7,413	7,956	12,721
Total visitors per day (/7)	1,479	4,413	3,579	1,059	1,136	1,960

The above data does not differentiate between males and females, therefore it is assumed that the footfall will include a ratio of 50:50 split of males to females. It also assumes the numbers are equally divided across the full week, whereas in reality, the numbers are possibly higher on Saturday and less on days where businesses may close for half day trading.

The BTA makes recommendations on the number of toilet facilities needed in an area based on population density, gender mix and footfall. The ideal level is recommended as 1 cubicle per 550 females and 1 cubicle or urinal per 1100 males, which is a ratio of 2:1 in favour of women. One accessible toilet and also one baby change facility should be provided for every 10,000 population. However, given that the total population footfall numbers are captured over a full day, it is assumed that visitor numbers are staggered across the day and therefore relatively low at any given point through the day, i.e. the visitors do not all congregate at the same time. Therefore having regard to the number and location of premises detailed in Appendix 1, it is apparent that the provision of toilets via council premises and private providers is adequate in some areas but could be improved in other areas. Furthermore, this provision may not meet the demands for accessible/disabled toilets and changing places. This is an issue that the Council will take into consideration when reviewing future developments in and around town centres.

- **Facilities accessible to all, at all practicable locations**

Caerphilly CBC will promote equal opportunities to provide appropriate, accessible and effective services and facilities to all sections of the community without prejudice or bias.

- **Facilities suitable for the location (including parks and green spaces)**

Council provision will be primarily for shoppers and visitors in areas of high volume footfall and some larger parks. Parks attract residents and tourists and can often include children’s play areas; it is unlikely that there will be other facilities close by which people can use, whilst enjoying the park.

Local shopping centres generally include mixed retail shopping which are often small/medium local businesses (rather than large retail chains) and are areas where people are encouraged to stay for a length of time.

To encourage and promote sustainability, a compost toilet has been provided at the Aberbargoed Nature Reserve.

- **Easily found facilities with good direction signage and individual facility information signs**

Locations of toilets are detailed in Appendix 1 and illustrated via a map on the Caerphilly Council website. The Council will improve awareness and information available on toilet provision in the Borough by updating information on the Caerphilly CBC website and will regularly update the Lle open access data repository with WG.

The toilet logo sticker will be displayed at entrances at all Council buildings and private businesses that have agreed to being mapped.

Health provider premises will be encouraged to also participate and display the toilet logo.

- **To provide accessible information**

Caerphilly CBC will provide online information maps, physical maps and information sheets, and downloadable information accessed via mobile phone technology.

Our website includes a section where you can find a list of the Council provided toilets and information about the individual facilities. These webpages include a link to interactive mapping to help people find the exact location if they are travelling to an unfamiliar area.

This information will be kept up-to-date so it can also be used by the Council and independent publishers of apps, visitor guides, tourist maps etc.

- **Distance-related provision**

An additional method of estimating toilet need is through the BTA recommendation that people should not have to walk more than 500m to a toilet facility. This distance will be factored in to future considerations.

- **Tourist-related provision:**

There are people who will have a need for “somewhere to go” whilst visiting our area. The significant number of tourists visiting Caerphilly and the surrounding visitor attractions throughout the year also places considerable additional demands for toilets

There is a further recommendation that the size of facilities should be adequate for the number of people expected to use the toilets without overcrowding or undue waiting times.

A standard based on Pedestrian flow count (footfall) figures with the BTA female to male toilet ratios will be applied where it is practicable to do so. Pedestrian flow counts are carried out regularly by the Council.

- **Evening/overnight services at key locations where specific need is established**

Anti-social and drug-related misuse, vandalism and graffiti damage to Council public toilets in the past have led to most facilities being locked up at a scheduled time in the early evening to prevent this. Facilities provided by shops and others are normally limited to the place’s opening hours for safety and security reasons. Due regard will be made to such issues when undertaking future reviews.

Development of the night time economy and changes in demographics and human activity in town centres means they have now become leisure and entertainment hubs rather than predominantly centres for retail/commercial trade.

Night time economy growth has unfortunately led to an increase in drug and alcohol-related anti-social behaviour (acts) which includes 'street fouling' and the need for night toilet facilities. It is recognised that publicly accessible facilities need to be in close proximity to key night-time gathering points such as taxi ranks, car parks, railway/bus stations and stops.

- **Clean, safe and well maintained facilities**

Caerphilly CBC will review cleansing operations and standards on a periodic basis to ensure the most efficient and effective provision within allocated resources.

Continue to work with the Police and residents, community groups and others to ensure that the facilities are as safe as possible.

Toilets within Council buildings will be signposted for public use. (Except for schools, care homes and other buildings where the facilities are located in areas not accessible to the public).

- **Non-charging**

The council will not charge residents to use toilet facilities in buildings where there is provision. Private business providers are entitled to charge, if they deem it appropriate to do so.

- **Liaise with Town and Community Councils, business groups and other stakeholders regarding the needs**

Caerphilly CBC will continue to work with Town and Community Councils to provide toilets in as many locations as possible.

- **Maximised availability through Council, partnership and commercial provision**

The Council will continue to work with local businesses to promote use of their toilet facilities; and will explore options to increase local toilet provision through sponsorship, advertising and partnership working.

Powers may be used to ensure that public toilets are provided and maintained for public use in relevant commercial premises. The Local Government (Miscellaneous Provisions) Act 1976 section 20 allows a local authority to require any business classed as a place of entertainment or selling food and drink to the public for consumption on the premises, to provide public toilets. Consideration will be afforded to enforcing these powers and exercising them where possible.

- **Tackling homelessness**

Explore options for providing facilities for the homeless/rough sleepers.

- **Provision of adequate toilet facilities by the promoters/organisers at one-off events**

Toilet facilities for people attending special, one-off outdoor events need to be considered, whether through temporary installations or through the use of existing facilities at or near the event location, by agreement with the Council.

The Events Safety Advisory Group provides guidance for event organisers. Events often include the use of land for events in the open, including highways under the direct control of the Council. Advice and guidance on temporary toilet facilities is provided as part of a consistent, proactive and integrated approach to the provision of support and regulatory functions for events, as well as ensuring compliance with Health and Safety standards.

- **Sustainable provision within the budget available**

The Council is committed to sustainability in its own operations as well as across the county more widely through climate change and carbon management plans.

The current national and local financial position is under increasing pressure and will remain so for a number of years. There is little prospect of the Council being able to allocate any substantial increase in capital or revenue funding to this non-statutory service and the ongoing impacts of austerity continue to impose a downward pressure on these budgets..

Any capital or revenue commitment will need to be supported through a business-case approach, taking account of full costs and possible income sources.

The above items are summarised in the following action plan:

Caerphilly CBC will:

1. Explore all options available including working with the private sector, voluntary services and Community Councils to make more local toilets available in places where they are most needed.
2. Promote equal opportunities to provide appropriate, accessible and effective services and facilities to all sections of the community without prejudice or bias.
3. Ensure that the toilet logo sticker will be displayed at entrances at all appropriate Council buildings and private businesses that have agreed to being mapped.
4. Work with Aneurin Bevan University Health Board and health care providers; to encourage them to make the facilities available to the public, participate in the mapping scheme and to display the toilet logo sticker, in appropriate premises.
5. Improve awareness and information available on toilet provision in the Borough by updating information on the Caerphilly CBC website and will regularly update the Lle open access data repository with WG.
6. Provide online information maps, physical maps and information sheets, and downloadable information accessed via mobile phone technology.
7. Work with partners to improve provision in close proximity to key night-time gathering points such as taxi ranks, car parks, railway/bus stations and stops.

8. Review cleansing operations and standards on a periodic basis to ensure the most efficient and effective provision within allocated resources.
9. Continue to work with the Police and residents, community groups and others to ensure that the facilities are as safe as possible.
10. Not charge residents to use toilet facilities in council buildings where there is provision.
11. Explore options for providing facilities for the homeless/rough sleepers.
12. Ensure that the Events Safety Advisory Group continues to provide advice and guidance on temporary toilet facilities to be provided at organised events.
13. Ensure that sustainable development and energy is taken into consideration facilitating the provision of local toilets.
14. Ensure that officers raise the need for changes to Planning Policy and legislation in relation to toilet provision and access.

Potential options that have been ruled out, including the reasons why:

- **Letting policies**

The Council could possibly consider options to introduce a clause in leasing agreements whereby when the Council is letting its own property to a suitable business like a shop or café, to include public access to toilet facilities. However, whilst this could be considered for the small number of shop units leased out, tenants may well raise issues around cleaning, maintenance and availability and the requirement could conceivably deter prospective tenants from taking a lease.

- **Late Night Levy**

The council could explore the options and powers to introduce a charge for premises that have a late alcohol licence. However, a House of Commons review of the levy in April 2017 suggested that it should be scrapped. Only 8 Local Authorities in England and Wales (out of a predicted 94) have introduced a levy since 2013 and one has since removed it . The levy did not generate the amount of income expected even when introduced in areas with a large night time economy. Many premises have late licences but use them infrequently for specific events or at certain times a year. Many applied to change their hours rather than pay the levy. There has to be a wide consultation and discussions with the Police and Crime Commissioner before implementing and approval by Licensing Committee and Council. At least 70% of any income has to go to the police, 30% can be used by the Local Authority .

Uses of the income have to be in line with specific objectives and publicised each year. Toilet provision for the night time economy could be included under public nuisance but would have to be part of a number of initiatives on crime reduction; public safety etc. and that would reduce the amount of income available for that function.

Analysis of current relevant premises around Caerphilly town centre has been undertaken to estimate likely income for that area. The levy is set by Government and based on rateable value, band A premises are circa £299 a year, band B £768, band C £1259. The majority of relevant premises are in the Band B bracket.

16 premises could be caught by the scheme i.e. those currently operating after midnight. Of the 16 premises, 5 are late night refreshment establishments. Based on the rateable value of these premises total income generated would be £14,464. The Police allocation of 70% equates to £10,124 and the local authority allocation of 30% would equate to just £4339. The Local Authority can deduct costs for administrating the levy before apportioning the 70/30 split of the remaining income so in reality amounts would be even lower.

A number of the premises would vary their licences in order that their permitted activities ceased at midnight and therefore would not be caught by any levy. There are no current levies in place in Wales.

A night time levy is therefore is not considered to be a viable option for Caerphilly county borough as there is not the volume of premises to generate enough income to make a levy worthwhile after having regard to cost involved in establishing, monitoring and reporting on such a scheme.

- **Future needs provided by the commercial sector through Council strategy and planning channels**

Community Infra-structure Levy enables the Caerphilly Local Planning Authority to raise funds from developers undertaking new building projects in their area. The funds can be used for a wide range of infrastructure costs, such as education, healthcare, police and fire and rescue, that is needed as a result of new housing for example. This may be one way to secure funding for future public toilet provision within or near new developments, on a need and demand-driven basis and depending on the prioritisation between new infrastructure needs. Consideration will be given to including local toilet provision in new schemes devised under the Community Infra-structure Levy.

- **Major Development proposals (*Planning conditions*)**

Some large-scale commercial developments that are going to include cafes, bars, shops, entertainments for example, could possibly be required, as a Planning condition, to allow general public access to any toilet facilities that are being built in the premises.

However, there is no policy support at national level for the imposition of planning conditions to allow the general public access to toilet facilities at private commercial premises. Therefore any such condition would fail the test that it must be necessary to make the development acceptable from a planning point of view.

Location of Council Toilets

Location	Post code
Aberbargoed Education Centre	NP120BD
Abercarn Cemetery	NP115JS
Abercarn Library	NP115DT
Abertridwr Library	CF834EJ
Abertridwr Welfare Park	CF834AG
Bargoed Library (inc Customer Services)	CF818QR
Bedwas Cemetery	CF838DR
Bedwas Leisure Centre	CF838BJ
Bedwas Library	CF838BJ
Bedwellty Cemetery	NP120BD
Blackwood Library (inc Customer Services)	NP121AJ
Blackwood Miners Institute	NP121BB
Caerphilly Leisure Centre	CF833SW
Caerphilly Library (inc Customer Service Centre)	CF831JL
Caerphilly Morgan Jones Park	CF831AB
Cefn Fforest Leisure Centre	NP123JR
Centre of Sporting Excellence	CF827EP
Cwmcarn Forest Drive	NP117FE
Dan-y-graig Cemetery	NP116DL
Heolddu Leisure Centre	CF819GF
Llanbradach Library	CF833LB
Llancaiach Fawr	CF466ER
Nelson Library	CF466NF
New Tredegar Leisure Centre	NP246XF
New Tredegar Library	NP246EF
Newbridge Leisure Centre	NP115FE
Oakdale Library	NP110HN
Parc Cwm Darran Centre	CF819NR
Parc Cwm Darran, Campsite	CF819NR
Penallta Country Park	CF827GN
Pengam Library	NP123AB
Pen-y-Fan Pond Country Park	NP113AZ
Pontllanfraith Leisure Centre	NP122DA
Rhymney Library	NP225NU
Risca Leisure Centre	NP116GH

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Risca Library (inc Customer Services)	NP116BW
Risca Old Cemetery & Chapel	NP117AH
Sirhowy Valley Country Park	NP117BD
St Cenydd Leisure Centre	CF832RP
Sue Noake Leisure Centre	CF828AA
The Kiosk, Ystrad Mynach Park	
The Visitor Centre, Caerphilly	CF831JL
Ty Penallta Corporate Offices (inc Customer Services)	CF827PG
Waulfawr Park Kiosk and Community Garden	NP117PH
Winding House	NP246EG
Ystrad Mynach Library	CF827BB

Location of Private Business providers:

Location	Post code
Elliot's Café - White Rose Info & res. Centre, Cross Street, Elliots Town	NP24 6EF
The Living Room – White Rose Medical Centre, White Rose Way, New Tredegar	NP24 EE
Le Café – 103 High Street, Blackwood	NP12 1PN
Argoed Baptist Chapel - High Street, Argoed,	NP12 0HG
Tyfu Café – 97 Cardiff Road, Caerphilly	CF83 1FQ
Chocolate Dragon Café – 49 Tredegar Street, Risca,	NP11 6BW
Chat and Snack – 132 Newport Road, Cwmcarn	NP11 7LZ

		What facilities are available?														Do you have a changing place incorporating adult changing facilities, hoists etc for people with profound disabilities and their carers?
Name of Location	Postcode	Male only	Female only	Unisex toilet	Baby change					Disabled						
					male toilet	female toilet	unisex toilet	Separate to toilets	disabled toilet	Open access			Locked (RADAR)			
										male only	female only	unisex	male only	female only	unisex	
Aberbargoed Education Centre	NP12 0BE	No	No	Yes	No	No	No	No	No	No	No	Yes	No	No	No	No
Abercarn Cemetery		Yes	Yes	No	No	No	No	No	No	No	No	No	No	No	No	No
Abercarn Library	NP11 5DT	No	No	Yes	No	No	No	No	Yes	No	No	Yes	No	No	No	No
Abertridwr Library	CF83 4EJ	No	No	Yes	No	No	No	No	Yes	No	No	Yes	No	No	No	No
Abertridwr Welfare Park		Yes	Yes	No	No	No	No	No	No	No	No	Yes	No	No	No	No
Bargoed Library (inc Customer Services)	CF81 8QR	Yes	Yes	No	No	No	No	No	Yes	No	No	Yes	No	No	No	No
Bedwas Cemetery		Yes	Yes	No	No	No	No	No	No	No	No	Yes	No	No	No	No

		What facilities are available?														Do you have a changing place incorporating adult changing facilities, hoists etc for people with profound disabilities and their carers?
Name of Location	Postcode	Male only	Female only	Unisex toilet	Baby change					Disabled						
					male toilet	female toilet	unisex toilet	Separate to toilets	disabled toilet	Open access			Locked (RADAR)			
										male only	female only	unisex	male only	female only	unisex	
Bedwas Leisure Centre	CF83 8BJ	Yes	Yes	No	Yes	Yes	Yes	No	No	Yes	Yes	Yes	No	No	No	No
Bedwas Library	CF83 8BJ	No	No	Yes	No	No	Yes	No	No	No	No	Yes	No	No	No	No
Bedwellty Cemetery		Yes	Yes	No	No	No	No	No	No	No	No	No	No	No	Yes	No
Blackwood Library (inc Customer Services)	NP12 1AJ	No	No	Yes	No	No	Yes	No	No	No	No	Yes	No	No	No	No
Blackwood Miners Institute	NP12 1BB	Yes	Yes	Yes	No	No	No	No	Yes	No	No	Yes	No	No	No	No
Caerphilly Leisure Centre	CF83 3SW	Yes	Yes	No	Yes	Yes	No	No	No	Yes	Yes	No	No	No	No	No

		What facilities are available?														Do you have a changing place incorporating adult changing facilities, hoists etc for people with profound disabilities and their carers?
Name of Location	Postcode	Male only	Female only	Unisex toilet	Baby change					Disabled						
					male toilet	female toilet	unisex toilet	Separate to toilets	disabled toilet	Open access			Locked (RADAR)			
										male only	female only	unisex	male only	female only	unisex	
Caerphilly Library (inc Customer Service Centre)	CF83 1JL	No	No	Yes	No	No	Yes	No	No	No	No	Yes	No	No	No	No
Caerphilly Morgan Jones Park		Yes	Yes	No	No	No	No	Yes	No	No	No	No	No	No	Yes	No
Cefn Fforest Leisure Centre	NP12 3JR	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No	Yes	No	No	No	No
Centre of Sporting Excellence	CF82 7EP	Yes	Yes	No	No	No	No	Yes	Yes	No	No	Yes	No	No	No	Yes
Cwmcarn Forest Drive		Yes	Yes	No	No	No	No	No	Yes	No	No	Yes	No	No	No	No
Dan-y-graig Cemetery	CF81 9HT	Yes	Yes	No	No	No	No	No	No	No	No	No	No	No	No	No

		What facilities are available?														Do you have a changing place incorporating adult changing facilities, hoists etc for people with profound disabilities and their carers?
Name of Location	Postcode	Male only	Female only	Unisex toilet	Baby change					Disabled						
					male toilet	female toilet	unisex toilet	Separate to toilets	disabled toilet	Open access			Locked (RADAR)			
										male only	female only	unisex	male only	female only	unisex	
Heolddu Leisure Centre	CF81 9GF	Yes	Yes	Yes	No	No	Yes	No	Yes	Yes	Yes	Yes	No	No	No	No
Llanbradach Library	CF83 3LB	No	No	Yes	No	No	Yes	No	No	No	No	Yes	No	No	No	No
Llancaiach Fawr	CF46 6ER	Yes	Yes	No	No	No	No	No	Yes	No	No	Yes	No	No	No	No
Nelson Library	CF46 6NF	No	No	Yes	No	No	Yes	No	No	No	No	Yes	No	No	No	No
New Tredegar Leisure Centre	NP24 6XF	Yes	Yes	No	No	No	No	No	Yes	No	No	Yes	No	No	No	No
New Tredegar Library	NP24 6EF	Yes	Yes	No	No	No	No	No	Yes	No	No	Yes	No	No	No	No
Newbridge Leisure Centre	NP11 5FE	Yes	Yes	Yes	Yes	Yes	No	No	No	Yes	Yes	Yes	No	No	No	No

		What facilities are available?														Do you have a changing place incorporating adult changing facilities, hoists etc for people with profound disabilities and their carers?
Name of Location	Postcode	Male only	Female only	Unisex toilet	Baby change					Disabled						
					male toilet	female toilet	unisex toilet	Separate to toilets	disabled toilet	Open access			Locked (RADAR)			
										male only	female only	unisex	male only	female only	unisex	
Oakdale Library	NP11 0HN	No	Yes	Yes	No	No	No	No	Yes	No	No	Yes	No	No	No	No
Parc Cwm Darran Centre	CF81 9NR	Yes	Yes	Yes	No	No	No	No	No	No	No	Yes	No	No	Yes	No
Parc Cwm Darran, Campsite	CF81 9NR	Yes	Yes	Yes	No	No	Yes	No	Yes	No	No	Yes	No	No	Yes	No
Penallta Country Park	CF82 7GN	Yes	Yes	Yes	No	No	No	No	No	No	No	Yes	No	No	No	No
Pengam Library	NP12 3AB	No	No	Yes	No	No	No	No	No	No	No	Yes	No	No	No	No
Pen-y-Fan Pond Country Park	NP13 2DT	Yes	Yes	Yes	No	No	No	No	No	No	No	Yes	No	No	Yes	No
Pontllanfraith Leisure Centre	NP12 2DA	Yes	Yes	No	No	No	No	No	No	Yes	Yes	No	No	No	No	No

		What facilities are available?														Do you have a changing place incorporating adult changing facilities, hoists etc for people with profound disabilities and their carers?
Name of Location	Postcode	Male only	Female only	Unisex toilet	Baby change					Disabled						
					male toilet	female toilet	unisex toilet	Separate to toilets	disabled toilet	Open access			Locked (RADAR)			
										male only	female only	unisex	male only	female only	unisex	
Rhymney Library	NP22 5NU	No	No	Yes	No	No	No	No	Yes	No	No	Yes	No	No	No	No
Risca Leisure Centre	NP11 6GH	Yes	Yes	Yes	No	No	No	No	No	No	No	Yes	No	No	Yes	No
Risca Library (inc Customer Services)	NP11 6BW	Yes	Yes	No	No	No	No	No	Yes	No	No	Yes	No	No	No	No
Risca Old Cemetery & Chapel	NP11 7AH	No	No	Yes	No	No	No	No	No	No	No	No	No	No	No	No
Sirhowy Valley Country Park	CF83 2RP	Yes	Yes	Yes	No	No	No	No	No	No	No	Yes	No	No	Yes	No
St Cenydd Leisure Centre		Yes	Yes	No	No	No	No	No	Yes	No	No	Yes	No	No	No	Yes

		What facilities are available?														Do you have a changing place incorporating adult changing facilities, hoists etc for people with profound disabilities and their carers?
Name of Location	Postcode	Male only	Female only	Unisex toilet	Baby change					Disabled						
					male toilet	female toilet	unisex toilet	Separate to toilets	disabled toilet	Open access			Locked (RADAR)			
										male only	female only	unisex	male only	female only	unisex	
Sue Noake Leisure Centre		Yes	Yes	No	No	No	No	No	Yes	No	No	Yes	No	No	No	No
The Kiosk, Ystrad Mynach Park	CF83 1JL	Yes	Yes	No	No	No	No	No	No	No	No	No	No	No	Yes	No
The Visitor Centre, Caerphilly		Yes	Yes	No	No	No	No	No	Yes	No	No	Yes	No	No	No	No
Ty Penallta Corporate Offices (inc Customer Services)	NP11 7FE	Yes	Yes	No	No	No	No	No	Yes	No	No	Yes	No	No	No	No
Waunfawr Park Kiosk and Community Garden		Yes	Yes	No	No	No	No	No	No	No	No	No	No	No	Yes	No

		What facilities are available?														Do you have a changing place incorporating adult changing facilities, hoists etc for people with profound disabilities and their carers?
Name of Location	Postcode	Male only	Female only	Unisex toilet	Baby change					Disabled						
					male toilet	female toilet	unisex toilet	Separate to toilets	disabled toilet	Open access			Locked (RADAR)			
										male only	female only	unisex	male only	female only	unisex	
Winding House	NP24 6EG	Yes	Yes	No	No	No	No	No	Yes	No	No	Yes	No	No	No	No
Ystrad Mynach Library	CF82 7BB	No	No	Yes	No	No	Yes	No	No	No	No	Yes	No	No	No	No
Elliot's Café - White Rose Info & res. Centre, Cross Street, Elliots Town	NP24 6EF	Yes	Yes	Yes	No	No	Yes	No	No	No	No	Yes	No	No	No	No
The Living Room – White Rose Medical Centre, White Rose Way, New Tredegar	NP2 4EE	No	No	Yes	No	No	No	No	No	NO	No	Yes	No	No	No	No

		What facilities are available?														Do you have a changing place incorporating adult changing facilities, hoists etc for people with profound disabilities and their carers?
Name of Location	Postcode	Male only	Female only	Unisex toilet	Baby change					Disabled						
					male toilet	female toilet	unisex toilet	Separate to toilets	disabled toilet	Open access			Locked (RADAR)			
										male only	female only	unisex	male only	female only	unisex	
Le Café – 103 High Street, Blackwood	NP12 1PN	No	No	Yes	No	No	Yes	No	No	No	No	Yes	No	No	No	No
Argoed Baptist Chapel - High Street, Argoed,	NP12 0HG	No	No	Yes	No	No	No	No	No	No	No	Yes	No	No	No	No
Tyfu Café	CF83 1FQ	No	No	Yes	No	No	No	No	Yes	No	No	Yes	No	No	No	No
Chocolate Dragon Café – 49 Tredegar Street, Risca,	NP11 6BW	No	No	Yes	No	No	No	No	No	No	No	No	No	No	No	No

		What facilities are available?														Do you have a changing place incorporating adult changing facilities, hoists etc for people with profound disabilities and their carers?
Name of Location	Postcode	Male only	Female only	Unisex toilet	Baby change					Disabled						
					male toilet	female toilet	unisex toilet	Separate to toilets	disabled toilet	Open access			Locked (RADAR)			
										male only	female only	unisex	male only	female only	unisex	
Chat and Snack – 132 Newport Road, Cwmcarn	NP11 7LZ	No	No	Yes	No	No	Yes	No	No	No	No	No	No	No	No	No

Opening Times

		Opening Times													
Name of Location	Postcode	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
		Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
Aberbargoed Education Centre	NP12 0BE	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00

		Opening Times													
Name of Location	Postcode	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
		Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
Abercarn Cemetery		08:00	19:30	08:00	19:30	08:00	19:30	08:00	19:30	08:00	19:30	09:00	19:30	09:00	19:30
Abercarn Library	NP11 5DT	09:30	17:00	00:00	00:00	09:30	18:00	09:30	17:00	00:00	00:00	00:00	00:00	00:00	00:00
Abertridwr Library	CF83 4EJ	09:30	18:00	09:30	17:00	00:00	00:00	14:00	18:00	09:30	17:00	09:30	13:00	00:00	00:00
Abertridwr Welfare Park		07:00	18:00	07:00	18:00	07:00	18:00	07:00	18:00	07:00	18:00	07:00	18:00	00:00	00:00
Bargoed Library (inc Customer Services)	CF81 8QR	09:30	17:00	09:30	18:00	09:30	17:00	09:30	17:00	09:30	18:00	09:30	16:00	00:00	00:00

		Opening Times													
Name of Location	Postcode	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
		Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
English															
Bedwas Cemetery		08:00	19:30	08:00	19:30	08:00	19:30	08:00	19:30	08:00	19:30	09:00	19:30	09:00	19:30
Bedwas Leisure Centre	CF83 8BJ	17:00	22:30	17:00	21:30	17:00	22:30	17:00	21:30	17:00	22:00	09:00	16:00	00:00	00:00
Bedwas Library	CF83 8BJ	09:30	17:00	14:00	18:00	09:30	18:00	00:00	00:00	09:30	17:00	09:30	13:00	00:00	00:00
Bedwellty Cemetery		08:00	19:30	08:00	19:30	08:00	19:30	08:00	19:30	08:00	19:30	09:00	19:30	09:00	19:30
Blackwood Library (inc Customer Services)	NP12 1AJ	09:30	17:00	09:30	18:00	09:30	17:00	09:30	17:00	09:30	18:00	09:30	16:00	00:00	00:00

		Opening Times													
Name of Location	Postcode	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
		Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
Blackwood Miners Institute	NP12 1BB	10:00	19:45	10:00	19:45	10:00	19:45	10:00	19:45	10:00	19:45	10:00	12:45	00:00	00:00
Caerphilly Leisure Centre	CF83 3SW	06:15	22:00	06:15	22:00	06:15	22:00	06:15	22:00	06:15	22:00	07:15	18:00	07:15	22:00
Caerphilly Library (inc Customer Service Centre)	CF83 1JL	09:30	17:00	09:30	17:00	09:30	18:00	09:30	18:00	09:30	17:00	09:30	16:00	00:00	00:00
Caerphilly Morgan Jones Park		07:00	18:00	07:00	18:00	07:00	18:00	07:00	18:00	07:00	18:00	07:00	18:00	07:00	18:00
Cefn Fforest Leisure Centre	NP12 3JR	07:15	20:30	07:15	20:30	07:15	20:30	07:15	20:30	07:15	20:30	07:15	20:30	09:00	15:30

		Opening Times													
Name of Location	Postcode	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
		Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
Centre of Sporting Excellence	CF82 7EP	07:00	21:30	07:00	22:00	07:00	22:00	07:00	22:00	07:00	22:00	08:00	18:00	08:00	18:00
Cwmcarn Forest Drive		09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00
Dan-y-graig Cemetery	CF81 9HT	08:00	19:30	08:00	19:30	08:00	19:30	08:00	19:30	08:00	19:30	09:00	19:30	09:00	19:30
Heolddu Leisure Centre	CF81 9GF	09:00	22:00	07:00	22:00	07:00	22:00	07:00	22:00	09:00	21:00	09:00	17:00	09:00	17:00
Llanbradach Library	CF83 3LB	00:00	00:00	00:00	00:00	09:30	18:00	00:00	00:00	09:30	18:00	00:00	00:00	00:00	00:00
Llancaiach Fawr	CF46 6ER	00:00	00:00	10:00	17:00	10:00	17:00	10:00	17:00	10:00	17:00	10:00	17:00	10:00	17:00
Nelson Library	CF46 6NF	09:30	18:00	00:00	00:00	09:30	18:00	00:00	00:00	09:30	17:00	09:30	13:00	00:00	00:00

		Opening Times													
Name of Location	Postcode	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
		Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
English New Tredegar Leisure Centre	NP24 6XF	15:30	21:00	09:30	21:00	09:30	21:00	15:30	21:00	09:30	21:00	15:30	20:00	10:00	14:00
New Tredegar Library	NP24 6EF	09:30	18:00	00:00	00:00	09:30	18:00	09:30	18:00	09:30	18:00	00:00	00:00	00:00	00:00
Newbridge Leisure Centre	NP11 5FE	06:30	22:00	06:30	22:00	06:30	22:00	06:30	22:00	06:30	22:00	08:00	18:00	08:45	21:00
Oakdale Library	NP11 0HN	00:00	00:00	09:30	18:00	09:30	17:00	00:00	00:00	09:30	17:00	00:00	00:00	00:00	00:00
Parc Cwm Darran Centre	CF81 9NR	07:00	19:00	07:00	19:00	07:00	19:00	07:00	19:00	07:00	19:00	07:00	19:00	07:00	19:00
Parc Cwm Darran, Campsite	CF81 9NR	09:00	17:00	07:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00
Penallta Country Park	CF82 7GN	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00

		Opening Times													
Name of Location	Postcode	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
		Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
Pengam Library	NP12 3AB	00:00	00:00	09:30	16:00	00:00	00:00	09:30	18:00	00:00	00:00	00:00	00:00	00:00	00:00
Pen-y-Fan Pond Country Park	NP13 2DT	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00
Pontllanfraith Leisure Centre	NP12 2DA	10:00	22:00	10:00	22:00	10:00	22:00	10:00	22:00	13:00	22:00	10:00	18:00	10:00	18:00
Rhymney Library	NP22 5NU	09:30	18:00	09:30	17:00	09:30	18:00	09:30	17:00	09:30	17:00	00:00	00:00	00:00	00:00
Risca Leisure Centre	NP11 6GH	06:15	22:00	06:15	22:00	06:15	22:00	06:15	22:00	06:15	22:00	07:45	19:30	07:45	19:30
Risca Library (inc Customer Services)	NP11 6BW	09:30	18:00	09:30	17:00	09:30	18:00	09:30	17:00	09:30	17:00	09:30	16:00	00:00	00:00
Risca Old Cemetery & Chapel	NP11 7AH	08:00	19:30	08:00	19:30	08:00	19:30	08:00	19:30	08:00	19:30	09:00	19:30	09:00	19:30

		Opening Times													
Name of Location	Postcode	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
		Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
Sirhowy Valley Country Park	CF83 2RP	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00
St Cenydd Leisure Centre		16:00	22:00	16:00	22:00	16:00	22:00	16:00	22:00	16:00	22:00	16:00	22:00	09:00	17:00
Sue Noake Leisure Centre		17:00	22:00	17:00	22:00	17:00	21:00	17:00	22:00	17:00	21:00	10:00	16:00	10:00	16:00
The Kiosk, Ystrad Mynach Park	CF83 1JL	08:00	19:00	08:00	19:00	08:00	19:00	08:00	19:00	08:00	19:00	00:00	00:00	00:00	00:00
The Visitor Centre, Caerphilly		10:00	17:00	10:00	17:00	10:00	17:00	10:00	17:00	10:00	17:00	10:00	17:00	10:00	17:00
Ty Penallta Corporate Offices (inc Customer Services)	NP11 7FE	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	00:00	00:00	00:00	00:00

		Opening Times													
Name of Location	Postcode	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
		Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
English															
Waunfawr Park Kiosk and Community Garden		07:30	19:00	07:30	19:00	07:30	19:00	07:30	19:00	07:30	19:00	12:00	16:00	12:00	16:00
Winding House	NP24 6EG	00:00	00:00	10:00	17:00	10:00	17:00	10:00	17:00	10:00	17:00	11:00	16:00	00:00	00:00
Ystrad Mynach Library	CF82 7BB	09:30	17:00	09:30	18:00	09:30	17:00	09:30	13:00	09:30	18:00	09:30	13:00	00:00	00:00
Elliot's Café - White Rose Info & res. Centre, Cross Street, Elliots Town	NP24 6EF	09:00	18:00	09:00	18:00	09:00	18:00	09:00	18:00	09:00	18:00	00:00	00:00	00:00	00:00
The Living Room – White Rose Medical Centre, White Rose Way, New	NP24 EE	09:30	15:00	09:30	15:00	00:00	00:00	09:30	15:00	00:00	00:00	00:00	00:00	00:00	

		Opening Times													
Name of Location	Postcode	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
		Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
Tredegar															
Le Café – 103 High Street, Blackwood	NP12 1PN	08:00	15:00	08:00	15:00	08:00	15:00	08:00	15:00	08:00	15:00	08:00	15:00	00:00	00:00
Argoed Baptist Chapel - High Street, Argoed,	NP12 0HG	00:00	00:00	00:00	00:00	10:00	16:00	10:00	16:00	00:00	00:00	00:00	00:00	00:00	00:00
Tyfu Café	CF83 1FQ	08:30	15:00	08:30	15:00	08:30	15:00	08:30	15:00	08:30	15:00	00:00	00:00	00:00	
Chocolate Dragon Café – 49 Tredegar Street, Risca,	NP11 6BW	08:00	16:00	08:00	16:00	08:00	16:00	08:00	16:00	08:00	16:00	08:00	16:00	00:00	
Chat and Snack Café	NP11 7LZ	09:00	15:00	09:00	15:00	09:00	13:30	09:00	15:00	09:00	15:00	00:00	00:00	00:00	

		Opening Times													
Name of Location	Postcode	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
		Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
English															

Seasonal Opening Arrangements

		Seasonality			Are the toilets closed on any of the below days?									
Name of Location	Postcode	Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday	
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	
Aberbargoed Education Centre 16 age 91	NP12 0BE	No	Yes	Summer opening times provided (1st June-31st October). Winter opening hours (1st November-31st March) 8:30-16.30	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	

Name of Location	Postcode	Seasonality			Are the toilets closed on any of the below days?									
		Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday	
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
Abercarn Cemetery		Yes	Yes	Summer opening times provided (1st April-30th September). Winter opening hours (1st October-31st March) Mon-Fri 8:00-17:00 Sat-Sun 9:00-17:00	No	No	No	No	No	No	No	No	No	No
Abercarn Library	NP11 5DT	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

		Seasonality			Are the toilets closed on any of the below days?									
Name of Location	Postcode	Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday	
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	
Abertridwr Library	CF83 4EJ	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Abertridwr Welfare Park		No	Yes	Summer opening times provided (1st June-30th September). CLOSED Winter opening hours (1st October-31st May)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Bargoed Library (inc Customer Services)	CF81 8QR	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	

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Name of Location	Postcode	Seasonality			Are the toilets closed on any of the below days?								
		Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
Bedwas Cemetery		Yes	Yes	Summer opening times provided (1st April-30th September). Winter opening hours (1st October-31st March) Mon-Fri 8:00-17:00 Sat-Sun 9:00-17:00	No	No	No	No	No	No	No	No	No
Bedwas Leisure Centre	CF83 8BJ	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Bedwas Library	CF83 8BJ	No	No	Closed from	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

		Seasonality			Are the toilets closed on any of the below days?								
Name of Location	Postcode	Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday
		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
				13:00-14:00									
Bedwellty Cemetery		Yes	Yes	Summer opening times provided (1st April-30th September). Winter opening hours (1st October-31st March) Mon-Fri 8:00-17:00 Sat-Sun 9:00-17:00	No	No	No	No	No	No	No	No	No

		Seasonality			Are the toilets closed on any of the below days?								
Name of Location	Postcode	Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
Blackwood Library (inc Customer Services)	NP12 1AJ	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Blackwood Miners Institute	NP12 1BB	No	Yes	During the Summer Holidays close at 18:00 Monday-Friday and closed Sat-Sun	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Caerphilly Leisure Centre	CF83 3SW	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Caerphilly Library (inc Customer Service Centre)	CF83 1JL	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

Name of Location	Postcode	Seasonality			Are the toilets closed on any of the below days?									
		Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday	
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
Caerphilly Morgan Jones Park		No	Yes	Summer opening times provided (25th May-2nd September). Winter opening hours (3rd September -24th May) Mon-Thurs 7:30-15:30 Friday 7:30-14:30.	Yes	yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No
Cefn Fforest Leisure Centre	NP12 3JR	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Centre of Sporting	CF82 7EP	No	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

Name of Location	Postcode	Seasonality			Are the toilets closed on any of the below days?									
		Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday	
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
Excellence														
Cwmcarn Forest Drive		No	Yes	During October to Easter close 16:30 on a Friday	Yes	Yes	Yes	No	No	No	No	No	No	No
Dan-y-graig Cemetery	CF81 9HT	Yes	Yes	Summer opening times provided (1st April-30th September). Winter opening hours (1st October-31st March) Mon-Fri	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes

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		Seasonality			Are the toilets closed on any of the below days?								
Name of Location	Postcode	Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
Page 99				8:00-17:00 Sat-Sun 9:00-17:00									
	Heolddu Leisure Centre	CF81 9GF	No	No	No	Yes	yes	Yes	Yes	Yes	Yes	Yes	Yes
	Llanbradach Library	CF83 3LB	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	Llancaiach Fawr	CF46 6ER	No	No	No	Yes	Yes	Yes	Yes	No	No	Yes	Yes
	Nelson Library	CF46 6NF	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

		Seasonality			Are the toilets closed on any of the below days?								
Name of Location	Postcode	Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
New Tredegar Leisure Centre	NP24 6XF	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
New Tredegar Library	NP24 6EF	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Newbridge Leisure Centre	NP11 5FE	No	No	No	Yes	yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Oakdale Library	NP11 0HN	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Parc Cwm Darran Centre	CF81 9NR			Summer opening times provided (1st June-31st October).	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

		Seasonality			Are the toilets closed on any of the below days?								
Name of Location	Postcode	Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
				Winter opening hours (1st November-31st March) 8:30-16.30									
Parc Cwm Barran, Campsite	CF81 9NR	Yes	Yes	Summer opening times provided (1st June-31st October). Winter opening hours (1st November-31st March) 8:30-16.30	Yes	yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

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Name of Location	Postcode	Seasonality			Are the toilets closed on any of the below days?									
		Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday	
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
Penallta Country Park	CF82 7GN	No	Yes	Summer opening times provided (1st June-31st October). Winter opening hours (1st November-31st March) 8:30-16.30	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Pengam Library	NP12 3AB	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

		Seasonality			Are the toilets closed on any of the below days?								
Name of Location	Postcode	Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
Pen-y-Fan Pond Country Park	NP13 2DT	Yes	Yes	Summer opening times provided (1st June-31st October). Winter opening hours (1st November-31st March) 8:30-16.30	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Pontllanfraith Leisure Centre	NP12 2DA	No	No	No	Yes	yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Rhymney Library	NP22 5NU	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Risca Leisure	NP11 6GH	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

		Seasonality			Are the toilets closed on any of the below days?								
Name of Location	Postcode	Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
Centre													
Risca Library (inc Customer Services)	NP11 6BW	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Risca Old Cemetery & Chapel	NP11 7AH	Yes	Yes	Summer opening times provided (1st April-30th September). Winter opening hours (1st October-31st March) Mon-Fri 8:00-17:00 Sat-Sun 9:00-17:00	No	No	No	No	No	No	No	No	No

Name of Location	Postcode	Seasonality			Are the toilets closed on any of the below days?									
		Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday	
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
Sirhowy Valley Country Park	CF83 2RP	No	Yes	Summer opening times provided (1st June-31st October). Winter opening hours (1st November-31st March) 8:30-16.30	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
St Cenydd Leisure Centre		No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Sue Noake Leisure Centre		No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

Name of Location	Postcode	Seasonality			Are the toilets closed on any of the below days?								
		Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
The Kiosk, Ystrad Mynach Park	CF83 1JL	No	Yes	Summer opening times provided (1st April-30th September). Winter opening hours (1st October-31st March) Mon-Fri 8:00-16:00	yes	yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
The Visitor Centre, Caerphilly		No	No	No	Yes	Yes	Yes	No	No	No	No	No	No
Ty Penallta Corporate Offices (inc Customer	NP11 7FE	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

Name of Location	Postcode	Seasonality			Are the toilets closed on any of the below days?								
		Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
Services)													
Wauanfawr Park Kiosk and Community Garden		No	Yes	Summer opening times provided (1st April-30th September). Winter opening hours (1st October-31st March) Mon-Fri 8:00-15:00	Yes	yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Winding House	NP24 6EG	No	No	Mid Nov until end of Feb	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes

Name of Location	Postcode	Seasonality			Are the toilets closed on any of the below days?								
		Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
Ystrad Mynach Library	CF82 7BB	No	No	No	Yes	yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Elliot's Café - White Rose Info & res. Centre, Cross Street, Elliots Town	NP24 6EF	No	No	No	No	No	No	No	No	No	No	No	No
The Living Room – White Rose Medical Centre, White Rose Way, New Tredegar	NP24 EE	No	No	No	No	No	No	No	No	No	No	No	No
Le Café – 103 High Street, Blackwood	NP12 1PN	No	No	No	No	No	No	No	No	No	No	No	No
Argoed Baptist Chapel - High Street, Argoed,	NP12 0HG	No	No	No	No	No	No	No	No	No	No	No	No

		Seasonality			Are the toilets closed on any of the below days?								
Name of Location	Postcode	Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday
		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
Tyfu Café	CF83 1FQ	No	No	No	No	No	No	No	No	No	No	No	No
Chocolate Dragon Café – 49 Tredgar Street, Risca,	NP11 6BW	No	No	No	No	No	No	No	No	No	No	No	No
Chat and Snack Café	NP11 7LZ	No	No	No	No	No	No	No	No	No	No	No	No

60109

EQUALITY IMPACT ASSESSMENT FORM

THE COUNCIL'S EQUALITIES STATEMENT

This Council recognises that people have different needs, requirements and goals and we will work actively against all forms of discrimination by promoting good relations and mutual respect within and between our communities, residents, elected members, job applicants and workforce.

We will also work to create equal access for everyone to our services, irrespective of ethnic origin, sex, age, marital status, sexual orientation, disability, gender reassignment, religious beliefs or non-belief, use of Welsh language, BSL or other languages, nationality, responsibility for any dependents or any other reason which cannot be shown to be justified.

NAME OF NEW OR REVISED PROPOSAL *	Caerphilly County Borough Council Local Toilets Strategy
DIRECTORATE	Communities
SERVICE AREA	Public Protection
CONTACT OFFICER	Ceri Edwards

***Throughout this Equalities Impact Assessment Form, 'proposal' is used to refer to what is being assessed, and therefore includes policies, strategies, functions, procedures, practices, initiatives, projects and savings proposals.**

INTRODUCTION

The aim of an Equality Impact Assessment (EIA) is to ensure that Equalities and Welsh Language issues have been proactively considered throughout the decision making processes governing work undertaken by every service area in the Council as well as work done at a corporate level.

It also helps the Council to meet its legal responsibilities under the Equality Act 2010 (Statutory Duties) (Wales) Regulations 2011, the Welsh Language (Wales) Measure 2011 and supports the wider aims of the Well-being of Future Generations (Wales) Act 2015. There is also a requirement under Human Rights legislation for Local Authorities to consider Human Rights in developing proposals.

Specifically, Section 147 of the Equality Act 2010 is the provision that requires decision-makers to have 'due regard' to the equality implications of their decisions and Welsh Language Standards 88-97 require specific consideration of Welsh speakers under the Welsh Language Standards (No.1) Regulations 2015.

The Council's work across Equalities, Welsh Language and Human Rights is covered in more detail through the **Equalities and Welsh Language Objectives and Action Plan 2016-2020**.

PURPOSE OF THE PROPOSAL

1	<p>What is the proposal intended to achieve? <i>(Please give a brief description of the purpose of the new or updated proposal by way of introduction.)</i></p> <p>The aim of this strategy is to review the quality and quantity of local toilets throughout the county borough and to provide or facilitate the provision of clean, safe, accessible and sustainable toilets for residents and visitors to the Borough at locations where the need for such facilities has been identified.</p> <p>Part 8 of the Public Health (Wales) Act 2017: Provision of Toilets came into force on 31 May 2018 and places a duty on each local authority in Wales to prepare and publish a local toilets strategy for its area.</p> <p>Local authorities in Wales now have the responsibility to:</p> <ul style="list-style-type: none">• assess the need for toilet provision for their communities;• plan to meet those needs;• produce a local toilets strategy; and• review the strategy, update and publicise revisions. <p>Local authorities must prepare and publish their strategies within one year from 31 May 2018. The duty to prepare a local toilets strategy does not require local authorities to provide and maintain public toilets directly. The Local Authority must take a strategic view on how facilities can be provided and accessed by their local population. Upon review of this strategy, Caerphilly County Borough Council is required to publish a statement of progress.</p> <p>The provision of local toilets for public use is not a statutory requirement of local authorities in Wales. Therefore, due to unprecedented financial cutbacks within local government, Caerphilly County Borough Council, like many other local authorities</p>
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need to close down its traditional public toilet blocks. This strategy aims to mitigate potential impacts by making toilets in more council facilities available for public use and to work with the private sector to help promote their facilities.

The strategy includes locations and details of existing toilets for public use.

2 Who are the service users affected by the proposal?

(Who will be affected by the delivery of this proposal? e.g. staff members, the public generally, or specific sections of the public i.e. youth groups, carers, road users, people using country parks, people on benefits etc.)

The Local Toilets Strategy affects the public generally including those people that live, work in, or visits the county.

IMPACT ON THE PUBLIC AND STAFF

3	<p>Does the proposal ensure that everyone has an equal access to all the services available or proposed, or benefits equally from the proposed changes, or does not lose out in greater or more severe ways due to the proposals? <i>(What has been done to examine whether or not these groups have equal access to the service, or whether they need to receive the service in a different way from other people?)</i></p> <p>The strategy aims to improve the provision of local toilets across the county for the benefit of all.</p> <p>Whilst some existing facilities might close others will be identified and made available for public use. All future provision will so far as reasonably practicable ensure geographic coverage across the county borough with emphasis placed on areas of higher usage such as highstreets and parks.</p> <p>The Council has contacted national retailers who operate within the Borough as part of a collaborative exercise across Wales to establish whether these businesses would be prepared to be part of the strategy by allowing their toilet facilities to be used by non-customers, signposted via national websites and phone apps and agreeing to display a sticker showing the national toilet logo. The results were extremely disappointing; no businesses located within the Borough volunteered to offer their toilet facilities to the public and to be mapped. A similar exercise was also conducted whereby the Council contacted 97 local businesses to ascertain whether they would be prepared to participate. Just 7 of these agreed to allow their facilities to be mapped and formally included in this strategy; however a few did comment that they would allow non-paying customers to use their toilets on request.</p>
	<p>Actions required:</p> <ol style="list-style-type: none">1. Undertake consultation on the draft Local Toilets Strategy.2. Review the consultation feedback3. Take steps to mitigate any negative impacts.

4. What are the impacts of the proposals?					
Protected Group		Positive Impact?	Negative Impact?	No Specific Impact	What will the impact be? If the impact is negative how can it be mitigated? (action)
Sex	Male	X			The strategy aims (where practical) to improve the quantity and quality of toilet provision for all. Some facilities will be gender neutral/accessible toilets.
	Female	X			The strategy aims (where practical) to improve the quantity and quality of toilet provision for all. Some facilities will be gender neutral /accessible toilets.
Gender Reassignment	Transgender	X			The strategy aims (where practical) to improve the quantity and quality of toilet provision for all. Some facilities will be gender neutral /accessible toilets.
Religion					
Race					
Disability		X			<p>The strategy aims (where practical) to improve the quantity and quality of toilet and changing facilities for individuals with a disability across the county. New developments are required to provide facilities for disabled users.</p> <p>Toilets are more important to certain groups within society, including people with disabilities and people with particular needs (including certain medical problems). These groups can be disproportionately affected by poor provision; for example, poor provision is understood to have particular negative impacts on disabled people, as some may be less likely to leave their homes without having confidence that adequate facilities will be available to them. This can contribute to increased social isolation and inactivity, as well as affecting people’s ability to maintain independence and dignity. Details of toilet and changing facilities for individuals with a disability are contained in the appendix to the strategy and will be published on the council website and future mapping apps.</p>

					Action: Use the consultation process to seek views and information from individuals and from groups representing disabled people.
Sexual Orientation				X	
Age	Older People	X			<p>Toilets are more important to certain groups within society, including older people. These groups can be disproportionately affected by poor provision; for example, poor provision is understood to have particular negative impacts on older people, as some may be less likely to leave their homes without having confidence that adequate facilities will be available to them. This can contribute to increased social isolation and inactivity, as well as affecting people's ability to maintain independence and dignity in later life.</p> <p>The draft Strategy aims to provide (where practical) improved quantity and quality of toilets for the benefit of all users.</p> <p>Details of toilet facilities are contained in the appendix to the strategy and will be published on the council website and future mapping apps.</p> <p>Action: Use the consultation process to seek views and information from individuals and from groups representing older people.</p>
	Children and Younger People (Under 25)	X			<p>The draft Strategy aims to provide (where practical) improved quantity and quality of toilets for the benefit of all users.</p> <p>Details of toilet facilities are contained in the appendix to the strategy and will be published on the council website and future mapping apps.</p> <p>Action: Use the consultation process to seek views and information from individuals and from groups representing younger people.</p>

Marriage & Civil Partnership				X	
Pregnancy & Maternity		X			<p>The draft Strategy aims (where practical) to provide improved quantity and quality of toilets for the benefit of all users including changing facilities for babies etc.</p> <p>Details of toilet facilities including changing facilities are contained in the appendix to the strategy and will be published on the council website and future mapping apps.</p>
Socio-economic Background		X			<p>Caerphilly County Borough Council does not intend to charge for the use of toilets within council premises.</p> <p>The strategy aims (where practical) to improve the quantity and quality of toilet provision for all. Some facilities will be gender neutral/accessible toilets.</p>

5	<p>In line with the requirements of the Welsh Language Standards. (No.1) Regulations 2015, please note below what effects, if any (whether positive or adverse), the proposal would have on opportunities for persons to use the Welsh language, and treating the Welsh language no less favourably than the English language.</p> <p><i>(The specific Policy Making Standards requirements are Standard numbers 88, 89, 90, 91, 92 and 93. The full detail of each Standard is available on the Equalities and Welsh Language Portal)</i></p> <p>The draft Local Toilets Strategy will not have any effect on opportunities for persons to use the Welsh language, and will not treat the Welsh language less favourably than the English language.</p> <p>The Strategy will adhere to the Welsh language standards in relation to signage, apps, resources, publications etc.</p>
	<p>Actions required: None</p>

INFORMATION COLLECTION

6	<p>Is full information and analysis of users of the service available? <i>(Is this service effectively engaging with all its potential users or is there higher or lower participation of uptake by one or more groups? If so, what has been done to address any difference in take up of the service? Does any savings proposals include an analysis of those affected?)</i></p> <p>Caerphilly County Borough Council does not hold data regarding numbers of individuals that make use of the existing toilet facilities.</p> <p>The Council has consulted with the public via a consultation exercise; the results of which are detailed in The ‘<i>Caerphilly County Borough Council Local Toilet Strategy Needs Assessment Consultation Report</i>’ which is available via the Council’s website.</p> <p>Analysis of the feedback from the Needs Assessment has informed the direction of the strategy.</p>
	<p>Actions required: A formal consultation exercise will be undertaken regarding the content of the draft strategy which may provide some relevant information. The draft strategy and the Caerphilly County Borough Council Local Toilet Strategy Needs Assessment Consultation Report will be posted on the council website. In addition, direct engagement will be made with all relevant organisations, including those previously contacted during the initial consultation exercise. A comprehensive list of consultees (including those with protected characteristics) is available in the <i>Caerphilly County Borough Council Local Toilet Strategy Needs Assessment Consultation Report</i>, via the council’s website.</p>

CONSULTATION

7 What consultation has taken place?

(What steps have been taken to ensure that people from various groups have been consulted during the development of this proposal? Have the Council's Equalities staff been consulted? Have you referred to the Equalities Consultation and Monitoring Guidance?)

A multi-disciplinary group (including the Council's Equalities Officer) was established so that the strategy could be developed with input from a cross section of Local Authority services. This approach was considered vital in order to capture all available baseline line data and to maximise opportunities to improve toilet provision in the County Borough. Due regard was made to demographic and health data detailed in a separate report '*Overview of the Caerphilly County Borough area Demographic and Health Data*'.

Engagement with other public bodies, community groups, private enterprise and the public was undertaken to understand what is currently on offer and how any gaps in this contribution can be mitigated.

A public consultation was undertaken throughout September 2018 to assess the needs of residents, and people visiting or working within the county borough. Key engagement mechanisms included:

- Online - via the CCBC Website, social media (including Facebook and Twitter) and on partner organisations' websites
- E-mail alerts and correspondence
- The September 2018 edition of the Council's newsletter "Newline" delivered to every household within the borough)
- Face to face – discussions at Voluntary Sector Liaison Committee, Voluntary Sector Forum, Caerphilly Youth Forum and Caerphilly Access Forum.
- Paper Questionnaires – requested by groups and residents.

A total of 357 responses were received and have been analysed; the results of which are detailed in the *Caerphilly County Borough Council Local Toilets Strategy Needs Assessment Consultation Report* and have been used to influence the content of this strategy. A list of organisations consulted is detailed in the report.

A further public consultation is proposed on the draft strategy will take place for approximately twelve weeks commencing in December 2018.

Both the '*Caerphilly County Borough Council Local Toilets Strategy Needs Assessment Consultation Report*' and the '*Overview of the Caerphilly County Borough area Demographic and Health Data*' report will be made available via the

	<i>Council's website during the formal Strategy consultation period. .</i>
	Actions required: Full consultation will take place and feedback will be taken into consideration and the strategy amended accordingly.

MONITORING AND REVIEW

8	<p>How will the proposal be monitored? <i>(What monitoring process has been set up to assess the extent that the service is being used by all sections of the community, or that the savings proposals are achieving the intended outcomes with no adverse impact? Are comments or complaints systems set up to record issues by Equalities category to be able analyse responses from particular groups?)</i></p> <p>There are limitations in the data that we hold and the intention is to use this consultation process to strengthen our understanding.</p> <p>Caerphilly CBC will prepare an interim progress report setting out the steps taken in line with their strategy every two year period commencing from the date of the last published strategy. The interim progress report will be published within six months of the end date of the two year period. Therefore, following publication in May 2019, the review will take place before the end of May 2021 and published before the end of November 2021.</p> <p>Caerphilly CBC will also review the local toilet strategy within a year of each ordinary election for its area. The next election date in Wales is Thursday 5 May 2022 so the latest date for review is 4 May 2023. If no changes are made to the strategy following the post-election review then Caerphilly CBC will publish an interim progress statement covering a two year period commencing from the date of the last election. Caerphilly CBC may review its strategy at any time following which it must publish a statement of the steps which it has taken in accordance with the strategy. If following a review, Caerphilly CBC decides to revise the strategy it will publish the revised strategy and then prepare an interim progress report covering the two year period commencing from the date of publication.</p>
	<p>Actions required: . Continue to review feedback via established complaints and service requests systems.</p>

9	<p>How will the monitoring be evaluated? <i>(What methods will be used to ensure that the needs of all sections of the community are being met?)</i></p> <p>The public consultation already undertaken regarding assessment of needs and the forthcoming formal consultation on the draft strategy will result in the collection of data. This data will inform the development of the final strategy.</p>
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	<p>Feedback received via established complaints and service requests will be reviewed.</p> <p>Engagement with town management groups, community groups , clubs and organisations.</p>
	<p>Actions required:</p> <p>Consideration will be given to all responses submitted as part of the consultation process. Responses will help to formulate the content of the strategy and future revisions.</p> <p>Continue to review feedback via established complaints and service requests systems.</p>

10	<p>Have any support / guidance / training requirements been identified? <i>(Has the EIA or consultation process shown a need for awareness raising amongst staff, or identified the need for Equalities or Welsh Language training of some sort?)</i></p> <p>Not as yet but this will be considered during the process.</p>
	<p>Actions required: None</p>

11	<p>Where you have identified mitigating factors in previous answers that lessen the impact on any particular group in the community, or have identified any elsewhere, please summarise them here.</p> <p>The strategy aims (where practical) to improve the quantity and quality of toilet provision for all. Some facilities will be gender neutral</p> <p>The strategy aims (where practical) to improve the quantity and quality of disabled and accessible toilet facilities across the county. New developments are required to provide facilities for disabled users.</p> <p>Toilets are more important to certain groups within society, including people with disabilities and people with particular needs (including certain medical problems), older and younger people. These groups can be disproportionately affected by poor provision; for example, poor provision is understood to have particular negative impacts on disabled and/or older people, as some may be less likely to leave their homes without having confidence that adequate facilities will be available to them. This can contribute to increased social isolation and inactivity, as well as affecting people's ability to maintain independence and dignity. It could also stop people from visiting certain areas. E.g. parks, if there are no facilities some people might choose to travel out of county because they know facilities including toilets are available to them</p> <p>The draft Strategy aims (where practical) to provide improved quantity and quality of toilets for the benefit of all users including changing facilities for babies etc. Caerphilly County Borough Council does not intend to charge for the use of toilets within council premises.</p>
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Summary of Proposed Actions:

1. Undertake consultation on the draft Local Toilets Strategy. A consultation exercise will be undertaken regarding the content of the draft strategy which may provide some relevant information. The draft strategy and the Caerphilly County Borough Council Local Toilet Strategy Needs Assessment Consultation Report will be posted on the council website. In addition, direct engagement will be made with all relevant organisations, including those previously contacted during the initial consultation exercise. A comprehensive list of consultees (including those with protected characteristics) is available in the Caerphilly County Borough Council Local Toilets Needs Assessment Consultation report, also available via the council’s website. Use the consultation process to seek views and information from individuals and from groups representing people with protected characteristics. Use the consultation process to seek views and information from individuals and from groups representing older and younger people.
2. Review the consultation feedback. Full consultation will take place and feedback will be taken into consideration. Responses will help to formulate the content of the strategy and future revisions.
3. Take steps to mitigate any negative impacts.
4. Continue to review feedback via established complaints and service requests systems.

12 What outcome does this Equality Impact Assessment suggest you take? You might find that more than one applies. Please explain why you have come to this decision.

Outcome 1	X	No major change needed – the EIA hasn’t identified any potential for discrimination or negative impact and all opportunities to advance equality have been taken
Outcome 2		Adjust the policy to remove barriers identified by the EIA or better advance equality. Are you satisfied that the proposed adjustments will remove the barriers you identified?
Outcome 3		Continue the policy despite potential for negative impact.
Outcome 4		Stop and rethink the policy when the EIA shows actual or potential unlawful discrimination.

process.

Completed by:	Ceri Edwards
Date:	10.11.2018
Position:	Environmental Health Manager

Caerphilly County Borough Council Local Toilets Strategy Needs Assessment

Consultation Report

Introduction

Under the Public Health (Wales) Act 2017, Caerphilly County Borough Council has a duty to prepare and publish a Local Toilet Strategy for the county borough by 31 May 2019. This must include a plan showing how identified needs will be met.

The Council are not required to provide and maintain public toilets themselves but must take a strategic view as to how facilities can be provided and accessed by our local population. The first stage in developing the Local Toilet Strategy was to assess the community's need for toilets, including changing facilities for babies and changing places facilities for people with a disability. This report provides a summary of findings of a survey undertaken as part of the needs assessment process.

The outcomes of this survey will, alongside other data, be collated to form an Assessment of Need that will identify existing provision, current and future need and gaps in provision that will be considered as the Council develops its draft Local Toilet Strategy.

Once the strategy has been drafted, residents and stakeholders will be given the opportunity to have their say during a 12 week consultation period between December 2018 and February 2019.

Method

A resident, visitor and stakeholder consultation was undertaken from **3rd September to 28th September 2018**. During this time, a variety of methods were used to encourage and enable all sectors of the community to have their say.

Survey

The questionnaire was designed to seek residents, stakeholder and visitors views on current provision and need. The survey covered town and village centres, attractions and parks across the county borough.

Respondents were asked to identify good and poor quality facilities at the venues they visit most often. A copy of the survey is included in **Annex 1**.

Engagement

Key engagement mechanisms included:

- Online - via the CCBC Website, social media (including Facebook and Twitter) and on partner organisations websites
- E-mail alerts and correspondence
- The September 2018 edition of the Council's newsletter "Newslines" delivered to every household within the borough)
- Face to face – discussions at Voluntary Sector Liaison Committee, Voluntary Sector Forum, Caerphilly Youth Forum and Caerphilly Access Forum.
- Paper Questionnaires – requested by groups and residents.

A detailed stakeholder communication and engagement plan is outlined in **Annex 2**.

Social Media

The consultation was promoted via social media with a reach of 11,753 individuals via Twitter and 6,907 via Facebook. Comments received via Facebook are included in **Annex 3**.

Survey Findings

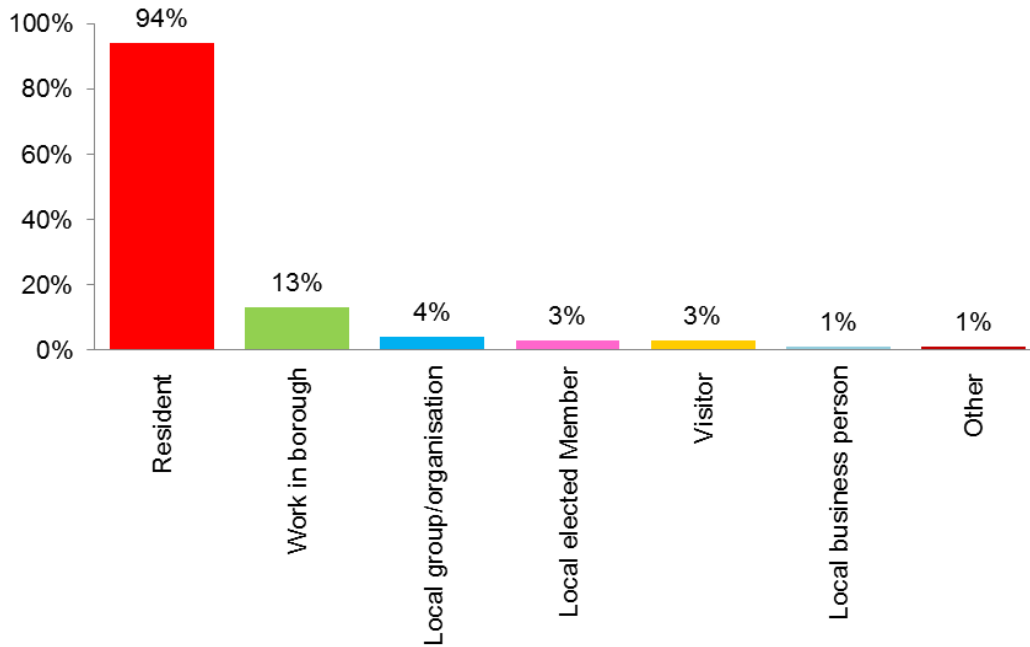
A total of 357 responses were received and have been included in this analysis. Where the number of responses to a particular question is lower than this figure this is noted in brackets in the heading of the relevant question.

Respondent Profile

A profile of respondents provides context for an analysis of the responses received.

As shown in the graph, the largest proportion (94%) of those who responded indicated that they were resident of the county borough. A further 3% were visitors. (Note: responses are not mutually exclusive meaning that respondents were able to select more than one response therefore, the total does not equal 100%.)

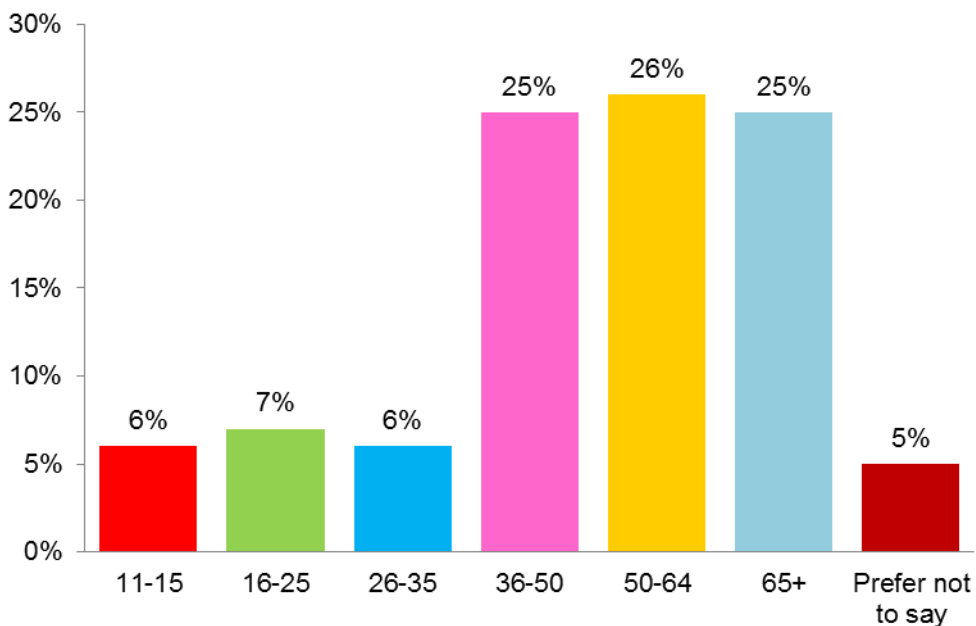
Respondents



Age profile (n=344)

For those completing this question there was a good response across the age categories as shown in the chart, with 76% of the total number of responses received from respondents aged 36 years or over:

Age group



Sex (n=334)

66% of respondents completing this question were female, 29% were male, 1% gave their sex as 'Trans' and the remaining 3% stated they preferred not to say.

Disability, long-term illness or health problem (n=341)

21% of respondents completing this question stated that they have a disability, and an additional 24% stated that they have a long term illness or health problem.

Ethnicity (n=329)

93% of respondents completing this question gave their ethnicity as White, and 6% preferred not to say. The remaining respondents were either Asian or Black, African/Caribbean.

Religion or belief (n=331)

44% of respondents completing this question stated that they had no religion, 44% were Christian and 9% preferred not to say. The remainder stated their religion or belief as Buddhist, Jewish or Muslim.

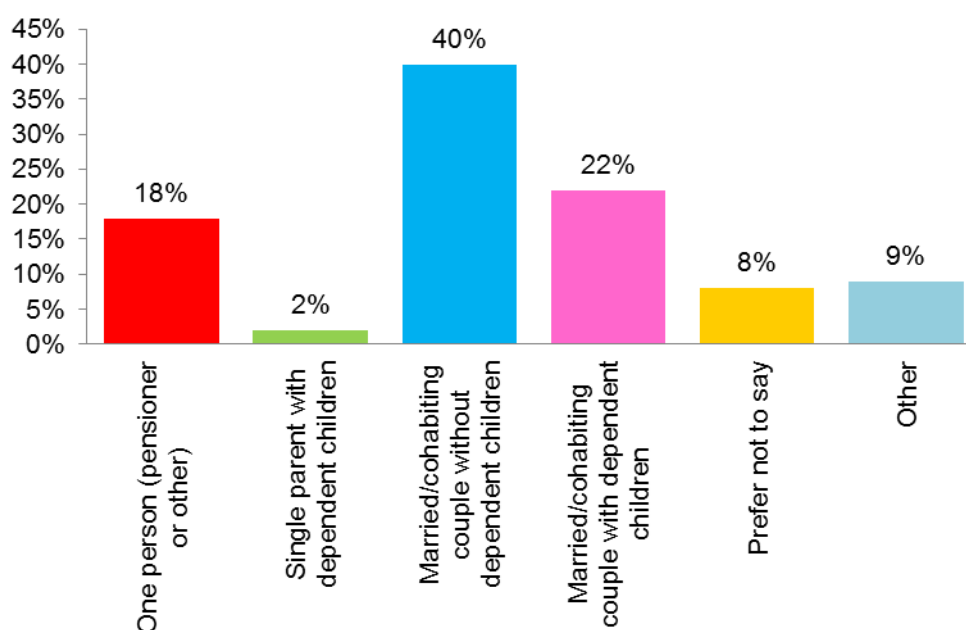
Sexual orientation (n=319)

81% of respondents completing this question gave their sexual orientation as heterosexual or straight. 4% gave their sexual orientation as a gay man, 1% indicated that they are a gay woman/lesbian and 4% stated that they are bisexual. 11% stated that they preferred not to say what their sexual orientation is. A small number of respondents gave their sexual orientation as 'pansexual' in the other category.

Household type (n=332)

A summary of the responses given to this question is shown in the chart:

Household type



As can be seen from this chart, the largest number of responses was received from people living in a household as a married/cohabiting couple, followed by a married/cohabiting couple with dependent children household, and then a single person household.

Welsh language skills (n=328)

70% of respondents completing this question stated that they had no Welsh language skills. The proportion that stated they had some Welsh language skills ranged from 10% stating that they can speak Welsh to 16% stating that they understand spoken Welsh. 9% stated that they preferred not to answer this question.

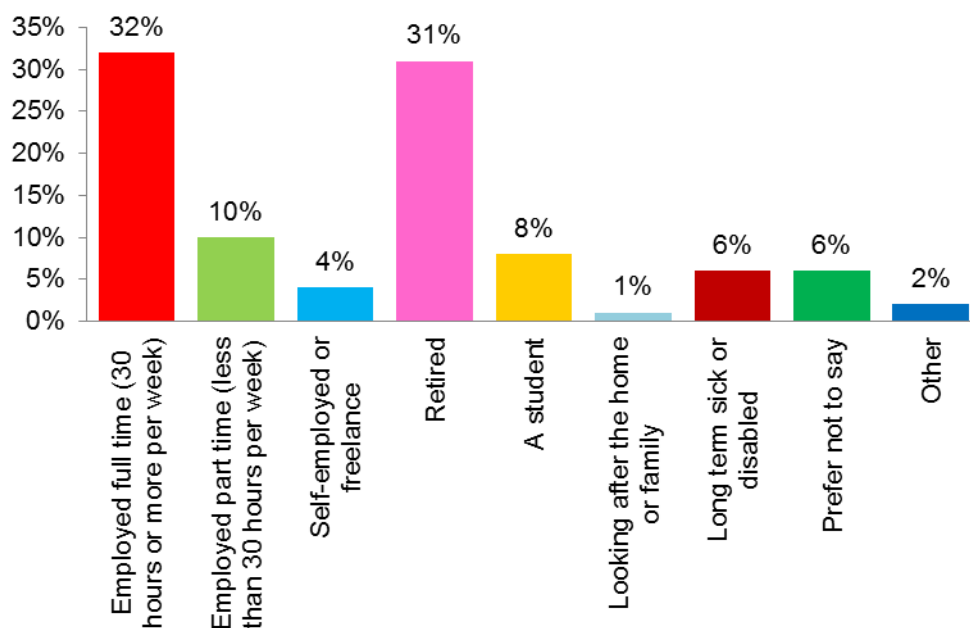
Main language (n=332)

94% of respondents completing this question stated that their main language is English, 2% stated that their main language is Welsh and 3% stated that they preferred not to answer this question. Two respondents stated that their main language is Spanish.

Employment status (n=336)

A summary of the responses given to this question is shown in the chart. As can be seen from this chart, the largest categories for employment status were respondents who are employed full time and respondents who are retired.

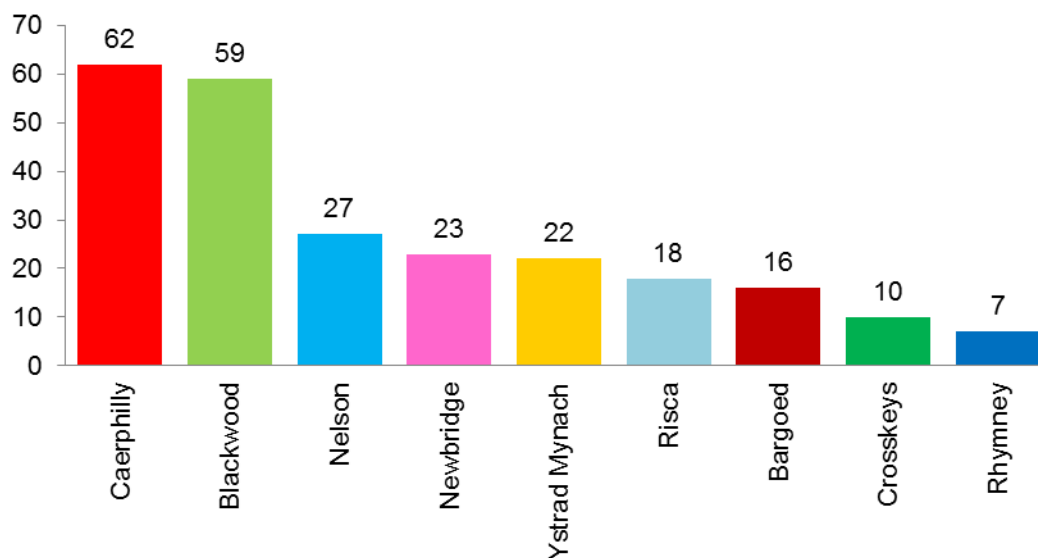
Employment status



Town and Village Centres

Respondents were asked to indicate which town or village they visited most often within the county borough. 276 respondents answered this question and the chart below summarises the number of responses for each town or village where the total number of responses was 5 or more.

Towns and Village Centres visited (number of respondents)



As can be seen from this chart the town centre visited by the largest number of respondents was Caerphilly, closely followed by Blackwood.

This section will provide an analysis of the results for the individual town and village centres highlighted previously. However, it should be noted that the small number of valid responses to each individual question means that caution should be taken when interpreting the results, as the responses are unlikely to be representative of the wider population. This is due to the survey being self-selecting in nature and those respondents with an interest in the topic are more likely to respond to the survey than those who are not directly affected. A set of tables giving a breakdown of the number of responses by town or village centre is provided in **Annex 4**. A digest of comments for each town centre is included in **Annex 5**.

Bargoed

16 valid responses were received from respondents who said the town centre they used most regularly was **Bargoed**. In relation to the provision of toilets generally during the day Monday to Saturday, slightly under half the respondents felt that provision was adequate, with an equal number stating that provision was inadequate or not available. For early morning and evenings on Monday to Saturday, and at all times on Sundays and Bank Holiday, most respondents felt that the provision was inadequate or there were no toilets available.

For accessible toilets, the same number of respondents as for toilets generally felt that provision was adequate during the day on Monday to Saturday. Respondents were more likely to have stated that provision for all other days and times was inadequate, rather than saying that accessible toilets are not available.

In relation to changing facilities for young children, a small number of respondents felt that provision was adequate during the day on Monday to Saturday and on Sundays and Bank Holidays. At other times on Monday to Saturday respondents were more likely to say that facilities were inadequate, but for Sundays and Bank Holidays they were more likely to say that there were no facilities available. For all days and times a larger proportion of respondents said that they didn't use or didn't know about changing facilities for young children.

In relation to changing facilities for those with disabilities, small number of respondents felt that provision was adequate during the day on Monday to Saturday only. The vast majority of respondents for all other times and days stated that facilities were inadequate or not available.

Respondents were asked to provide details of any good quality toilet and changing facilities that are available. For Bargoed, toilets in Bargoed Library, Morrisons, St Gwladys Church Hall, Riccis Café and the bus station were mentioned, but it was noted that these could only be used when the venues were open.

Respondents were also asked to provide details of any poor quality toilet and changing facilities. A number of comments were made relating to the bus station toilets - they are not well looked after, no opening hours are provided and they are closed at 5pm. A number of other comments related to no facilities being available. A full list of the comments by town or village centre is provided in **Annex 4**.

Blackwood

57 valid responses were received from respondents who said the town centre they used most regularly was **Blackwood**, although this figure altered slightly across the individual questions. For toilet provision in general, during the day on Monday to Friday less than a third of respondents (17) said that provision was adequate, with just under half (27) saying that provision was inadequate. Very small numbers of respondents said that provision was adequate at other times on Mondays to Fridays, or at any time on Sunday or Bank Holidays. Almost half of respondents (25) said that provision was inadequate on Sundays or Bank Holidays during the day. Large numbers of respondents said that they didn't use accessible toilets or didn't know about the provision in the early morning or evening period on any day.

In relation to accessible toilets, a quarter of respondents (14) said that provision was adequate during the day on Monday to Friday. A very small proportion said that

provision was adequate at all other time periods and on Sunday and Bank Holidays. A higher proportion said that the provision was inadequate in the early morning and during the day on Monday to Saturday, and during the day on Sundays and Bank Holidays. Again a large proportion said that they didn't use accessible toilets or didn't know about the provision across all time periods and days.

In relation to changing facilities for young children, very small numbers of respondents said that provision was adequate at any time on any day. Roughly a third of respondents said that provision was inadequate or not available at any time on any day. Around 60% of respondents said that they didn't use or didn't know about changing facilities for young children at any time on any day.

For changing facilities for those with disabilities, just under a fifth (10) of respondents said that provision was adequate during the day on Monday to Saturday. For the other time periods and days the number saying provision was adequate was even smaller than this. Roughly a quarter of respondents said that provision was inadequate across all time periods and days. Around half of respondents said that they didn't use or didn't know about changing facilities for those with disabilities at any time on any day.

In relation to good quality toilet facilities in Blackwood, a number of respondents mentioned those in Asda as being particularly good, along with those at Blackwood bus station and those in retail outlets such as McDonald's, KFC, Wetherspoons and Costa. A number of respondents raised the issue of not being able to or feeling uncomfortable about using retail premises if you are not a paying customer.

In relation to poor quality toilet facilities in Blackwood, the bus station toilets were highlighted as being particularly unhygienic and not well maintained. A number of comments also related to the inadequacy of toilets in general for those with disability needs. A shortage of toilets was also mentioned by a number of respondents.

Caerphilly

60 valid responses were received from respondents who said the town centre they used most regularly was **Caerphilly**, although this figure altered slightly across the individual questions. In relation to toilets in general, just under half of respondents said that provision was adequate during the day on Monday to Friday, and a similar proportion said that provision was inadequate. Around a third of respondents said that provision was adequate during the day on Sundays and Bank Holidays, but a slightly higher proportion said that provision was inadequate. Very small numbers said provision was adequate in the early morning or evening on any day, although roughly half of respondents said that they didn't use or didn't know about toilet facilities at these times, with the majority of other respondents saying that provision was inadequate.

20 respondents said that provision of accessible toilets was adequate during the day on any day of the week. However, 22 respondents felt that provision was inadequate during the day Monday to Saturday. Only 3 people felt that toilets were inadequate during the day on Sundays and Bank Holidays but 17 respondents indicated that they don't know/don't visit at this time. Just over half of respondents said that they don't use/don't know about accessible toilets in the early morning or evening on any day however, amongst those who do visit at these times, it was felt that the provision of accessible toilets was inadequate.

In relation to changing facilities for young children, very few respondents said that provision was adequate at any time period on any day. Around a quarter of respondents said that provision was inadequate, but roughly half of the respondents said they didn't use or didn't know about changing facilities for young children at any time period on any day.

In relation to changing facilities for those with disabilities, again very few respondents said that provision was adequate at any time period on any day. Generally around a fifth of respondents said that provision was inadequate, whilst around three fifths of respondents said that they didn't use or didn't know about changing facilities for those with disabilities at any time period on any day.

When asked about good quality toilet facilities in Caerphilly, a lot of respondents either mentioned Morrisons or those in the visitor centre since the refurbishments that have recently taken place. A couple of respondents mentioned the toilets at the bus station and those in Caerphilly library, but a few others commented that there are no facilities at the southern end of the town.

When asked about poor quality toilet facilities in Caerphilly, respondents said that the toilets near the bus station are unhygienic, poorly maintained and not a pleasant place to use. The toilets in Morgan Jones Park were also mentioned as being poor. Access for people with disabilities was also mentioned as an issue by a few respondents.

Crosskeys

7 valid responses were received from respondents who said the village centre they used most regularly was **Crosskeys**. In relation to toilets in general, the vast majority said that there were none available at any time period on any day, with only one or two respondents saying that the facilities were adequate during the day on any day. A similar number said that facilities were inadequate during the day on any day or during the evenings on Monday to Saturday.

In relation to the provision of accessible toilets, again the vast majority said that there were no facilities available. Only one respondent said that provision was adequate during the early morning on a Sunday or Bank Holiday across all of the time periods and days. Also, one or two respondents said that provision was inadequate in the early morning or during the day on any day.

For the provision of changing facilities for young children, the vast majority said that there were no facilities available. Two respondents said that provision was adequate at early morning on Monday to Saturday, whilst no respondents said provision was adequate during any other time period on any day. Three respondents said that provision was inadequate during the day on Monday to Saturday.

For the provision of changing facilities for those with disabilities no respondent said that provision was adequate at any time on any day, but only one respondent said that provision was inadequate during the day on Monday to Saturday, with no responses for the other time periods or days. Again the vast majority of respondents said that there were no facilities available.

The only comments made with regard to the question about good or poor facilities in Crosskeys related to Waunfawr Park. A couple of respondents stated that they had tried to use them but they are never open.

Nelson

27 valid responses were received from respondents who said the village centre they used most regularly was **Nelson**, although this figure altered slightly across the individual questions. In relation to the provision of toilets in general, over four fifths of respondents said that there were none available at any time period on any day. Very few respondents (one or two) said that provision was adequate at any time period on any day, with double the number saying that provision was inadequate.

For the provision of accessible toilets, again more than four fifths of respondents said that there are no facilities available. Only one respondent said that provision was adequate during the day on Monday to Saturday, with no other positive responses for any time on any other day, or during the day on Sundays or Bank Holidays.

In relation to changing facilities for young children, again around four fifths of respondents said that there was no provision available. Very few respondents (1) said that provision was adequate on Monday to Saturday during the day. A small number of respondents (4) indicated that they don't use or don't know about changing facilities for young children.

In relation to changing facilities for those with disabilities, the same responses as for changing facilities for young children were given, except that the number of respondents who said they don't use or don't know about the provision fell to 3 respondents.

When asked about good or poor quality provision of toilet facilities in Nelson, quite a number stated that there are no toilets available. A couple of respondents mentioned the ones in the library but stated that they are only available during opening hours. A couple of respondents mentioned toilets available in local pubs and cafes. It was noted that Nelson is an interchange for services to Merthyr Tydfil, Pontypridd, Bargoed and Caerphilly, but there are no toilets for anyone to use.

Newbridge

23 valid responses were received from respondents who said the town centre they used most regularly was **Newbridge**, although this figure altered slightly across the individual questions. A small number of respondents (3) said that provision was adequate during the day and at evenings on Monday to Saturday. Double this number of respondents said that provision was inadequate during the day on Monday to Saturday and on Sundays and Bank Holidays. Around half of respondents said that there were no toilets available.

In relation to the provision of accessible toilets around a fifth of respondents said that provision was adequate at any time period on Sundays and Bank Holidays, but a much lower number said provision was adequate at any time period on Monday to Saturday. Roughly half of respondents said that there were no toilets available.

For changing facilities for young children, around a fifth of respondents said that provision was adequate at all time periods on every day. Around two fifths of respondents said that there were no facilities available at any time period on any day.

For changing facilities for those with disabilities, just over a fifth of respondents said that provision is adequate at any time period on any day. Around half of

respondents said that there was no provision available at any time period on any day.

When asked about good or poor quality provision of toilet facilities in Newbridge, a small number of respondents mentioned the good quality toilet at the Library. A number of respondents commented that there are no public toilets available in Newbridge, and that the ones in McDonald's etc. are too far away from the town centre.

Rhymney

Only 7 valid responses were received from respondents who said the town centre they used most regularly was **Rhymney**, although this figure altered slightly across the individual questions. No respondents said that toilet facilities in general were adequate at any time period on any day, and one respondent said that provision was inadequate during the day on Monday to Friday. The majority respondents said that there were no toilets available.

In relation to the provision of accessible toilets, the provision of changing facilities for young children and the provision of facilities for those with disabilities, almost all the respondents said that there were no facilities available. This was reinforced by the comments made in relation to the question about the provision of good or poor quality toilet facilities.

Risca

18 valid responses were received from respondents who said the town centre they used most regularly was **Risca**, although this figure altered slightly across the individual questions. In relation to provision of toilets in general during the day on Monday to Saturday, just under three quarters of respondents said that provision was adequate, whilst just under a third of respondents said that provision was adequate during the day on Sundays and Bank Holidays. Just under a third of respondents said that there were no toilets available during the evenings on any day.

In relation to accessible toilets, just over half of respondents said that facilities were adequate during the day on Monday to Saturday, but only a fifth said that provision was adequate during the day on Sundays and Bank Holidays. Around a quarter of respondents said that provision was inadequate in the early morning and during the day on Monday to Saturday.

In relation to the provision of changing facilities for young children, virtually no respondents said that provision was adequate at any time period on any day. A small number of respondents said that provision was inadequate, with during the day Monday to Saturday highlighted as a particular issue. A majority of respondents said that they don't use or don't know about changing facilities for young children.

In relation to the provision of changing facilities for those with disabilities, only one respondent said that provision was adequate at any time period on any day. Just over one fifth of respondents said that there was no provision available. Again the majority of respondents said that they don't use or don't know about changing facilities for those with disabilities.

When asked about good or poor quality provision of toilet facilities in Risca, those in Risca Park and the Library were mentioned by a small number of respondents as being particularly good. However, a small number of respondents also mentioned that the toilets in the park need upgrading.

Ystrad Mynach

22 valid responses were received from respondents who said the town centre they used most regularly was **Ystrad Mynach**, although this figure altered slightly across the individual questions. Just over three quarters of respondents said that toilet provision in general was adequate during the day on Monday to Saturday, but this dropped to around one sixth of respondents for during the day on Sundays or Bank Holidays. Just over a quarter of respondents said that provision was inadequate at any time period on any day. A higher proportion of respondents said that they didn't use or didn't know about provision at any time on Sundays or Bank Holidays, probably indicating that they are more likely to visit the facilities on week days or Saturdays.

In relation to the provision of accessible toilets, around a third of respondents said that provision was adequate during the day on Monday to Saturday, with very small numbers of respondents saying this at other times and on other days. Around a third of respondents said that provision was inadequate at any time period on any day. Over half of respondents for every category apart from during the day on Monday to Saturday said that they don't use or don't know about the provision or accessible toilets.

In relation to the provision of changing facilities for young children, only one respondent said that provision was adequate at any time period on any day. In general, around two thirds of respondents said that they don't visit or don't know about changing facilities for young children.

In relation to the provision of changing facilities for those with disabilities, no respondents said that provision was adequate. Around three quarters of respondents said that they didn't use or didn't know about changing facilities for those with disabilities.

When asked about good or poor quality provision of toilet facilities in Ystrad Mynach, good quality provision was noted at Tesco, Ystrad Mynach Library, those at the main

bus stop. Some respondents said that even when toilets are provided they are not open early in the mornings or late in the evening. One respondent commented that the ones at the bus station are disgusting and they didn't feel safe using them.

Attractions and Parks

Due to the large number of attractions and parks within the county borough, respondents were asked to write in the name of the park or attraction they visited most often. For this reason the number of responses for individual attractions was low and a statistical analysis of the data is not meaningful.

Key themes derived from comments under the section on attractions and parks are listed below. Where several comments were made in relation to a specific attraction, these are highlighted. **Annex 6** provides a full digest of comments for the attractions and parks referred to.

- Many of the smaller parks have no facilities.
- Cleanliness of facilities is generally poor in parks
- **Caerphilly Visitor Centre** – as noted under the comments for Caerphilly town centre above, the toilets at Caerphilly Visitor Centre are considered to be of a good quality having recently being refurbished
- **Caerphilly Castle** – comments that there is no toilet for those in a wheelchair or with a pushchair and that the facilities need upgrading
- **Cwm Darran Park** – facilities are fine at the visitor centre but opening hours are restrictive and seasonal
- **Cwmcarn Forest Visitor Centre** – considered to be of a good quality however, as with other country parks, restricted by the opening times of the visitor centre
- **Morgan Jones Park** – The cleanliness of the toilets in the park is considered to be of a very poor standard and not easily accessed in a wheelchair. There are toilets at the Old Library Café adjacent to the park which are felt to be cleaner. Both the park and Old Library Café have restricted opening times.
- **Penallta Park** – many commented that they were not aware of toilets at Penallta Park. Others suggested that there was a toilet at the Education Centre but this is not always open and the composting toilet requires a radar key to access it.
- **Pen-y-Fan Pond** – considered to be of a poor quality in terms of maintenance and cleanliness with restricted opening times (seasonal)
- **Waunfawr Park** – Limited opening times
- **Wern Park, Nelson** – there are no toilets at Wern Park
- **Ystrad Mynach Park** – Considered to be unclean and poorly maintained. There was also a reference to inappropriate use of the facilities by some.

Tell Us More

Respondents were also asked to think about the county borough more widely than the town/village or attraction/park they use most often. A series of statements were given with respondents asked whether they 'strongly agreed', 'agreed', 'disagreed', 'strongly disagreed' or 'didn't know' with each statement. A summary of the individual statements and the responses is given below:

There are too few facilities (n=345)

87% of respondents felt that there are too few facilities available.

The location of facilities is not convenient (n=328)

Just over two thirds of respondents strongly agreed or agreed with this statement.

The location of the facilities does not feel safe (n=319)

Just over half of the respondents strongly agreed or agreed with this statement, with over a quarter saying that they disagreed.

There is not enough information on where facilities are located (n=336)

91% of respondents strongly agreed or agreed with this statement.

The lack of facilities has stopped me from visiting certain locations (n=333)

Almost two thirds of respondents strongly agreed or agreed that the lack of facilities had stopped them from visiting certain locations.

Facilities are not open at the times I need them (n=323)

65% of respondents strongly agreed or agreed with this statement.

The cleanliness of facilities is generally good (n=326)

Just under half of respondents strongly agreed or agreed that the cleanliness of toilets is generally good, whilst over a third of respondents disagreed or strongly disagreed with this statement.

Toilets should be free to use (n=337)

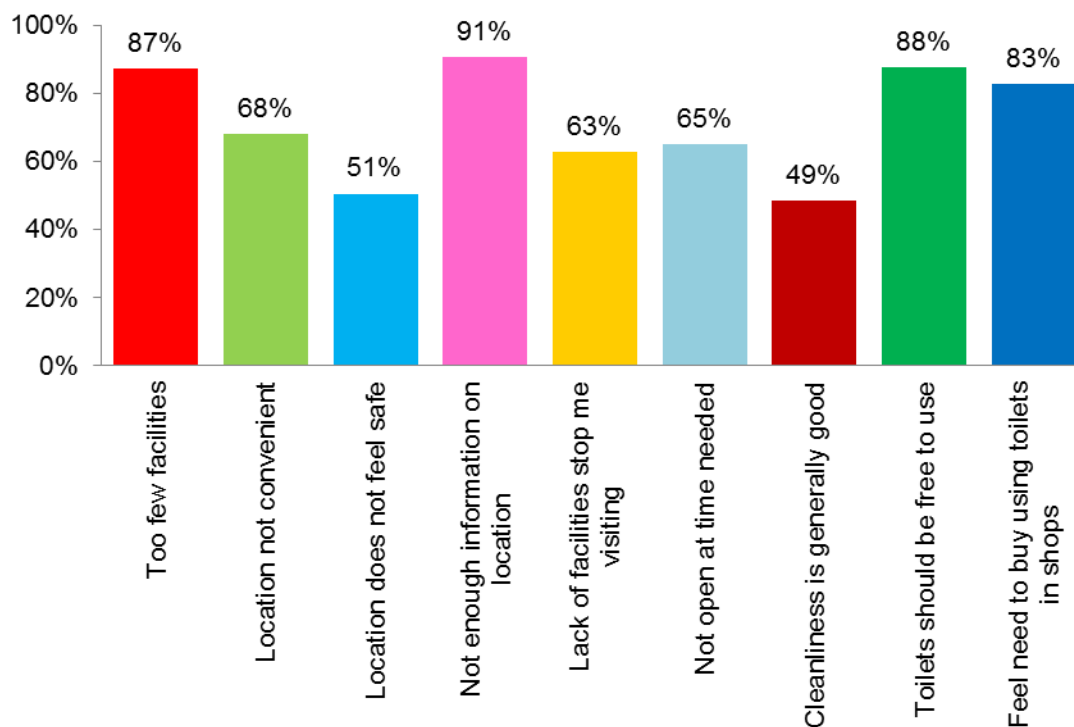
88% of respondents strongly agreed or agreed that toilets should be free to use. Whilst a large proportion felt that toilets should be free to use, there were a number of comments made to support a small charge if this meant that toilets were cleaner and accessible.

I don't like using toilets in shops or restaurants because I feel like I need to buy something (n=336)

83% of respondents strongly agreed or agreed with this statement.

The chart highlights the percentage of respondents who agreed or strongly agreed with each of the statements.

Agreement with statements: Percentage who agree or strongly agree



Respondents were also asked to provide details of any specific issues with the provision of toilets or changing facilities in Caerphilly county borough. A full summary of the responses is provided in **Annex 7**. A summary of the main themes emerging from the comments is given below:

- There are no changing facilities with hoists for individuals with disabilities
- There is a lack of toilet facilities in public parks and where they are available quality and opening hours is an issue
- There are too few public toilet facilities available and where there are public toilets they are generally of poor quality with few exceptions.
- More information needs to be made available about where toilets for public use are available and opening hours.
- Most respondents felt that toilets should be free to use.

Respondents were asked what they would prefer as the best way to find out about where the nearest toilet and changing facilities are located when they are out and about. Just over half said that a sticker or poster displayed in the window of premises where facilities are available was their preferred option, with just over a quarter preferring the option of an app on their mobile phone.

Respondents were asked whether their response to the survey had been influenced (positively or negatively) by the range of protected characteristics as specified in the Equality Act 2010. The issues raised include:

- Very few appropriate clean safe facilities are currently available for those with disabilities in particular,
 - a lack of accessible toilets for wheelchair users and those with young children in pushchairs and prams
 - a lack of facilities for those with visual impairment
 - a lack of changing facilities with hoists
 - a lack of toilet facilities for those with conditions such as Crohn's disease
- A lack of information on available facilities
- Several comments related to the need to ensure that sex and gender is considered in provision of facilities e.g. the needs of transgender people, provision of separate facilities to allow privacy and the availability of baby changing facilities for both parents.

Please refer to **Annex 7** for a full digest of comments.

ANNEX 1

Survey Questionnaire

Have your say on a Local Toilet Strategy for Caerphilly County Borough

Caerphilly County Borough Council has a responsibility to assess the community's need for toilets and to put a plan in place to meet identified needs. The Council must prepare and publish a local toilet strategy by 31st May 2019. To help identify need, the council is seeking views of residents and visitors to the county borough. The survey will run from **3rd September to 28th September 2018**.

For the purpose of this survey and strategy, the term toilet includes changing facilities for babies and changing places facilities for people with disabilities. These can be located in public buildings such as libraries and community centres, private buildings such as cafes and shops as well as public toilets maintained by the council.

You have a number of rights in relation to the information including the right of access to information we hold about you and the right of complaint if you are unhappy with the way your information is being processed. For further information on how we process this information and your rights please follow this link: <http://www.caerphilly.gov.uk/CaerphillyDocs/FOI/PrivacyNotices/Privacy-Notice-Consultations-Surveys.aspx>

Q1 **Please indicate your interest in this consultation: (Please select all that apply)**

- As a resident of Caerphilly county borough
- As a local elected member
- As someone who works in Caerphilly county borough
- As a local business person
- As a visitor to Caerphilly county borough
- Representing a local group or organisation, please give details
- Other

TOWN AND VILLAGE CENTRES

Q2 Which town or village do you visit most often within the Caerphilly county borough? (Please select one)

- | | | |
|---------------------------------------|---------------------------------------|--|
| <input type="checkbox"/> Aberbargoed | <input type="checkbox"/> Draethen | <input type="checkbox"/> Pontlottyn |
| <input type="checkbox"/> Abercam | <input type="checkbox"/> Fleur-de-lis | <input type="checkbox"/> Pontymister |
| <input type="checkbox"/> Abertridwr | <input type="checkbox"/> Fochriw | <input type="checkbox"/> Rhymney |
| <input type="checkbox"/> Abertysswg | <input type="checkbox"/> Hengoed | <input type="checkbox"/> Risca |
| <input type="checkbox"/> Argoed | <input type="checkbox"/> Gilfach | <input type="checkbox"/> Rudry |
| <input type="checkbox"/> Bargoed | <input type="checkbox"/> Llanbradach | <input type="checkbox"/> Senghenydd |
| <input type="checkbox"/> Bedwas | <input type="checkbox"/> Machen | <input type="checkbox"/> Tirphil |
| <input type="checkbox"/> Blackwood | <input type="checkbox"/> Markham | <input type="checkbox"/> Trethomas |
| <input type="checkbox"/> Caerphilly | <input type="checkbox"/> Maesycwmmmer | <input type="checkbox"/> Trinant |
| <input type="checkbox"/> Crosskeys | <input type="checkbox"/> Nelson | <input type="checkbox"/> Ynysddu |
| <input type="checkbox"/> Crumlin | <input type="checkbox"/> Newbridge | <input type="checkbox"/> Ystrad Mynach |
| <input type="checkbox"/> Cwmcarn | <input type="checkbox"/> New Tredegar | <input type="checkbox"/> Other, please specify |
| <input type="checkbox"/> Cwmfelinfach | <input type="checkbox"/> Oakdale | |
| <input type="checkbox"/> Deri | <input type="checkbox"/> Pengam | |

In the local town or village centre that you visit most often, is the provision of toilets adequate or inadequate to meet your needs?

Q3 Monday to Saturday

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q4 Sundays and Bank Holidays

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

In the local town or village centre that you visit most often is the provision of accessible toilets adequate or inadequate to meet your needs?

Q5 Monday to Saturday

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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Q6 Sundays and Bank Holidays

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

In the local town or village centre that you visit most often, is the provision of changing facilities for young children adequate or inadequate to meet your needs?

Q7 Monday to Saturday

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q8 Sundays and Bank Holidays

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

In the local town or village centre that you visit most often, is the provision of changing facilities for those with disabilities adequate or inadequate to meet your needs?

Q9 Monday to Saturday

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q10 Sundays and Bank Holidays

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q11 Please provide details of any good quality toilet and changing facilities that are available in the town or village centre that you visit most often.

Caerphilly County Borough Council – Local Toilet Strategy 2019

Q12 Please provide details of any poor quality toilet and changing facilities that are available in the town or village centre that you visit most often.

ATTRACTIONS AND PARKS

Q13 Please write in the name of the attraction or park that you visit most often or have visited most recently.

At the attraction or park that you visit most often or have visited most recently, is the provision of toilets adequate or inadequate to meet your needs?

Q14 Monday to Saturday

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q15 Sundays and Bank Holidays

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

At the attraction or park that you visit most often or have visited most recently, is the provision of accessible toilets adequate or inadequate to meet your needs?

Q16 Monday to Saturday

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q17 Sundays and Bank Holidays

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

At the attraction or park that you visit most often or have visited most recently, is the provision of changing facilities for young children adequate or inadequate to meet your needs?

Q18 Monday to Saturday

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q19 Sundays and Bank Holidays

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

At the attraction or park that you visit most often or have visited most recently, is the provision of changing facilities for those with disabilities adequate or inadequate to meet your needs?

Q20 Monday to Saturday

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q21 Sundays and Bank Holidays

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q22 Please provide details of any good quality facilities that are available at the attraction or park that you visit most often or have visited most recently.

Q23 Please provide details of any poor quality facilities that are available at the attraction or park that you visit most often or have visited most recently.

Tell Us More

Q24 Thinking about Caerphilly county borough more widely, please indicate if you agree or disagree with the following statements:

	Strongly agree	Agree	Disagree	Strongly disagree	Don't know
There are too few facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The location of facilities is not convenient	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The location of the facilities does not feel safe	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
There is not enough information on where facilities are located	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The lack of facilities has stopped me from visiting certain locations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Facilities are not open at the times I need them	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The cleanliness of facilities is generally good	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Toilets should be free to use	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I don't like using toilets in shops or restaurants because I feel like I need to buy something	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q25 Please provide details of any specific issues with the provision of toilet or changing facilities in Caerphilly county borough.

Q26 What would be the best way for you to find out where the nearest toilet and changing facilities are located when you are out and about?

- An app on my mobile phone
- A sticker or poster displayed in the window of premises where facilities are available
- Some other way, please specify

Q27 If you feel that your response to this survey has been influenced (positively or negatively) because of any of the following: your ethnic origin, gender, age, marital status, sexual orientation, disability, gender reassignment, religious beliefs or non-belief, use of Welsh language, BSL or other languages, nationality or responsibility for any dependents, please give details below.

About You

Q28 I am aged

- 11-15
- 16-25
- 26-35
- 36-50

- 50-64+
- 65+
- Prefer not to say

Q29 I am

- Female
- Male
- Trans

- Prefer not to say
- Other, please specify

Q30 Do you have a disability, long-term illness or health problem? (Please select all that apply)

- Yes, I have a disability
- Yes, I have a long term illness or health problem
- No
- Prefer not to say

Q31 What is your ethnicity? (Please select only one)

- Asian
- Black/African/Caribbean
- Mixed/Multiple

- White
- Prefer not to say
- Other, please specify

Q32 What is your religion or belief? (Please select only one)

- No Religion
- Buddhist
- Christian (All Denominations)
- Hindu
- Jewish

- Muslim
- Sikh
- Prefer not to say
- Other, please specify

Q33 What is your sexual orientation? (Please select only one)

- Bisexual
- Gay man
- Gay woman/Lesbian

- Heterosexual/straight
- Prefer not to say
- Other, please specify

Q34 Household (Please select only one)

- One person (pensioner or other)
- Single parent with dependent children
- Married/cohabiting couple

- Married/cohabiting couple with dependent children
- Prefer not to say
- Other, please specify

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Q35 **Can you understand, speak, read or write Welsh?** (Please select all that apply)

- | | |
|--|--|
| <input type="checkbox"/> Understand spoken Welsh | <input type="checkbox"/> Write Welsh |
| <input type="checkbox"/> Speak Welsh | <input type="checkbox"/> None of these |
| <input type="checkbox"/> Read Welsh | <input type="checkbox"/> Prefer not to say |

Q36 **What is your main language?** (Please select only one)

- | | |
|----------------------------------|--|
| <input type="checkbox"/> English | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> Welsh | <input type="checkbox"/> Other (including sign language), please specify |

Q37 **Employment Status** (Please select only one)

- | | |
|---|---|
| <input type="checkbox"/> Employed full time (30 hours or more per week) | <input type="checkbox"/> A student |
| <input type="checkbox"/> Employed part time (less than 30 hours per week) | <input type="checkbox"/> Looking after the home or family |
| <input type="checkbox"/> Self-employed or freelance | <input type="checkbox"/> Long term sick or disabled |
| <input type="checkbox"/> Retired | <input type="checkbox"/> Prefer not to say |
| | <input type="checkbox"/> Other, please specify |

Q38 **Postcode**

Thank you for taking the time to respond to this survey. Please return this form to any of the main council offices or your nearest library, leisure centre, cash office, housing office or customer first centre. If you prefer, you can also return the survey in the post to Consultation and Public Engagement Officer, Policy Unit, Caerphilly County Borough Council, Penallta House, Tredomen Park, Ystrad Mynach, Hengoed, CF82 7PG.

ANNEX 2: Local Toilets Survey Sept 2018 – Engagement Process

Date	Action	Comment
August 2018	Snap survey developed for needs assessment consultation	
20-22 nd Aug 2018	Bilingual CCBC Newline newspaper article completed	Published in Sept 2018. Newline delivered to every house in the county borough
3 rd Sept 2018	Bilingual Survey is live on CCBC website also signposting to availability of survey in alternative formats and offer of alternative forms of consultation.	Survey closes 28 th Sept 2018
5 th Sept 2018	Survey sent to Vick Doyle CCBC to distribute to individuals / groups / organisations on the Caerphilly Well-being Plan engagement database	300+ local groups, individuals and organisations
5 th Sept 2018	Survey sent to Alison Palmer in GAVO/ CCBC to distribute to <ul style="list-style-type: none"> • Vol Sector Liaison Committee • Vol Sector Forum • Forum mailing list • Caerphilly Gavo Members • PSB Also agreed the survey would be displayed on Gavo website	300+ Voluntary sector organisations + Public Services Board. Attended Voluntary Sector Liaison Committee on 19 th Sept 2018. Gave presentation and provided opportunity to complete survey. Attended Voluntary Sector Forum on 28 th Sept 2018. Gave presentation and provided opportunity to complete survey.
5 th Sept 2018	Survey sent to GAVO to distribute to GAVO's Health and Social Care Alliance	Health and social care voluntary organisations
5 th Sept 2018	Survey sent to distribute to the Countryside Access Forum	Ramblers, cyclists, common land users, farmers, equestrian, residents. Discussed at Access Forum 7/9/2018
5 th Sept	Survey sent to distribute to the Green Spaces Network	Organisations protecting and enhancing the local

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2018		natural environment
5 th Sept 2018	Survey sent to CCBC to distribute to the Safer Caerphilly Delivery Group	Organisations focused on community safety
5 th Sept 2018	Sent to distribute to Caerphilly 50+ Forum and the Smarter Working Network. Also to publicise via 50+ Forum website, facebook + twitter pages	Organisations working with older people. Sent direct to 300+ older people. Paper copies sent to 50+ Forum as well with free post envelopes
6 th Sept 2018	Sent to Caerphilly Parent Network to share / complete with members	Parents and carers of children. Includes grand parents
6 th Sept 2018	Sent to Junior Forum, Youth Forum and Youth Service	Children and young people Caerphilly Youth Forum discussed this issue at their meeting in Sept 2018 and all present completed the survey.
6 th Sept 2018	Sent to Business Forum	Private businesses
7 th Sept 2018	Sent to Cornerstone to engage with those who are homeless and/or sleeping rough	Those who are homeless and/or sleeping rough
7 th Sept 2018	Sent to all local councillors + all town and community councils	Elected members. Local town and community councillors
7 th Sept 2018	Sent to Rhianon Passmore, David Hefin + Dawn Bowden. Assembly Members	Assembly Members
7 th Sept 2018	Sent to Gerald Jones, Chris Evans + Wayne David. Members of Parliament	Members of Parliament
7 th Sept 2018	Shared widely within colleagues in the Supporting People field	Housing related services
7 th Sept 2018	Sent to all community centres + all sports/leisure/recreation clubs	All Community centres, Leisure centres and sports clubs and associations
7 th	Survey placed on CCBC Intranet for CCBC staff to	CCBC staff

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Sept 2018	access	
7 th Sept 2018	Survey sent to : Age Cymru, Deafblind UK; RNIB; Action Hearing Loss Cymru, British Deaf Assoc Wales; Disability Can Do; Disability Wales; Caerphilly Access Group; Caerphilly People First; Caerphilly MIND;	Specific vol orgs
7 th Sept 2018	Survey sent to : Race Council Wales; Race Equality First; SEWREC; Umbrella Cymru; Stonewall Cymru; Menter Iaith; Welsh Language Forum / Urdd; Sports Wales; Welsh Athletics;	Specific vol orgs
7 th Sept 2018	Survey sent to : Future Generations Commissioner; Older Peoples Commissioner; Childrens Commissioner; Welsh Language Commissioner; Equalities and Human Rights commission; Office of Police and Crime Commissioner, WLGA;	Commissioners + WLGA
7 th Sept 2018	Survey sent to : Aelwyd Housing Association; Cadwyn; Charter Housing; Derwen Cymru; Linc Cymru; United Welsh Group; Wales & West Housing	Housing Associations
10 th Sept 2018	Survey sent to : Crohn's+Colitis UK; Gwent Alzheimer's Assoc; Diabetes Wales ; Stroke Association; Arthritis Care ; Helping Hands; Tenovus Cancer Care; Macmillan Cancer Care; ProstateCymru; Carers Wales; South East Wales Carers Trust; Trinity Fields school; Homestart Caerphilly, Right From The Start Caerphilly;	Specific vol orgs
10 th Sept 2018	Survey sent to CCBC Early Years Manager for distribution to families, parents, grandparents, guardians, carers, parents to be	Children, parents, carers, pregnant women
10 th Sept 2018	Survey distributed to social enterprises	Social enterprises
10 th Sept 2018	Survey sent to: Arriva Trains Wales; Phoenix Transport; Rainbow Community Travel Services; connect2; Harris Coaches, NAT Group; Rail Linc; Stagecoach	Transport
10 th Sept 2018	Survey sent to: British Toilet Association	BTA
10 th Sept 2018	Survey sent to: Visit Wales; Visit Caerphilly; National Trust Wales; National Parks Wales; Groundwork Wales, National Resources Wales; Unison. GMB Caerphilly + GMB Regional	Tourism + Unions

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10 th Sept 2018	Survey sent to : CHC, Allied Healthcare; i-care, Mears Care; Carers Trust South East Wales; New Start Care Services; The Partnership of Care; Pride in Care; Q Care; Radis; Village Support Services; ALP Supported Living Services; Care Management Group; Compass Community Care LTD, Encompass Care LTD, Evergreen Care Wales Ltd; Expanding Horizons; Liberty Care LTD; Montana Healthcare Ltd.; P C Cymru Care Ltd; PRESS; REACH Supported Living; The Regard Office; Ridgemount Care Gwent Ltd; Mirus Wales	Social Care providers + CHC
10 th Sept 2018	Survey sent to ABUHB to distribute through engagement processes in ABUHB including patient groups.	Health and patients
Sept 2018	Survey publicised via Twitter and Facebook	

ANNEX 3: Local Toilets Strategy Engagement via Social Media

NOTE: Comments that are considered to be offensive or compromise anonymity have been removed.

What's been happening on Twitter

Caerphilly County Borough Council needs to develop a **#LocalToiletStrategy** for the county borough by 31 May 2019. To help identify need, the council is seeking the views of residents and visitors to the county borough.



11,735
Individuals
Reached



Caerphilly County Borough Council



Published by Buffer [?] · 27 September at 11:48 · 🌐

Caerphilly County Borough Council needs to develop a Local Toilet Strategy for the county borough by 31 May 2019. To help identify need, the council is seeking the views of residents and visitors to the county borough.

Mae angen i Gyngor Bwrdeistref Sirol Caerffili ddatblygu Strategaeth Toiledau Lleol ar gyfer y fwrdeistref sirol erbyn 31 Mai 2019. Er mwyn helpu i nodi'r angen, mae'r cyngor yn ceisio barn trigolion ac ymwelwyr i'r fwrdeistref sirol.



CAERPHILLY.GOV.UK

Last Chance! Have your say on the Local Toilet Strategy

Caerphilly County Borough Council needs to develop a Local Toilet Strate...

6,907

People reached

93

Engagements

806

Clicks

Boost Post



Alister Elliot Puddifer, Paul Ascough and 8 others

20 Comments 20 shares

Caerphilly County Borough Council – Local Toilet Strategy 2019



Helen Taylor-Hodges Please look at the opening times in the toilets in Morgan Jones Park. There's no pattern to opening times at all. I've been there on the weekend recently and they've been closed.

Like · Reply · Message · 1w



Anita e Hawksworth closed April 1st. which just says it all, about 2 years ago. council pays money to other businesses so can use their toilets. ,

Like · Reply · Message · 1w



Richie Jones Toilet strategy thats a rich one.....hardly any in public areas in the area, you have to rely on shops and pubs. A disgrace

Like · Reply · Message · 1w



David Jenkins Public toilets? what public toilets? Need to sort something out in town centres instead of closing them all, we all need these conveniences.

Like · Reply · Message · 1w



David Jenkins We don't need a strategy! We need good hygienic facilities in accessible places. There are a lot of us who need these facilities for medical reasons.

Like · Reply · Message · 1w



Vincent Neale [redacted] council is planning to close ALL public toilets 🤔 How are those with Crones going to manage

Like · Reply · Message · 1w



Mike Poole Toilets by bus station need a lot to be desired absolutely stink

Like · Reply · Message · 1w



Lee Skidmore The ones under the visitor centre opposite the castle are rank. Deep clean and a revamp to make them less smell [redacted] and to be more modernised. Like going toilet in a 1900's cell

Like · Reply · Message · 1w



Helen Taylor-Hodges The new ones inside the building? They've not been open long. I thought they did a good job doing them up.

Like · Reply · Message · 1w



Edina Pk They are really nice since they've been renewed.

Like · Reply · Message · 1w



Rebecca Skidmore Lee Skidmore They have just done these up ... They are beaut! Worth a visit 😁

Like · Reply · Message · 1w



Lisa Atwood They're closed

Like · Reply · Message · 1w



Write a reply...



David Rees Johnson From Jan: they closed newbridge public toilets a while back.

Like · Reply · Message · 6d



Brian Watkins Re-opening it as a nail bar!

Like · Reply · Message · 6d



Brian Watkins They closed Abercarn toilets some time ago and never replaced them with anything !

Like · Reply · Message · 6d



Write a reply...



Caerphilly County Borough Council – Local Toilet Strategy 2019



Anita Muller Tried filling in survey it is very repetitive and then took me back to beginning not doing it all again but just want to say toilets are needed in Morgan jones park

[Like](#) · [Reply](#) · [Message](#) · 1w



Clive Taylor Clean the ones in Blackwood bus station would be a start. Their filthy..

[Like](#) · [Reply](#) · [Message](#) · 1w



Christine Taylor This is to little to late as they have closed them already. Newbridge toilets were closed and now, people especially the elderly don't go to the village any more.

[Like](#) · [Reply](#) · [Message](#) · 1w



Idwal Clements Paying more council tax and getting less do we blame the council's or the government ? Or both

[Like](#) · [Reply](#) · [Message](#) · 5d



Jennifer Hughes What public toilets

[Like](#) · [Reply](#) · [Message](#) · 1w



Eira Jones What about tourists we don't have public loos and the ones you might find are filthy. welcome to Caerphilly B C area

[Like](#) · [Reply](#) · [Message](#) · 1w



Maria Mcnamee Morgan jones park desperately needs a toilet over haul, they are disgusting

[Like](#) · [Reply](#) · [Message](#) · 1w



[Write a comment...](#)

ANNEX 4: Breakdown of the number of responses by town or village centre

Provision of <u>toilets</u> adequate or inadequate							
Town or village	Day	Time of day	Total valid responses	Adequate	Inadequate	None available	Don't visit/ Don't know
Bargoed	Monday-Saturday	Early morning	16	1	4	5	6
		During the day	16	7	6	1	2
		Evenings	16	1	6	5	4
	Sundays & Bank Holidays	Early morning	16	0	6	6	4
		During the day	16	1	7	4	4
		Evenings	16	0	5	7	4
Blackwood	Monday-Saturday	Early morning	56	4	18	8	26
		During the day	57	16	27	8	6
		Evenings	55	7	17	15	18
	Sundays & Bank Holidays	Early morning	54	4	16	11	23
		During the day	55	6	25	11	13
		Evenings	54	4	14	16	20
Caerphilly	Monday-Saturday	Early morning	55	6	17	4	28
		During the day	60	28	26	3	3
		Evenings	56	3	19	9	25
	Sundays & Bank Holidays	Early morning	55	3	17	6	29
		During the day	59	19	23	5	12
		Evenings	55	1	17	10	27
Crosskeys	Monday-Saturday	Early morning	10	0	0	5	5
		During the day	10	1	1	6	2
		Evenings	10	0	2	7	1
	Sundays & Bank Holidays	Early morning	10	2	0	5	3
		During the day	10	2	1	5	2
		Evenings	10	0	0	6	4
Nelson	Monday-Saturday	Early morning	27	1	2	23	1
		During the day	26	1	3	21	1
		Evenings	26	2	2	21	1
	Sundays & Bank Holidays	Early morning	27	1	3	22	1
		During the day	26	1	4	20	1
		Evenings	26	2	3	20	1
Newbridge	Monday-Saturday	Early morning	23	1	4	14	4
		During the day	23	3	7	9	4
		Evenings	23	3	4	13	3
	Sundays & Bank Holidays	Early morning	23	1	4	12	6
		During the day	23	1	6	10	6
		Evenings	23	1	5	10	7
Rhymney	Monday-Saturday	Early morning	7	0	0	6	1
		During the day	6	0	1	4	1
		Evenings	5	0	0	4	1
	Sundays & Bank Holidays	Early morning	7	0	0	6	1
		During the day	6	0	0	5	1
		Evenings	6	0	0	5	1
Risca	Monday-Saturday	Early morning	17	4	3	1	9
		During the day	17	12	3	0	2
		Evenings	17	0	2	5	10
	Sundays & Bank Holidays	Early morning	16	0	3	1	12
		During the day	17	6	1	1	9
		Evenings	17	0	2	4	11
Ystrad Mynach	Monday-Saturday	Early morning	22	4	6	3	9
		During the day	21	13	6	0	2
		Evenings	20	2	7	4	7
	Sundays & Bank Holidays	Early morning	22	1	6	1	14
		During the day	21	3	7	0	11
		Evenings	20	1	6	0	13

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Provision of <u>accessible toilets</u> adequate or inadequate							
Town or village	Day	Time of day	Total valid responses	Adequate	Inadequate	None available	Don't visit/ Don't know
Barqoed	Monday-Saturday	Early morning	16	1	5	4	4
		During the day	16	7	5	1	3
		Evenings	16	0	9	2	5
	Sundays & Bank Holidays	Early morning	16	0	5	5	6
		During the day	15	0	8	3	4
		Evenings	15	0	5	6	4
Blackwood	Monday-Saturday	Early morning	56	4	17	7	28
		During the day	56	14	21	7	14
		Evenings	52	6	13	12	21
	Sundays & Bank Holidays	Early morning	56	4	14	10	28
		During the day	56	6	20	10	20
		Evenings	54	4	10	15	25
Caerphilly	Monday-Saturday	Early morning	55	4	17	4	30
		During the day	55	20	22	1	12
		Evenings	53	2	14	7	30
	Sundays & Bank Holidays	Early morning	53	3	14	5	31
		During the day	54	20	3	6	17
		Evenings	54	2	15	5	32
Crosskeys	Monday-Saturday	Early morning	10	0	2	5	3
		During the day	10	0	1	6	3
		Evenings	10	0	0	6	4
	Sundays & Bank Holidays	Early morning	10	1	1	5	3
		During the day	10	0	2	5	3
		Evenings	9	0	0	6	3
Nelson	Monday-Saturday	Early morning	26	0	3	22	1
		During the day	25	1	4	20	0
		Evenings	24	0	4	19	1
	Sundays & Bank Holidays	Early morning	26	0	4	21	1
		During the day	25	0	4	20	1
		Evenings	24	0	4	19	1
Newbridge	Monday-Saturday	Early morning	23	1	4	11	7
		During the day	22	2	6	9	5
		Evenings	23	1	3	12	7
	Sundays & Bank Holidays	Early morning	23	5	3	11	4
		During the day	23	5	4	10	4
		Evenings	23	5	3	11	4
Rhymney	Monday-Saturday	Early morning	7	0	0	6	1
		During the day	7	0	0	6	1
		Evenings	6	0	0	5	1
	Sundays & Bank Holidays	Early morning	6	0	0	5	1
		During the day	7	0	0	6	1
		Evenings	6	0	0	5	1
Risca	Monday-Saturday	Early morning	17	1	4	2	10
		During the day	18	10	4	1	3
		Evenings	18	0	2	6	10
	Sundays & Bank Holidays	Early morning	17	0	2	4	11
		During the day	15	3	2	3	7
		Evenings	16	0	1	5	10
Ystrad Mynach	Monday-Saturday	Early morning	22	2	6	1	13
		During the day	22	7	7	0	8
		Evenings	22	1	6	3	12
	Sundays & Bank Holidays	Early morning	22	0	6	0	16
		During the day	22	2	5	0	15
		Evenings	22	0	5	0	17

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Provision of <u>changing facilities for young children</u> adequate or inadequate							
Town or village	Day	Time of day	Total valid responses	Adequate	Inadequate	None available	Don't visit/ Don't know
Bargoed	Monday-Saturday	Early morning	16	0	6	3	7
		During the day	16	4	5	3	4
		Evenings	16	1	6	3	6
	Sundays & Bank Holidays	Early morning	16	0	4	7	5
		During the day	16	2	5	5	4
		Evenings	16	0	4	7	5
Blackwood	Monday-Saturday	Early morning	55	4	9	7	35
		During the day	56	7	11	7	31
		Evenings	52	4	7	8	33
	Sundays & Bank Holidays	Early morning	56	3	11	8	34
		During the day	57	5	11	8	33
		Evenings	53	2	8	11	32
Caerphilly	Monday-Saturday	Early morning	57	2	16	7	32
		During the day	59	6	22	5	26
		Evenings	56	1	14	7	34
	Sundays & Bank Holidays	Early morning	57	2	14	9	32
		During the day	56	3	19	7	27
		Evenings	56	1	15	7	33
Crosskeys	Monday-Saturday	Early morning	10	2	1	6	1
		During the day	10	0	3	6	1
		Evenings	10	0	1	6	3
	Sundays & Bank Holidays	Early morning	10	0	0	8	2
		During the day	10	0	0	6	4
		Evenings	10	0	0	8	2
Nelson	Monday-Saturday	Early morning	26	0	1	21	4
		During the day	25	1	1	19	4
		Evenings	25	0	1	20	4
	Sundays & Bank Holidays	Early morning	26	0	1	21	4
		During the day	25	0	1	20	4
		Evenings	24	0	1	19	4
Newbridge	Monday-Saturday	Early morning	23	5	2	10	4
		During the day	21	5	6	7	3
		Evenings	21	5	2	10	4
	Sundays & Bank Holidays	Early morning	22	5	2	9	6
		During the day	22	5	3	8	6
		Evenings	22	5	2	9	6
Rhyrney	Monday-Saturday	Early morning	5	0	0	4	1
		During the day	5	0	0	4	1
		Evenings	5	0	0	4	1
	Sundays & Bank Holidays	Early morning	5	0	0	4	1
		During the day	5	0	0	4	1
		Evenings	5	0	0	4	1
Risca	Monday-Saturday	Early morning	17	0	2	2	13
		During the day	17	0	6	0	11
		Evenings	17	0	2	4	11
	Sundays & Bank Holidays	Early morning	17	0	2	2	13
		During the day	17	1	3	1	12
		Evenings	17	0	2	4	11
Ystrad Mynach	Monday-Saturday	Early morning	22	0	3	4	15
		During the day	22	1	4	3	14
		Evenings	22	0	3	4	15
	Sundays & Bank Holidays	Early morning	22	0	3	3	16
		During the day	22	0	4	2	14
		Evenings	22	0	3	3	16

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Provision of <u>changing facilities for those with disabilities</u> adequate or inadequate							
Town or village	Day	Time of day	Total valid responses	Adequate	Inadequate	None available	Don't visit/ Don't know
Bargoed	Monday-Saturday	Early morning	16	1	6	6	3
		During the day	16	3	7	4	2
		Evenings	16	0	7	6	3
	Sundays & Bank Holidays	Early morning	15	0	5	6	4
		During the day	16	0	6	7	3
		Evenings	16	0	5	8	3
Blackwood	Monday-Saturday	Early morning	55	6	15	7	27
		During the day	56	10	16	7	23
		Evenings	54	6	12	9	27
	Sundays & Bank Holidays	Early morning	54	5	13	9	27
		During the day	55	7	14	9	25
		Evenings	53	5	10	11	27
Caerphilly	Monday-Saturday	Early morning	56	3	12	7	34
		During the day	59	6	19	7	27
		Evenings	56	2	11	8	35
	Sundays & Bank Holidays	Early morning	56	1	12	8	35
		During the day	58	4	16	8	30
		Evenings	56	0	11	8	37
Crosskeys	Monday-Saturday	Early morning	10	0	0	7	3
		During the day	10	0	1	7	2
		Evenings	10	0	0	7	3
	Sundays & Bank Holidays	Early morning	10	0	0	7	3
		During the day	10	0	0	7	3
		Evenings	10	0	0	7	3
Nelson	Monday-Saturday	Early morning	24	0	1	20	3
		During the day	23	1	1	19	2
		Evenings	22	0	1	18	3
	Sundays & Bank Holidays	Early morning	25	0	1	21	3
		During the day	24	0	1	20	3
		Evenings	23	0	1	19	3
Newbridge	Monday-Saturday	Early morning	23	5	4	11	3
		During the day	23	5	6	10	2
		Evenings	23	5	4	11	3
	Sundays & Bank Holidays	Early morning	22	5	4	10	3
		During the day	21	5	4	9	3
		Evenings	22	5	4	10	3
Rhyrney	Monday-Saturday	Early morning	6	0	0	5	1
		During the day	6	0	0	5	1
		Evenings	6	0	0	5	1
	Sundays & Bank Holidays	Early morning	6	0	0	5	1
		During the day	6	0	0	5	1
		Evenings	6	0	0	5	1
Risca	Monday-Saturday	Early morning	18	1	0	4	13
		During the day	18	1	2	3	12
		Evenings	18	1	0	5	12
	Sundays & Bank Holidays	Early morning	18	1	0	4	13
		During the day	18	1	2	3	12
		Evenings	18	1	0	5	12
Ystrad Mynach	Monday-Saturday	Early morning	22	0	3	2	17
		During the day	22	0	6	2	14
		Evenings	22	0	3	3	16
	Sundays & Bank Holidays	Early morning	22	0	2	2	18
		During the day	22	0	3	2	17
		Evenings	21	0	2	2	17

ANNEX 5: Comments by town or village centre

NOTE: Comments that are considered to be offensive or compromise anonymity have been removed.

Town or Village Centre	Good quality toilet and changing facilities	Poor quality toilet and changing facilities
Aberbargoed	not aware of any other than sport centre	
Abercarn	None	None
	N/A	N/A as non available
	There are toilets in the library but they are only available when the library is open	
	none	none available
Bargoed	Morrisons toilets provide good facilities at the top of town.	Bus station toilets are good but quite isolated in the evenings and I have gone there and they have been shut due to cleansing or vandalism problems
	none	none
	Good facilities in Bargoed library, accessible and baby changing, but constrained by opening hours 9.30-1, 2-5, closed Sundays. Morrisons has some facilities, again constrained by opening hours.	There is a public toilet at the bus station but I am unaware of the opening hours and assume it is closed each evening. I see the cleaner on week days about 5pm blocking the entrance to it (and the accessibility ramp to the car park) with his large car! I assume it is closed after that and have no idea about weekend availability. I haven't noticed an opening hours sign. As I cycle the provision of public accessible toilets outside of shop or library opening hours is very important. If I want to cycle on a Sunday, which I often do, knowing there is a public toilet available on route is essential.
	The toilets in the library are really good. Sometimes you have to wait to be let in but they are always clean with no vandalism or anti-social behaviour. I never feel intimidated using them and I can also access the customer first and library during my visit! It would be nice if they were available over dinner times? You could put a gate at the bottom of the stairs or limit access during that time so the public can still use them. Maybe you could swipe your library card to get into them?	The toilets down by the bus station are ill attended. Many times when I have gone past a member of CCBC staff (Tall, grey shaved hair), is sitting on a deck chair talking to people whilst blocking the path down the side of the bus station with his Jaguar which is 1. Illegally parked on a public walk way 2. Across a DDA compliant root. 3. Blocking an 'active travel' route. This is not what the public expect from the great CCBC.

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	Morrisons toilets are accessible and open for most of the day. St Gwladys' Church Hall toilets are accessible for the working day. I am unsure what other facilities are in the town, perhaps the library?	I do not think there is anywhere where an adult could assist another adult.
	There are accessible toilets in the library, Riccis Café and at the Bus station but only when these venues are open.	There are none.
	Bargoed bus station if they remember to open them	None
	There aren't any that I am aware of!!!	As above!!!
	I always use a super market they are much cleaner and safer as public toilets are lonely and I think dangerous at early or late times.	
	I know of none.	Again I know of none.
	The one in Bargoed Bus Station often is not open until 9.00 - 9.30	I do not need changing facilities
		Bargoed public toilets are unc-clean and barely ever open
	Someone's always there	They are never clean there is no papers
	Archfarchnad Morrisons Supermarket	
Bedwas	I am not aware of any toilet or changing facilities that are available in Bedwas.	
	AS far as Im aware there are none	S far as Im aware there are none
Blackwood	Is this survey about council-run toilet facilities, or any toilet facilities (ie including those available places like shops and pubs, for example). I think this needs to be made clear, as my answers Would have been different. There are no council-run toilets in Blackwood that I'm aware of. There are toilets in Asda, McDonald's, KFC, Wetherspoons and local cafes, but some of these are out of the way, and you don't really feel comfortable about using them if you're not a customer.	
	None	All are inadequate for disabled access

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	Blackwood Asda, Costa are kept in a good condition. But feel to use these facilities and not buying anything is unacceptable and I then feel forced into buying something even if I didn't want it.	Blackwood bus station. Cleanliness of the toilets here has a lot to be desired. Even after the cleaner has just been with her black mop and bucket of cold water, they are left in a poor state. Black marks all around the edges cubicles have bad odour and the ceiling is covered in bundles of toilet roll being thrown at it. On top of this needles found regularly. (Fitting blue lights would minimise this massively).
		Only toilets (disabled) are in the bus station last time I went to use them ai lust came straight back out they were horrific, dirty toilet paper scattered around what smelled and looked like urine on the floor,will never ever go to use them again
	You can rely on toilet facilities in the ASDA store and local cafes and drinking establishments.	Bus station toilets are inadequate and not well maintained (both dirty and inadequate cleaning standards as well as lack of maintenance and refurbishment). Also, lots of anti-social behaviour such as drug dealing in the bus station facilities. With regards to baby changing facilities you would not want to use the bus station toilets for hygiene reasons. They are a disgrace for a town the size of Blackwood.
	Asda	
	Blackwood library have a very clean accessible toilet but as someone that experiences desperate urgency for the toilet (? IBD) it is not acceptable to need to go from one sude of town to the other when needing the toilet.	
	usk	blackwood / caerphilly
	There are no facilities. Wetherspoons is very good. Should not have to visit a bar or café to use toilet facilities.	
		Hello I am Andrew short One of the Blackwood counsellors I also run the business opposite Blackwood bus station which into the garage and van hire company On numerous occasions I am to deal with numerous complaints associated with the Blackwood main toilets I have also spent time cleaning the public toilets considering the gateway A dreadful impression on entering off station we been trying Address this matter many thanks A short
	I am not aware of any public toilets in Blackwood. The old toilets are always locked and back a few years ago they were always so dirty I never used them. Not suitable for	I am not aware of any public toilets in Blackwood. The old toilets are always locked and back a few years ago they were always so dirty I never used them. Not suitable for disabled users anyway as far as I can

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	disabled users anyway as far as I can remember.	remember.
		Living in Tiryberth and visiting blackwood on a regular occasion as an individual who's electric wheelchair depend and requires hoisting to use the toilet none of the cafes, restaurants, toilet blocks or supermarkets have a big enough toilet cubicle or hoisting facilities available for me. It would be nice to be able to use the toilet as most are able to, as I am currently on a time scale wherever I go.
	Asda	
		There are toilets located at Blackwood Bus Station which are difficult to access from the High Street for anyone who has a disability. Also I have been contacted on several occasions in relation to the poor state of cleanliness of these facilities.
	Blackwood bus station,Asda supermarket.	None
	None, unless going into shops, cafes and supermarkets and have to spend money.	None, unless going into shops, cafes and supermarkets and have to spend money.
	probably none	council provided facilities
	None	You have to pay for the toilets in Blackwood bus station so I don't use them. The old ones were free. The free toilets in the High Street (near Argos) closed many years ago. If I need to go it's a long walk to Asda or Wetherspoons.
	None	None available
	None of good quality	Asda the disabled one is sometimes not open and it is not always the cleanest
	Blackwood have good facilities also the cafes and Asda is excellent.	Bargoed
	Asda	Blackwood Newbridge
	Asda Blackwood. Need to get keys at Aldis. Wetherspoons upstairs. Blackwood Town not good surely under the Equality Act regular facilities should be provided.	The toilet block northern end of town in appalling state, no grass cut - private. I have been in detailed discussing with Andrew Highway and Mike Jones planning enforcement several representations.
	Unless you go into a pub or coffee shop, there is only Asda available.	N/K
	Not aware there are any toilet facilities available	As above

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	The only good toilet facilities is if you shop in Asda or go to a pub.	
	Asda	N/A
	Blackwood library - when its open. Some of the cafes when they are open. Asda.	Any toilet that hasn't been cleaned regularly or has enough - soap, paper towels etc.
	Only in Asda	Shortages of toilets
	Only in Asda	Shortage of toilets
	Mainly private ones and they are often cleaner and have nice decoration.	Small cubicles, small doors with not a lot of height and no hand soap.
	Bus station toilets and supermarket toilets are good, however if local businesses would open their toilets it would provide more flexibility.	
	Asda	
	Library	KFC
		Bus station toilets are disgusting and De never open long enough! Vile, smelly, unhygienic
Caerphilly	In Caerphilly the toilets available during the day are at the Visitor Centre or Morrisons Supermarket both of which are a good standard. There is no provision in the evening however people could use the toilets in the pubs if needed until closing,	N/A
	There are toilet and changing facilities available in many businesses in the town, along with the ones provided by the council.	
	I don't use toilet and changing facilities in Caerphilly, but it is very important that toilet facilities are clean, accessible and don't cost too much as this is an essential feature for visitors.	
	Asda Morrison's	
	They have a baby change in some off the shops for example Morrison's and the Library in the town.	With disabled toilets there should be a change station for people with physical disabilities, I never see any of these facilities in Caerphilly. They have toilets but not adequate change stations. Only for people who have babies and toddlers.

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	Facilities are available in the town centre pubs and eateries, including the Malcolm Uphill pub which are adequate.	Public facilities are very poor in Caerphilly town centre, facilities are the top of the town near the bus station are often dirty and smelly and do not have toilet tissue. There should be a toilet block in Crescent Road car park, there is enough room to build a block.
	Used to be the visitors center	Morrisons
		Near station
	The only toilets available are at the visitors centre at the bottom of town ! These are not open after 5-6pm	The toilets in Morgan Jones park are disgusting
	Caerphilly Library.	
	Facilities at the tourist information centre in Caerphilly have recently even upgraded, which are to a high standard but tourists and visitors don't know these facilities exist.	Toilets near the train station in Caerphilly are very poor. This is the main bus and train link for the area it doesn't leave a good impression to all service users and tourists when you have substandard facilities like these.
	none	Caerphilly town by the visitor centre
	Tourist info centre	Top of caerphilly town toilets is a vile smelly dingy place that needs a refurb
	Only 2 are available to local residents, One is near the bus station and the other is at the Visitor centre. Why weren't toilet facilities installed when Castle Court was being erected?	
	Cardiff Queens arcade	Caerphilly visitor centre. Used to be ok, now a bit shambolic. Pity, as these are a visitors first impression.
		toilets at north end of town, need some at south end, maybe there are some at the railway station but I am not aware of them
	Morrisons is the only place I know in Caerphilly town centre.	Whats up the top of town?
	public toilets close to tourist information centre and car park in Caerphilly opposite the Castle are adequate - I hope you are not considering closing this public facility	
	I always use the facilities in the supermarkets (Morrisons in town or Tesco Crossways) as I know they'll be open and checked for cleanliness regularly.	I havent used the town facilities for years, they look grubby from the outside so I dont want to go in them, and they look as if they are shut alot of the time.
		There is no Changing Places anywhere in the County Borough of Caerphilly. A disgraceful lack of provision.

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	The nearest and best place is Morrisons the supermarket and easiest to get to.	The one in top of town is ok but don't have disability toilet and not ideal baby changing rooms. I found toilets down by the tourist clean and ok and cleaner entrance too. Both these places need wider entrance for wheelchair and prams.
	New toilets in Caerphilly - excellent	
	The new toilets at The Twyn	
	Below the Visitor Centre in Caerphilly - recently refurbished disabled toilet and ladies/mens toilets.	At Caerphilly train station - old fashioned and in need of modernisation.
	Caerphilly bus station	
	Morrison's Supermarket is the only reliable and good quality toilets in the lower half of the town. At the top end you would need to visit a public house or Cafe. And even these can be hit and miss.	The toilets at the top end of the town are often closed, out of order or in a unhygienic state
	In the Tourist information Centre the toilets are new and modern. However the doors are extremely difficult to open from the inside as they seem to have suction are are difficult to get a grasp on. I feel panicky about this and have noticed people not liking doors, just holding closed. The toilets near to the train station, although not particularly inviting, are clean and have good hand washing machines.	As above, the tourist info centre toilets have door problems.
	Morgan jones park Morrison's - more baby changing facilities would be better Asda	Aldi Lidl
	toilets in supermarkets or hostelryes	do not use any public toilets
	I usually use the toilets and baby changing facilities in Morrisons in Caerphilly as the room is big enough to get a pushchair in and has a toilet.	The toilets by the Visitor Centre are not great as last time I visited I couldn't fit my pushchair in the cubicle. There needs to be a separate clean baby changing room with a toilet.
	Toilets under the visitor centre. But they have just been renovated and are poorly advertised.	Morrisons suouermarket toilets are pretty grim.
	We visit Caerphilly library and they are ok	The public toilets beneath the visitors centre and very bad and now closed at the moment, I don't know if these will re-open or not
	There is none	There are only 2 in Caerphilly and thay smell and are dirty
	None seen	Morgan jones park absolutely disgusting. Would never use them

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	Morrison's have a parent and child toilet with baby changing facilities. And disabled toilet as well as general toilets. Mostly in clean conditions.	The top of town are always locked and the ones by the visitors centre are dark, no way of taking a pram into a cubicle with you if your shopping on your own with a child. And are cold and smelly.
		Should not have to comment on this. Toilet facilities should be available in all towns and villages
	The visitor centre facilities are good but only for those lower down in town.	Morgan Jones Park - the toilets are disgusting! And often locked!
		Would love an improvement to Morgan Jones Park toilets. Often there will my children when the wc is locked. General upgrade would be great.
	Caerphilly Library, Visitors Centre (new toilet block), Costa Coffee.	Morgan Jones Park (very poor)
	Caerphilly Visitor Centre	
	Library	Morgan Jones Park
		Caerphilly town centre - very uninviting
	Any toilet which has thought about people outside of the average. Such as trans people, intersex people and people with disabilities is a good toilet. People like us shouldn't be an afterthought. We should be baked into the foundations of these spaces.	Any toilet which has thought about people outside of the average. Such as trans people, intersex people and people with disabilities is a good toilet. People like us shouldn't be an afterthought. We should be baked into the foundations of these spaces.
	Morrisons in Caerphilly Asda Public toilets (The Twyn)	Not aware of any provision top of Caerphilly town
Crosskeys	There are none	There are none
	There are no facilities in Crosskeys at all to my knowledge	Poor or otherwise they just do not exist.
	None	There is a toilet block in Waunfawr Park, Crosskeys, but I cannot comment on the quality of the facilities, as I have never found it open! I take my young grandchildren to the park, and every time I have tried to use the toilets, they have been closed and I have had to take the children home. I'm obviously not at the park all the time, but on every single occasion that I have tried the doors, they have been locked. It's a very popular park, and people come quite a distance to visit. If you want people to continue visiting the park, surely the toilet block should be open during the daytime.
	None	None
	The only toilets in Crosskeys are in Waunfawr park and usually not open	as in the good quality comment there is only one public toilet in the whole of Crosskeys and its usually shut, its been out of use also when it has been open

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	NONE COUNCIL TOOK THEM DOWN	NONE AVAILABLE COUNCIL TOOK DOWN
	Unlocked all the time	Not very clean
	Unlocked all the time	Not very clean
Crumlin	None	?
Cwmcarn		no toilet available
Deri	None	None
	?	??
	Deri community centre	My mum's room's toilet
Fleur-De-Lis	There isn't any.	There isn't any. The public toilets has been locked and left as an abandoned shelter for people to loiter and drink alcohol and listen to loud music disrupting the people who live in the area.
	Asda	Bargoed bus station
	none	na
Hengoed		No
Llanbradach	Twyn toilets are ok or Morrison's	
	There is no toilets available, Llanbradach has a big park and a small village centre. Public toilets would be very useful to bring visitors into the village.	There is no toilets available, Llanbradach has a big park and a small village centre. Public toilets would be very useful to bring visitors into the village.
Markham	There is a Bush that is handy to urinate in	There is sometimes people around so can't have privacy
Nelson		There is not a bus stop in Nelson but a bus station, people travel from Merthyr, pontypridd, bargoed, and Caerphilly but there are no toilets to relieve oneself
	Some facilities in pubs and cafe's if you are a customer	N/A
	There are none here	There are none here
	None available.	None available.
		No toilets available in Nelson
	There's one in the library but as it's not open on a Tuesday Thursday Saturday afternoon or Sunday it isn't always available	
	In local pubs / cafes	
	THE FACILITIES PROVIDED BY CCBC ARE OF FAIRLY GOOD STANDARD THE PROBLEM IS THE TOWNS AND VILLAGES ACROSS THE BOROUGH THAT DO NOT	

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	HAVE ANY FACILITIES	
	None available in local village. public toilet was closed by the council. only toilets that are available are in pubs and not suitable for children or wheel chair users.	
	None available	None available
	Absolutely none disgraceful	None- we should be so lucky
	None available.	
	In th library	
	None	None in Nelson
	There are not any available	There are not any available
	There are none.	There are none.
	There are no public toilets good or poor in Nelson	None available
	there are none	there are none
	I don't know of any	None available to my knowledge
	Local businesses do not have facilities. The library only open certain times for use of their toilet.	None available.
	There are no toilet or changing facilities in Nelson.	
New Tredegar	None available	None available
	New Tredegar Library	
Newbridge	None	None
		We had Public toilets in Newbridge but were closed 2015 we put in a request that we would clean and maintain, turned down by CCBC. it has been sold off to be turned into an hairdressing saloon which we have fair to many in the village. contacted Welsh assembly not interested until 2017 now this has come about its about time theleft hand knows what the right hand is doing ????
	Blackwood has one public toilet situated in the bus station. This is at least better than none.	Newbridge has no public toilets .
		Many toilets are closed between 5 to 6 pm, what does one do?

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	The only available toilets are in the Memo which I use but only when it's open.	As my husband is disabled there are no disabled toilet facilities at all in newbridge, there are no changing facilities for children & babies anywhere in newbridge the only place we could use a toilet is the Hotel, which I have never stepped foot in, the Memo when it's opened or the leisure centre, which is the other side of the village. We used to have toilets in newbridge but these are now being turned into a nail bar. Our toilets were close 4 years ago due to funding but why did Risca toilets have a refurbishment & ours closed. It seems a shame that our little village has lost our toilets as I think this is one of the reasons people don't shop in Newbridge. I would love to see toilets brought back to Newbridge.
	The only facilities at all are those in the Library.	
	None available	
	We have no toilets for local people or visitors in Newbridge a lot of men suffer from prostate problems and need to have somewhere to visit as well as young ladies with there issues,young families with children ,and the list goes on.it means that a lot of people bypass Newbridge so the local shops suffer for this .the council sold off our local toilet.to be used as a nail bar,I personally am a pensioner and I am told that Newbridge hotel is available ,this is not suitable,why would I have to go into a bar to use these toilets, and suffer the indignity of walking through crowds of drinkers.Iam advised that there are there are two more venues of which are both out of the village .this is not acceptable	We have no toilets in Newbrige or changing facilities.
	None known	
	Local pubs and clubs when they are open	
		I am not sure if the toilet I have used in the past is still open. I do not remember it being very pleasant though.
	There are no public toilets available	There are none available

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	Absolutely none available. Previously told that the Council had given money to three businesses in Newbridge in order for the public to use their conveniences. However, two of these , Suite Dreams and McDonalds, are quite a distance from the town centre and the third is The Newbridge Hotel which is not open in the mornings when the majority of people visit the decreasing number of businesses. Many elderly people avoid Newbridge due to lack of public conveniences and it is adding to the ever growing demise of the once popular town centre.	None available.
	Newbridge memo	
	The only toilets available to the public in Newbridge is the memo and these are well kept.	As stated above, the only option for public use toilets is at the memo; the accessibility to public toilets is very poor. For people who suffer with illnesses such as Crohns or IBS, accessibility to toilets is crucial so this is definitely something the council can improve
		No
		Cardiff
	McDonalds, leisure centre - not as much in town centre	Not many toilets about
		No
		Cardiff
	There are no appropriate, free to access toilets or changing facilities	See above
	None of your toilet facilities are friendly to someone with a visual impairment. Why do you not have roommates???	
Oakdale	The only facilities are in the local supermarket for changing	Not enough of them
Pengam	?	Closed down several years ago
Rhymney	Recently visited Crickhowell & pleased to report good toilet facilities available to visitors	There has not been any toilet facilities to residents or visitors in this or neighbouring villages/towns
	None	None
	We don't have public toilet facilities in Rhymney	We don't have any facilities
	Don't know	
Risca	Do not need to use them as we live in Pontymister and only go to supermarkets as 86yrs.	Not known

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	There is only one facility available in the village that I visit most often	One facilities been closed and the size of the village more than one facility would be beneficial
	Risca Park toilets are fab	
	The toilets are of an age where to say they are in good quality I would be struggling to agree.	Because of their age the toilets are in very poor condition. In my opinion they are inadequate to meet the requirements of someone who like myself is disabled. It would be better to either rebuild them to modern building standards or do a full refurbishment to again bring them up to date.
	tesco	
	Very basic and need updating	
	risca libuary	
		The only public toilet in Risca, on Tredegar street by the park, needs updating.
	None	Insufficient facilities available. Poor quality for a Crohns sufferer
	The toilets in the library are kept clean and tidy. But they are only open during the library opening hours	The toilets by the park are usually very messy and can be dirty and smelly on occasions.
	there is only one public toilet available in Risca,	
		Risca park toulets
Tir Y Berth	None	None
Trethomas	None available	None available
		As a person with a disability I don't know of any public toilets in my area.
Wyllie	There are no toilets in my village at all and the ones in Blackwood are not always open. You have sold off Newbridge ones and knocked down pontywaun ones. There are inadequate ones.	There are no toilets in my village at all and the ones in Blackwood are not always open. You have sold off Newbridge ones and knocked down pontywaun ones. There are inadequate ones.
Ynysddu	What toilets?	Well we don't have any to be poor
Ystrad Mynach		

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	Tesco provides the facilities.	Disabled toilet facilities are OK for people who can transfer from a wheelchair to the toilet. However, there is nowhere within the whole of the borough, that I am aware of, that enables people who need to be hoisted onto a bench/bed for changing to do so. These facilities are available in Cardiff. We have Trinity Fields School in Ystrad Mynach and it is unacceptable that young people with the most severe disabilities from that school cannot be changed anywhere in the borough if they go out for a day trip.
		Ystrad Mynach Toilets at bus station are not open early mornings or late evenings
	Ystrad Mynach library when open	Ystrad Mynach bus station
	The toilet next to gafachinos is a good size and I feel safe using it as	
	Good facility next to bus stop	Only know of the one by bus stop
	Main bus stop toilets are great when open	
	Do not know, as I am disabled	I do not know as I do not use them
	The facilities opposite the library in ystrad mynach are just about adequate which is disappointing. However I appreciate the Authority is up against it financially and strives to keep the facilities open	Caerphilly is appalling but I understand new they are currently being overhauled.
		Facilities in Ystrad Mynach are limited. They should be available for most of the day and late into the evening. The public should not have to pay for the toilet facilities in the town
	If needing the toilet/changing facilities whilst out shopping in Ystrad Mynach I would use Tesco. They are generally quite clean and have the added facility of a baby changing area. The toilet facilities in Coffee 37 and Gaffacinios are both adequate and they do have a very small changing facility for children. Gaffacinios also has a accessible toilet, however the toilets here require a key to open and there are often cues.	There are no public toilets as far as I am aware in the town.

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	Unfortunately, the times when public facilities are most needed is 'out of hours', when the big supermarkets and stores etc. are closed. This however presents the problem of the need to staff the facilities for hygiene, safety and security. I appreciate the costs that this would involve. I would be willing to pay (per visit) for this facility if it were available during the evenings.	
	Don't know any near Penallta park especially with the use of the park for parkrun both Saturday and Sunday	
	Local authority facilities	
	There are none in any of the villages or towns	Ystrad is disgusting smelly and I don't feel safe using them
	Ystrad Mynach Library Café 37 Gaffachinos Tesco	

ANNEX 6: Comments by attraction or park

NOTE: Comments that are considered to be offensive or compromise anonymity have been removed.

Attraction	Good quality toilet and changing facilities	Poor quality toilet and changing facilities
Abertridwr Park	only available in park. not heard great things about these	n/a
Bargoed	There are no Good Facilities	many time I have had to go behind a tree or bush as no toilets available for use
Bargoed Country Park	None	See previous answer about disabled changing facilities.
Bargoed Library - Heritage Site	Good quality facilities are available at Bargoed Library where there are council staff where the library staff are always helpful be it with information, support, resources or just a smile!	
Bargoed Park	N/A	N/A
		Bargoed park!! Terrible!!!
Bryn Bach (Blaenau Gwent)	Bryn Bach Park have very good toilet facilities	
Bryn Bach	Bryn Bach facilities are very good	Facilities at Pen-y-fan pond are basic
Bus Station	none Keep them clean	always a mess / smells
Cae Twmpyn Park, Newbridge	None	None
The Visitor Centre - Caerphilly	None at the TIC	Station toilets at Caerffili train and bus station need redesign and referbishment
	Caerphilly gallery	
	Caerphilly Visitor Centre have improved	
	The Caerphilly toilets have been done out and they are very nice and clean. *Caerphilly town centre	
	The Twyn Caerphilly town centre	
Caerphilly Castle		Last time I visited Caerphilly Castle recently, the baby change

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		pull-down table was out of order!! So I had to change my baby on the solid surface next to the sinks! Also there was no soap in the ladies toilet
	Shop	No accessible toilets for people in wheelchairs, pushchairs
	Shop	No toilet for people in wheelchair or pushchairs in Caerphilly Castle
	No disabled adult facilities available.	Same as above.
Caerphilly Castle Grounds		Need upgrading
Crosskeys Park	Nothing!	Sometimes good, sometimes bad = smell and poo on the floor
Crumlin Park	?	?
Cwm Darren Park	In Cwm Darren toilet facilities are fine 10 - 4 at the visitor centre but this is closed October to March and in the evenings. Many people visit on fine summer evenings or in the winter but no toilets. Toilets are only available in one place yet it is a big park	
	In the cafe area there are toilets but not enough and there should be more at the opposite end of the park.	
	Nice park, good local cycle route	What are the facilities exactly? I have no idea. I visited in June on a Sunday day time and there were none. You would expect some facilities particularly if you are charging at the car park. Apparently my daughter visited recently in August and there was a toilet and café open. Where is the information about this so a visit can be planned? If I am cycling a distance to visit or am bringing my three young grandchildren, 2 in nappies, in a car to visit, I expect to find an open toilet and changing facilities at the very least, during daylight hours regardless of the time of

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		year. If the park is open so should the toilets be. If you want the local population to be active all year round then make it possible to have a wee when out please.
	They are clean and well cared for but only when the visitor centre is open	
Cwmcarn Forest And Visitor Centre	car park near cwmcarn vc adjacent ro bike hire	
	Toilets kept clean and tidy at all times	None
	Cwmcarn scenic are good ones	
	Cwmcarn scenic drive visitors centre is a good quality facility	Penyfan pond
	Cwmcarn Visitor Centre has good facilities when the centre is open. Unfortunately the facilities are not available when the centre is closed, even though the site is used regularly out of hours.	Sirhowy Toilets, near Full Moon - the lights didn't work last time which made using them dangerous.
Fleur-De-Lis Field	N/A	N/A
Islwyn Park	There are none available	
Llanbradach	There is no toilets available, Llanbradach has a big park and a small village centre. Public toilets would be very useful to bring visitors into the village.	There is no toilets available, Llanbradach has a big park and a small village centre. Public toilets would be very useful to bring visitors into the village.
Llancaiach Fawr	the main building facilities are good overall.	sometimes the toilets are blocked and the seats are damaged in the education block.
Llancaiach Fawr, Pen-Y-Fan Pond	None.	As an adult with a physical disability, there is no where in the borough I can use the toilet, as I use an electric stand aid hoist. Also the space between the sink and the toilet is to close, there should be more room to access the toilet from straight on, as not everyone is able to transfer and/or use a tracking hoist.
Morgan Jones Park	Lovely park well maintained	Awful toilets
	There aren't any!	The toilets in Morgan Jones park

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		are absolutely disgusting, not fit for dogs never mind humans
	None	
	none	none
		Toilets are often blocked or out of toilet paper, toilets are often flooded and very dirty. No soap and no private changing access.
	None that I am aware of	Parks generally fall well below what I consider adequate facilities
	The toilets at The Old Library but you have to pay for food to use them.	The actual park toilets are horrible. Not pleasant for tourists or locals.
	Playground is very good.	
	I use the toilets in the Cafe the Old Library, they have done up the toilets in Morgan Jones park. I never seen these open when I have walked passed during the summer holidays. The old toilets were disgusting they were the old metal toilets. I am hoping that the new toilets will be open more soon.	Again never seen them open. I am not sure through are they still working on them?
		The toilet block is old, small and in need of refurbishment.
		Morgan Jones Park, park not easy for wheelchairs
	Nothing	Morgan Jones Park
	Old library cafe	
	There are toilets at Morgan jones park but the baby changing could be improved by increasing number of available cubicles & baby changing stations	
	The old library cafe have 2 good toilet and baby changing facility	Morgan jones park toilets have only been open once when i have been there.
	There aren't any. Most people use the facilities at The old Library as the toilets are so disgusting in the park.	The toilets at the park are absolutely disgusting.
	Library	Morgan Jones Park
	Toilets, paper towels, soap, toilet paper	Not sure
Nelson Bus	No toilets open in Nelson this is a	No open toilets at bus station

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Station	priority	
Nelson Park	None	Nelson park
Nelson Park And Ystrad Mynach Park.	At Nelson village - none. At Ystrad Mynach not 100% sure but have not had cause to use for self or grandchild.	See above
Newbridge River Walk To Abercarn	None available	
No Park In Gelligaer	No	No
Pandy Park Cross Keys		
Pantside	No	
Penallta Park	None	None
	None. Somebody with a medical condition that affects continence there is absolutely nothing available	One toilet in the warden office which is is one part of the park and often not open
		There is one composting toilet but a radar key is required as far as I'm aware.
		I think there is a single toilet at Parc Penallta but I'm not sure. It's placed in the open, near the main car park. I would be too embarrassed to use this even if it were a toilet.
	Cwmcarn has a visitor centre with facilities	No facilities at most of the country parks
	The Education Centre if you visit after 5pm is always closed, unsure if there are toilet facilities in there.	
	none	none
	none	none available anyway!
		None available!
	Not applicable.	
	I don't know of any	
	there are none available at the car park top of Penallta park where the pony is. I also visit Pen-y-fan pond and there is a good facility there	
Penalta Park, Cycle Path		
Penalta Park,		

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Cycle Path		
Pen-Y-Fan Pond	Toilets are in desperate for refurbishment.	Toilets are in desperate for refurbishment.
	There are toilets near the café...that is the only point.	The toilets are cold and dark and only open during certain times
	There are no good quality toilets at pen-y-fan	The toilets are at best adequate
		Toilets only available during summer weeks and in poor condition
	Not open all year round	
	None	Pen-y - fan pond toilets seem to open for short amounts of time
	None	Every time I visit the pond the toilets are closed. I don't ever remember going in them. I wait until I get home.
	Parking is very good. Restaurant very good Path around penyfan has been tar marked - good	Sometimes dogs are not under control
	Compared with most they are not too bad but would like to see them cleaned more often and a refurbishment plan put in place to maintain their appearance	Toilets at Pen-y-Fan Pond could be cleaned more regularly considering that you pay a fee for this carpark.
Penyrheol Park	None	None
	As far as I know there are none available, there are toilets in the bowling club but I don't think the general public may use these.	In Penyrheol Park there are no public toilet facilities at all, which there should be. The toilets that were there were removed and not replaced.
Pontllanfraith Children's Park	None	
Pontywaun	None	None
Rhymney Park		No toilets in rhymney park
	None available	None Available
Rhymney, War Memorial Park	There are none	There are none
Risca	Don't know	Don't know
	Toilets	
		Needs updating.
Riverside	There are no facilities	

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Walk Bedwas And Trethomas		
Senghenydd	None	There are no toilet facilities at senghenydd park
	None	
Showfield, Blackwood	None	Most parks within County Borough - but finance is the problem. Can we lobby AMs and do a business case to the Assembly.
	N/A	N/A
	N/A	N/A
	None available	None available
	Caerphilly excellent	Only facilities I know in Bargoed is Morrisons
Sirhowy Park	Toilets sometimes closed at odd hours... not always open til 5:00pm...	Rather old and dirty... could use improving/updating.
Taff Bargoed And Penallta	Cwmcarn scenic drive visitors centre	
The Big Cheese	The toilets located below the Tourist Information Centre were clean and accessible.	
The Visitor Centre - Caerphilly	Nice spacious accessible toilet and facilities at the Visitor Centre in Caerphilly	NA
	Not suitable for people with disabilities or special needs . Longer opening times are needed during the spring, summer and autumn months and weekends as the park is well used by families during these times.	The standards and facilities do not meet the toilets needs of the community
Trethomas Park	None	None
Waunfawr Park	Very limited and often primitive. Facilities throughout the borough	
		Not open often
	Toilets are never open in Waunfawr park	Toilets are never open in Waunfawr park
	None	None
	N/a	N/a
	None	See my previous comments
Wern Park, Nelson	None available	None available

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	None available.	None available.
	None there	None there
	There are no facilities available at Wern Park, Nelson.	
Windsor Avenue Park, Newbridge	None available	
Woodfieldside Playground	No facilities are available	No facilities are available
Ystrad Mynach Park		None available
		The toilets are there but need a bit more cleaning
	Ystrad Mynach RFC	N/A
	Ystrad Mynach Park Blackwood Bus Station	
	None	Ystrad Mynach Park
	None	None
	There is no cleaner There are needles over the floor There are always druggies or homeless sleeping in the toilets	They are never clean There is no toilet papers They are smashed
		The toilets are a disgrace, I wouldn't want to use them, I have tried on several occasions and they are stinking dirty! Not fit for purpose.
	None	None
	None available	None available

ANNEX 7: Tell Us More - Digest of Comments

General

<p>1. Crosskeys had toilets taken away 2. Retired and out of work people could be paid to check and clean fully accessible toilets 3. No private businesses in area of the few shops could be made to open to public 4. Now have train station where old toilets were mothers and disabled cannot use train loos.</p>
<p>A recent visit to Hereford was really impressive as they had information posters identifying where when and what facilities are available. Caerphilly borough has poor facilities for adults with disabilities. And there is a distinct lack of consideration for adults who may need. Hanging facilities. It's difficult enough to find appropriate clean safe spaces for those without any additional need!!!</p>
<p>A small charge towards better upkeep will help to aid fund the facilities and also deter drug users using the toilet area to inject themselves.</p>
<p>Adult disabled facilities needed in every toilet.</p>
<p>Always in a filthy state and have drunk people hanging around</p>
<p>Any toilet which has thought about people outside of the average. Such as trans people, intersex people and people with disabilities is a good toilet. People like us shouldn't be an afterthought. We should be baked into the foundations of these spaces.</p>
<p>As a disabled person having to use a mobility scooter I feel in Blackwood I am limited to the number of shops I can visit due to the high step to get in to them and the fact that none have adequate disabled toilets if any toilets at all. It would not be so bad if there was public toilets on the high street, and let's face it there is plenty of room for them to be built. It is having an effect on the trade as well because it pushes people like my self to have to stay away from the High street independent shops and go to the big retail outlets.</p>
<p>As a physically disabled individual there are no toilets I can use in the C.C.B.C area. I am only able to go out for 3 hours before I have to start making my way home to use the toilet, this has caused a lot of problems for me socially which has impacted on my emotional well being, imagine having to live your life around a clock! It isn't the best/healthiest way of life.</p>
<p>Bedwellty Cemetery toilet facilities are closed at weekends, just when it is most busy!</p>
<p>Being a Partially Sighted person I feel strongly that there should always be an attendant present. These days many people over 55 years old, both male and female, are suffering from eyesight problems. The Council needs to take this situation into consideration when providing public toilets. How many blind people will be able to fill in this survey? How does the Council consult these residents and ratepayers.</p>
<p>Blackwood Bus Station</p>
<p>Blackwood disable parking to far from the shopping area</p>
<p>Blackwood high street and pen y fan pond toilets are the only toilets I would visit... Both are needing refurbishment and regular cleaning</p>
<p>Blackwood only toilet open to the public is in bus station.</p>
<p>Caerphilly good, well marked signs for everything. Cwmbran quite good.</p>
<p>Cleanliness</p>
<p>Do not understand why is it that we have toilets in this village of Nelson but CCBC closed them. You should open them.</p>
<p>Don't know where toilets are situated or available. Shops have signs saying toilets for patrons use only.</p>
<p>Entrance to the toilets not wide for people in wheelchair or mob-scooter or prams. Spaces a bit small in the toilets, need wide open spaces.</p>
<p>Finding the toilets can be a problem</p>
<p>Friends and family have made it known that they find shopping in Blackwood stressful because of lack of toilet facilities. There is a common thought that most shoppers have to use the local Asda store for some of their shopping just for the use of the toilet facilities . This is quite a trek for people with mobility/health issues, or parents with, young toddlers, who are doing their shopping in the High Street. People shouldn't have the extra pressure of having to use a local pub, restaurant or shop when there is</p>

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only a need to use their toilet facilities.
Haven't got one that I know of
I am disabled and I have not visited Blackwood for ages because much of the town is inaccessible.
I am VI and all of the available toilets discriminate against me. Why haven't you had roommate fitted in any of them??
I cannot answer this because I try to use café facilities
I have a medical condition and needs to be able to use a toilet without much warning and it is unacceptable that there are no facilities available. I would be prepared to pay to use a toilet.
I have a medical condition that affects continence and often need to use toilet facilities. There are no public facilities anywhere in the village and in the local park (Wern) again zero. You have to use a bush in the park (I jest not) or if you need to use the loo in the village you simply have to rush home. This is unacceptable with the number of residents in Nelson now (and increasing). We talk about free sanitary products being made available but basic toilet facilities are completely overlooked! Only in Britain
I have a medical condition which impacts on my bowels. There are certain places such as parks which I do not feel comfortable with visiting due to the lack of provision for toilets.
I have none
I have used the public facilities at the Bus Station in Blackwood in the day time though several times they have opened later than usual which meant a trip to the cafe where I had to pay 50p for the use of their toilet.
I haven't experienced any issue to date
I hope this local strategy produced by CCBC will give realistic answers to the need for facilities and under the Future Generations Ad, wellbeing should now be improved. I am a Nelson Community Councillor, CCBC closed our available toilets at the bus station, even after petition of over 480. I sincerely hope that the public facilities grant which was introduced a few years is NOT reinstated as it failed then although the money given by WAG was never entirely used up and was a COMPLETE FAILURE.
I need a changing table and hoist in order to change my 12 year old who's complex needs. There are no appropriate facilities in the area that I know of, if we went out he would either have to sit in a soiled nappy or I would have to go home to change him.
I often walk around my local area for exercise but will plan a route where I can use a toilet, however, this is usually having to call in on a relative as the toilets are not convenient or open.
I personally don't mind having to buy a coffee in order to use the toilet. Similarly if public toilets had a charge of 20p per use I would not mind paying it, as long as they are maintained properly and located in the place where most needed. For example, there should be one at the top of Penallta park, in the car park. I also would like to suggest that whenever you identify the complete list of toilets provision in the borough you could also look at the possibility to provide also a water fountain in the same place that can be used to refill bottles (to reduce plastic bottles use and waste) and adequate waste bins.
I think a small charge could be applied to provide an attendant at the toilets for safety and cleanliness.
I think most residents in Caerphilly have to rely on using toilets in shops or pubs as there are generally not enough public toilets.
I visit Blackwood but have no idea where the toilets are, if there are any. This puts me off visiting. Only one I found was in upstairs market area, not very nice. Where the towns are hilly or long there should be toilets a teach end if viable as people with children, older people, and those with medical conditions may find a long uphill walk a big problem.
I would rather pay a small fee and the facilities be cleaner.
I would willing to pay for a disabled toilet if they were available
If public toilet facilities are in good order and regularly cleansed, then paying is justified.
If there are charges applied for toilet facilities then they should be well maintained, on a cleaning schedule that is supervised on a regular basis and that there are refurbishment programmes put in place to maintain quality standards at all times.
In the current economic climate I feel that it is an unnecessary expenditure. Whilst I agree that toilet and changing facilities should definitely be made available for disabled users, I feel that there are enough businesses/libraries etc within towns and villages where people can use the facilities if needed.
It is a disgrace in todays age that we in Newbrige have no facilities of any kind.
I've heard Blackwood toilets are not safe in the evenings, they also smell.

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I've noticed the decline in toilets at the visitors centre at Caerphilly town since it was unmanned. The conditions are often smelly and the sanitary bins don't appear to be emptied at regular intervals. Towns in North Wales charge 20p + the toilets are in good condition and well maintained!
Many of these questions are difficult to answer on behalf of an organisation from a nelson perspective we would welcome the reinstating of the toilets and totally disagree with them being disposed of for commercial means there should be an extensive network of toilets across the borough and in every village to encourage visitors and regeneration of our town centres if toilets in commercial properties are to be considered then the facilities available, accessibility, appropriateness and opening hours should be primary considerations this is a personal observation: if toilets are to be made available in public building please ensure you include community centres
More baby changing facilities need to be set up with more baby changing cubicles with baby changing stations
My Dad has a colostomy bag and needs to change regularly, there simply isn't enough facilities available or clean enough.
Nelson bus station needs toilets for residents and visitors.
Nelson is a very busy village with a lot of through traffic, as businesses we need people to shop in the village, they don't stop as there no public facilities!
Nelson's public toilets were shut down without regard for residents needs, in particular the elderly and young children and those having medical conditions. When the library is open I have used the facilities there but the library is not open till 10.00 am and closed all day Tuesday and Thursday and most of weekends. The nearest public toilets are at Ystrad Mynach and they are of poor standard and of no use if you're visiting Nelson. Public toilets are not a luxury - they are a necessity and the lack of them can be very distressing for those in need.
Never open when needed
No park
No toilet facilities in Aldi or Lidl and feel there should be because we do not know of any public toilets. After shopping one often feels the need of a toilet - feel there should be toilet in both Aldi and Lidl.
none
None available in Nelson (unless the Urdd is here!)
None in Newbridge, a town with a large population of elderly people and school age children
Not always clear signage including distance from a sign even if there is one. Metal toilets are horrible, particularly for ladies to use. The move to free toilets meant reduced quality eg not all cubicles in use, broken locks, litter BUT they should be free. Lack of baby changing for unisex use. Cardiff has some. Small towns don't. Closure of toilets has been a problem, particularly if you have a disability like myself. Surely against Equality Act 2010????
Not aware where they are provided
Not enough, all been closed down
Not knowing where they are situated, too many steps or steep walks to access them or simply not available at all as in Nelson which is disgraceful considering that they are situated at the bus station which is frequently used by elderly, disabled and people with children.
Pen y fan pond dirty and close early Disabled padlocked in parc Penallta
Provide some free easy to use toilets
Public toilets in Nelson have closed. They were conveniently located next to the bus station. Since they closed I no longer travel by bus.
Q12 - these could try and be resolved
replied previously
See answer about disabled changing facilities
Shop or cafe toilets are for paying customers only, always says on the doors. We need more toilets that are cleaned throughout the day, at the top and bottom end of Blackwood town, disabled and baby change toilets too.
Some of the toilets none lock properly
Some shops in Caerphilly have signs up saying toilets are only for paying customers. There aren't enough baby changing facilities, especially ones that include a changing table and a toilet for parents to or older siblings to use .
Suffer with ibs do can't visit attractions if no facilities available

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The £500 toilet refurbishment scheme for high street retailers should have been marketed better
The closure of public toilets is a disgrace. There are people who are afraid to go shopping in Newbridge and elsewhere because of the lack of toilet facilities. It is all very well closing things to save money but little thought seems to be given to the everyday needs of ordinary people. Towns, villages and parks are impoverished places because of toilet closures.
The lack of public toilets in Newbridge is shocking. Considering people suffering with Crohns or IBS, knowing that no public toilets are available, this can heavily influence their choice on where to visit as access to toilets is something crucial for their daily activities. This is similar for baby changing facilities, parents need a clean and accessible environment for their children.
The Morgan Jones Park toilets are covered in graffiti and the floors have lots of pee all over the floor
The one in Ystrad Mynach Park is not always open and the one in Caerphilly town centre is not easy to find for a visitor.
The toilet facilities in Nelson are a particular concern to me. Recently I had items delivered by two different companies and the van drivers asked to use my toilet. This is putting residents at risk. I was certainly taken by surprise. I didn't know who these people were. Because of the time of day there was nowhere available. The library is not open every day and the shops haven't public toilets. This also brings to attention the fact that because there are no toilets people have been seen urinating in the car park which is behind the toilets. Surely this is unhealthy and unhygienic. It should not be up to the shop keepers to provide these facilities. It is down to Caerphilly council to provide this service. What do we pay our council tax for.? We have a bus station that is always busy with coaches picking up holiday passengers and bus drivers that can't leave their passengers so they can go looking for facilities.
The toilets in Nelson are closed which should be opened.
The toilets in Ystrad Mynach Park rarely seem to be open.
The utter lack of any Changing Places facilities for the children and young adults I foster who are doubly incontinent and I end up having to change them on the floor of a toilet - quite disgusting.
The village of Nelson badly needs the toilet facilities to be reopened for all ages including people who are incontinent and people who travel by bus, including young children. I certainly would not ask to use the facilities of local businesses.
The village of Nelson needs toilet facilities. It is a busy village with a busy bus station and requires amenities to ensure that visitors have access to facilities for their needs. Without these I feel that local business could suffer. I would not ask to use business facilities and understand that they would not want any member of the public using their staff facilities either.
Their needs too be more done about hygiene and contamination off toilets and make them look and feel much more welcoming, and cleanse them regularly through the day
There are a lot of children using waunfawr Park, the toilets are not opened often enough
There are clearly not enough toilet provision in Blackwood. We currently have a footfall of in aces of 30,000 people per week yet only have a couple of toilets located at the Bus Station which is accessible via an incline. This to me is extremely poor and I believe reflects badly on CCBC.
There are just not enough facilities in the borough
There are no facilities as far as I am aware to change disabled adults, such as hoists necessary. I understand that people changing disabled adults sometimes have to resort to changing them on the floor of public toilets or changing rooms. This is degrading, unhygienic and, quite frankly, dehumanising. This needs addressing in my opinion. I have no direct experience of this myself but it is something that other people have been affected by.
there are no public toilets that I know of in the borough where I regularly go , you rely on stores
There are no signs to toilets in Caerphilly Town Centre (though not open at the moment anyway). How are tourists supposed to find them? There needs to be signs outside the castle, train station and Twyn Community Centre.
There are no toilet facilities in Rhymney or Pontlottyn
there are none, end of. CCBC started to close toilets about 12 years ago. There were toilets in Pontllanfraith, Maescywmmmer and Newbridge and if you went out for a drink and walked home, you knew there would be a toilet available if you needed it. Women cannot pee behind trees. Very often I have stopped going places because there are no toilets. CCBC should stop paying Mr O'Sullivan for not doing any work, recoup the money from him (for the last 6 years) and open up some more public toilets.
There are not always toilet facilities available at certain locations and other locations which have

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<p>facilities are often dirty and smell. There is often water all over the floor. All public toilets should be maintained and have an attendant as this would deter people from vandalising the facilities, or at least someone who checks on them periodically throughout the day and they could also have CCTV outside the toilets so it can be seen who enters and leaves the premises so if they were vandalised between checks it would be easier to see who vandalised the premises.</p>
<p>There are now many villages with no toilet facilities whatsoever.</p>
<p>There are only two toilet facilities in Blackwood, both are at the opposite ends of town, one in the bus station and the other in Asda supermarket.</p>
<p>There are too few of them</p>
<p>There aren't enough of them. If you have young children or a bowel condition it stops you going to places or means you'd rather go to bigger town centres instead.</p>
<p>There is a need for toilets in the main car park on crescent road where visiting coaches park especially in the summer period</p>
<p>There is only one in Caerphilly town centre at the visitors centre and they are not open 24/7</p>
<p>There should be better signage to indicate where public toilets are situated. I think people would not mind paying 10p or even 20p providing the facilities are of a high standard.</p>
<p>There should be public toilets in areas that a fair number of people visit In the lower Ennis of Caerphilly there should be Public toilets available and not reliant on shops and cafes</p>
<p>There should be signs on the disabled toilet to say not all disabilities are physical. I suffer from Chrons and sometimes require to use public disabled facilities but feel embarrassed using disabled toilet because I don't have physical issue</p>
<p>There's not enough</p>
<p>They aren't clean they aren't</p>
<p>They aren't clean, they aren't safe They don't lock</p>
<p>They closed it down</p>
<p>They need to be visible preferably in the high street or just behind, monitored, accessible, clearly signposted</p>
<p>Toilet facilities in shops should not be relied upon they are a business and are provided only for customers. Some libraries don't have public toilets. The facilities at our parks such as Ystrad park or Penallta and Parc Cwm Darren are abysmal due to being closed or absent all together and deter people from visiting. I should be able to visit a park in February on a Sunday and be able to use the loo, and know that if there is a loo it will be open. No toilet facilities discourage many people from visiting, and I am sure the public would visit more if their basic human needs are accounted for in an accessible, free toilet with changing facilities. They should be open during daylight hours at least all year round, 8am to dusk, in all substantially sized kids play parks (Ystrad, Morgan Jones Park) and absolutely all the open parks such as Penallta. It is shocking that we have no loos in Penallta, how do you expect a family to visit for any length of time? Or anyone at all? If I am cycling miles to get there I need a loo, not a bush, or I may as well cycle elsewhere. Also, people do leave their homes and visit these places in winter months, so we should be able to access toilets then, not just in summer.</p>
<p>Toilets are always dirty</p>
<p>Toilets can often be difficult to find, if the village even has them, ie, Blackwood and Newbridge... Please open and properly maintain the toilets in these two towns.</p>
<p>Toilets have been closed in Machen & Trethomas, nothing from N'port to Caerphilly. People have stopped their cars and peed in my garden! There should be a disabled toilet at Castle Court and in the middle of town Glanmores keep the key by the till, customers only have access.</p>
<p>Toilets need to be single sex. This is permissible under the exemptions provided by the 2010 equality act.</p>
<p>Toilets not being cleaned often enough. Not sufficient supplies of toilet paper, soap, hand towels.</p>
<p>Toilets should be family friendly. Toilets should be sex specific and not gendered. Safe spaces need to be available to vulnerable women and girls ..</p>
<p>Toilets should be provided by the council and free to use, we pay an extortionate amount of money each year in council tax and many residents don't feel we get value for money</p>
<p>Toilets throughout the borough have disappeared leading to people urinating in back lanes</p>
<p>Too few public facilities on the high streets. Others are dismal.</p>
<p>Too few toilets and short opening times. Not enough paper. Broken locks. Dirty conditions. And worst of</p>

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all no soap, cold water and no drying facilities. They're really only suitable if you're desperate (if you can find one that isn't locked)
Try running the gauntlet of visiting the Newbridge Hotel when there are drunken members of the public outside the hotel. You don't feel safe and it is definitely not acceptable for children.
Visitor toilets at Crescent Road Car Park for visitors and coach groups would be extremely useful. They would need to be open from 9.30am - 6.30pm every day in summer and shorted hours in the winter.
We desperately need a changing place for people with disabilities to use. It is unfair that those who require hoists and larger changing tables are unable to go out for more than a few hours as there's no where for them to go to the toilet. There isn't even one in the whole county! Completely discriminatory.
We don't have any
We havent got any
We need more
We need to educate traders and small business in towns - but some will ask for a bounty and if there is no money we will have a problem. The free bus from Blackwood Bus Station to Asda allows shoppers to use the toilets and facilities there.
When the YM Christmas Fayre takes place near the community centre at Siloh the public tend to use the toilets at the centre instead of using the public toilets by the library in the town, the public ones need to be more attractive and clean. It would be good to have toilets at the train station at YM as it is far from the toilets in YM pan mae ffair Nadolig Ystrad Mynach yn digwydd o gwmpas Canolfan Cymunedol Siloh, mae'r cyhoedd yn tueddu defnyddio toiledau y Ganolfan yn lle mynd i'r rhai cyhoeddus ger y llyfrgell yn y dref - mae angen i'r rhai cyhoeddus bod yn fwy atyniadol a glan. Byddai'n dda cael toiledau wrth ymyl gorsaf drenau Ystrad Mynach gan ei fod yn bell o'r toiledau yn Ystrad Mynach.
window badge system needed for private premises
With having to care for disabled person lack of provision is a major headache when out
With the exception of supermarkets I feel it is impossible to access a toilet in an establishment such as a café or restaurant without being a paying customer.
Would be very interested in knowing how many like myself would look for a 'supermarket' where their toilet facilities could be accessed.
You can't use shop or restaurant facilities if not a customer.

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Responses relating to protected characteristics

After I reached over 70 I became invisible to most people and although I ask and was promised help from social services for a hand rail so that I could use my stairs at home - I was told I would have to wait up to 12 weeks for one to be fitted I am still waiting over a year later for it to be installed. No one cares anymore
Age and disability
Age and disability.
Age, health conditions and disabilities are affected by not enough toilet facilities available in many places throughout the borough
All of the above
Any toilet which has thought about people outside of the average. Such as trans people, intersex people and people with disabilities is a good toilet. People like us shouldn't be an afterthought. We should be baked into the foundations of these spaces.
as concerned neighbours of elderly and mothers/fathers locally and self when caught short as we have to visit toilets more frequently
Being a lady with of a certain age with bladder issues I always have to know where the nearest toilet is.
Disability
Disability (my husband is also disabled)
Disability.
Disabled friends and family
First question in this survey is directing me to think purely of one location only. As I use multiple towns in the area as do most other people, you have inadvertently made us to think more narrow minded on future questions and not of the whole borough.
Gender, disability, age and parent!
Happy to give my views on this subject
Honestly?
I am over 65 and have bad knees so mobility is an issue as is using low level toilet pans
I am sight impaired
I find it embarrassing and degrading if I cannot find a public toilet should I require changing, it takes away my independence and makes me feel like a prisoner in my own home.
I have a continence disability so public toilets are so important to me and a necessity for me in my decision as to whether I go out and/or visit a destination.
I have a disability and sometimes need to use s toilet immediately. Also for the elderly people I've spoken to in Blackwood town.
I have a disabled parent and small children and there are never enough facilities available.
I have a Prostate problem that means I sometimes need toilet facilities fairly urgently. The lack of public toilets in places like Newbridge mean that I can no longer visit using a bus as I may need to sit in the back of my car and urinate into a special bottle.
I have a weak bladder due to previous operations and the close location of toilets are a real problem. Additionally the lack of toilets in Blackwood especially at night is disgraceful on the basis that many people are caught short leaving licensed premises, though there are no public toilets open at all at night in the centre of town.
I have responded to this survey because I have a baby and toddler and changing facilities are not always readily available. Also many toilets have a pull-down change table in the ladies toilet and you often can't fit the pushchair in the cubicle . This makes it extremely difficult to use the toilet myself when I am out on my own with my children.
I have two children and am disabled myself - the lack of facilities is terrible - if you charged a small fee like they do in Europe and provided clean toilets which are kept well I'm sure people would pay or do a key system which is supplied to residents like the disabled key system - I shouldn't feel unsafe going to a toilet and the stench is terrible
I have visitors who have a disabled adult who requires clean safe facilities when visiting & this important

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issue is overlooked.
I have young children, a transgender child and my husband has Crohns disease. This might have influenced my answer.
I just think that Caerphilly council over yrs ten to have closed or taken away the toilets in Caerphilly area no where on can use the toilets
If the council could remind the public that trans people have the PC of gender reassignment and, as such, it is unlawful discrimination to bar them from accessing toilet facilities of their gender that would be great. A periodic reminder is a pretty good thing as it does slip some people's minds.
I'm gender neutral. Sooo
Influenced negatively due to my age and disability.
Is there no end to this nonsense?
It has been influenced due to the fact that I am female. Due to obvious differences between the sexes the availability of public toilets are a particular concern for women. We need to sit down in private to urinate. We are more likely to have children with us that need to be changed or breast fed. We menstruate and should be able to deal with that outside of the home. A lack of public toilets particularly impact on women.
It is important to retain sex segregated toilets to be inclusive of women and men who are religious.
Mother of teenage child with asd and ibs
My age so was unable to answer some questions.
My daughter has severe cerebral palsy and were are very restricted about where we can take her for days out in the Caerphilly Borough.
My husband's Ulcerative Colitis
my response is somewhat influenced by my age. As a pensioner my need for good facilities is most probably greater than a younger person.
My responses have been influenced by having 2 young children. It was really difficult finding somewhere to use the toilet when my children still used a pram or buggy. There are very few places where an adult or older sibling who are too young to go to toilet alone can use the toilet that also have room for a buggy.
My responses to this survey is influenced by my physical disability.
None of these apply to me. Most people just want toilet facilities and are not influenced by politically correct reasoning. Whatever happened to good old common sense.
None.
Registered Partially Sighted, Night Blind.
Sex is a protected characteristic under the 2010 equality act - why isn't it listed here?
Sex is a protected characteristic. Why is this not included in the list? Sex is not the same as gender. Please ensure that single sex toilets are provided.
Thanks for standing against anti-trans bigots regarding toilet usage.
This survey is very relevant to all ages and has been needed for quite a while, since many of our local toilets have been closed or vandalised.
woman
yes, isn't it always with CCBC
Yes. My response is influenced by my age. In order for me to be less socially isolated and be able to visit my local village, I would benefit from having a public toilet made available.

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